



ORDINE OSPEDALIERO | di
SAN GIOVANNI DI DIO

THE ORDER'S CARE WORK

2014 STATISTICS

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Introduction

To gather the statistics on the care provided by the Hospitaller Order of St John of God in 2014, questionnaires were circulated to 379 centres and facilities, of which 323 were returned completed, and 56 were ignored, Table 1 shows the breakdown by Province.

Table 1 Breakdown by Province at the time of compilation. 2014

PROVINCE	CENTRES	REPLIES	NO REPLY	% COMPLETED
GENERAL CURIA	3	3	0	100%
AFRICAN PROVINCE	17	17	0	100%
ANDALUSIA PROVINCE	28	28	0	100%
ARAGON PROVINCE	20	20	0	100%
AUSTRIAN PROVINCE	34	34	0	100%
BAVARIAN PROVINCE	28	28	0	100%
KOREAN PROVINCE	13	13	0	100%
UNITED STATES PROVINCE	7	7	0	100%
VIET NAM PROVINCE	5	5	0	100%
CASTILE PROVINCE	23	23	0	100%
COLOMBIA PROVINCE	13	13	0	100%
FRENCH PROVINCE	7	7	0	100%
LOMBARDY-VENETO PROVINCE	19	19	0	100%
ROME PROVINCE	9	9	0	100%
SOUTHERN SOUTH AMERICAN PROVINCE	11	11	0	100%
NORTHERN SOUTH AMERICAN PROVINCE	13	13	0	100%
INDIAN PROVINCE	12	11	1	92%
MEXICO-CENTRAL AMERICAN PROVINCE	8	7	1	88%
AFRICA VICE-PROVINCE	5	4	1	80%
PORTOGUESE PROVINCE	19	15	4	79%
POLISH PROVINCE	34	25	9	74%
WEST EUROPEAN PROVINCE	51	11	40	22%
Grand total	379	323	56	85%

The following analysis therefore refers to the 323 centres that submitted the information through the dedicated website or by email or by post, Therefore covers 85 percent of the Order's centres, although this is the maximum coverage because certain items on the questionnaires submitted by some centres were left blank, even though the other items were answered.

278 centres gave us the following information on the type of ownership/management:

- 89% belong to the Order,
- 4% are jointly owned with other entities,
- 7% are being managed on behalf of another entity.

We have information on both the proprietorship/management and on the provision of care in 277 facilities, 64% of the facilities owned by the Order have a lay General Manager, while in 19% of the cases the General Manager is another Hospitaller Brother, and for the remainder it is the Community Prior (17%). In the jointly-owned centres 8% have a Hospitaller Brother as the General Manager, 92% a lay General Manager. Lastly, of the 19 facilities managed on behalf of another entity, 63% are headed by a lay person, 4% by another Hospitaller Brother, and 3% by the Community Prior.

The 379 centres and facilities break down as follows in terms of the category of care provided:

- 88 hospitals (85 questionnaires returned),
- 59 non-hospital (primary health care) facilities) (53 questionnaires returned)
- 61 centres for people with mental disabilities (56 questionnaires returned)
- 84 centres for people with physical, mental and sensorial disabilities (51 questionnaires returned),
- 44 centres for the elderly (38 questionnaires returned),
- 43 miscellaneous social-welfare facilities (40 questionnaires returned).

Diagram 1 Care facilities by care category, 2014

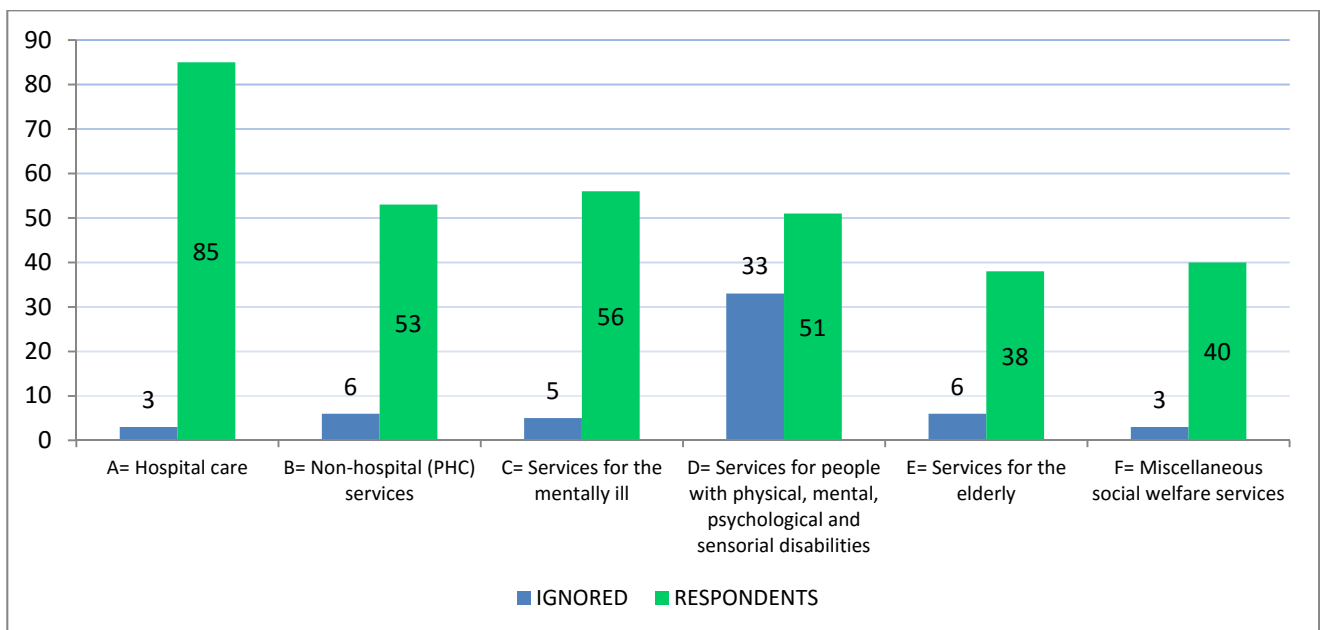
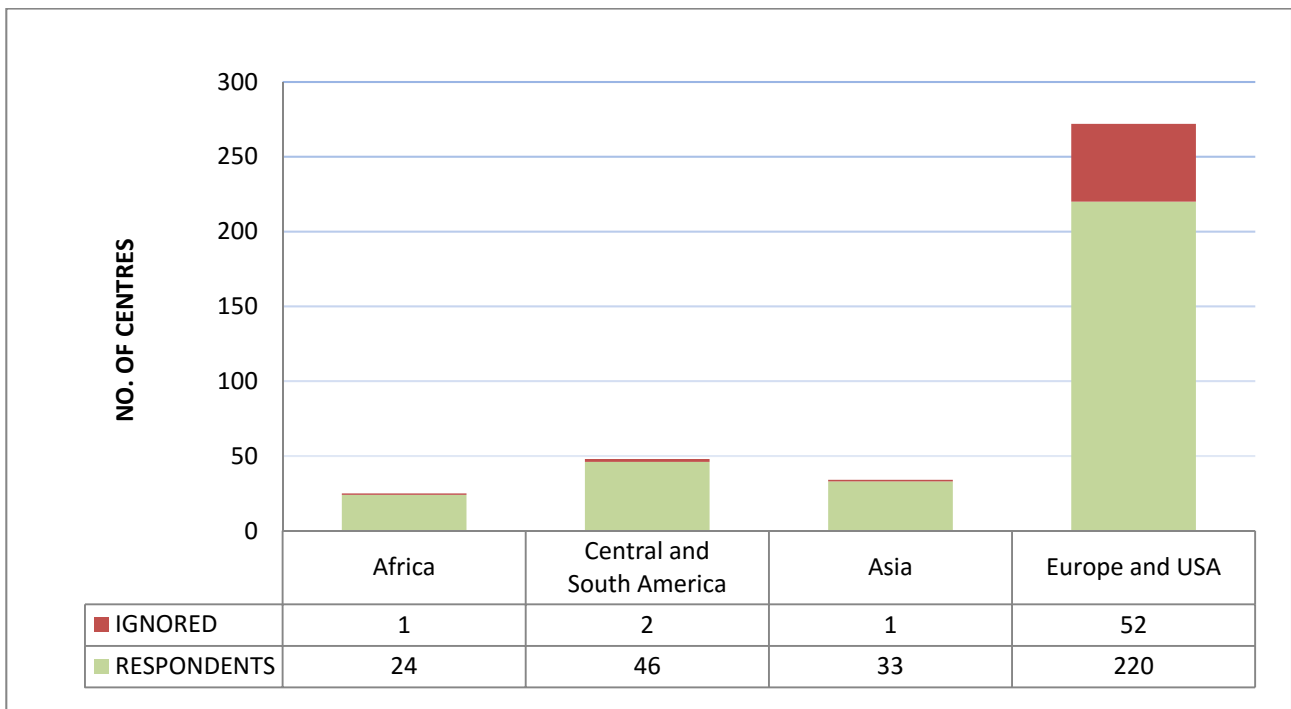


Table 2 Number of centres by care category, 2013

CARE CATEGORY		NO. OF CENTRES
A	A1- General hospital care	52
	A2- Specialised hospital care	10
	A3-Medium/long-term inpatient care	16
	A4- Hospice care	10
	Total A	88
B	B1- Nonhospital outpatient care	31
	B2- Nonhospital rehabilitation centres	1
	B3- Pharmacies and herbalists	24
	B4-Convalescence and wellness services	3
	Total B	59
C	C1- Residential or residential/daycare services for people with mental illness	49
	C2- Day care services for people with mental illness	6
	C3- Integrated territorial services for people with mental illness	6
	Total C	61
D	D1 Residential or residential/daycare services for people with disabilities	57
	D2- Day care services for people with disabilities	22
	D3- Integrated territorial services for people with disabilities	5
	Total D	84
E	E1- Residential or residential/daycare services for the elderly	38
	E2- Day care services for the elderly	6
	Total E	44
F	F1- Residential or residential/daycare services for people with financial and social difficulties	20
	F2- Day care services for people in financial and social difficulties	5
	F3- Services for children with behavioural or family difficulties	2
	F4- Therapeutic communities for substance-dependents	6
	F5- Holiday homes for our guests	2
	F6- Other services	8
	Total F	43
Grand total		379

As for the continental breakdown, the 379 facilities were mainly located in Europe in 2014, with 72%, followed by South and Central America with 13%, Asia with 9%, and Africa with 7%.

Diagram 2 Diagram of the care centres replying to the questionnaire by geographic location, Year 2014



Beds, inpatients, and presences/treatments

In 2014 there were a total of 33,918 beds with 1,145,004 guests, making a total of 9,77,388 presences,

The following tables give the breakdown of the numbers of beds, presences and inpatients by care by Province, care category and geographical location,

Table 3 Number of beds, presences and admissions by care category, 2014

PROVINCE	NO. OF CENTRES	REPLYING CENTRES	BEDS	ADMISIONS	DAYS' PRESENCES
GENERAL CURIA	3	3	334	18.842	98.296
AFRICAN PROVINCE	17	17	924	41.303	154.607
ANDALUSIA PROVINCE	28	28	3.171	42.413	911.507
ARAGON PROVINCE	20	20	3.412	68.754	1.025.221
AUSTRIAN PROVINCE	34	34	4.423	173.431	1.404.508
BAVARIAN PROVINCE	28	28	3.949	122.462	1.223.489
KOREAN PROVINCE	13	13	465	2.122	315.854
UNITED STATES PROVINCE	7	7	449	2.236	128.403
VIET NAM PROVINCE	5	5	199	159.729	621
CASTILE PROVINCE	23	23	2.356	71.709	600.791
COLOMBIA PROVINCE	13	13	2.371	77.306	418.144
WEST EUROPEAN PROVINCE	51	11	220	1.069	125.018
FRENCH PROVINCE	7	7	713	7.370	287.016
INDIAN PROVINCE	12	11	707	20.590	89.727
LOMBARDY-VENETO PROVINCE	19	19	2.460	23.711	877.316
MEXICO-CENTRAL AMERICAN PROVINCE	8	7	464	6.169	154.684
POLISH PROVINCE	34	25	970	26.640	267.321
PORTUGUESE PROVINCE	19	15	2.245	11.731	708.022
ROME PROVINCE	9	9	1.158	53.076	389.087
SOUTHERN SOUTH AMERICAN PROVINCE	11	11	1.593	169.947	183.577
NORTHERN SOUTH AMERICAN PROVINCE	13	13	649	16.788	59.868
AFRICA VICE-PROVINCE	5	4	686	27.606	154.311
Grand total	379	323	33.918	1.145.004	9.577.388

Table 4 Number of beds, presences and admissions by care category, 2014

CATEGORIA ASSISTENZIALE		CENTRI PRESENTI	CENTRI RISPONDENTI	POSTI LETTO	UTENTI RICOVERATI	GIORNATE DI PRESENZA
A	A1- General hospital care	52	51	11.876	621.071	3.328.318
	A2- Specialised hospital care	10	10	1.065	25.069	278.584
	A3-Medium/long-term inpatient care	16	15	1.812	29.909	500.586
	A4- Hospice care	10	9	196	1.756	62.627
	Total A	88	85	14.949	677.805	4.170.115
B	B1- Nonhospital outpatient care	31	29	274	162.442	7.070
	B2- Nonhospital rehabilitation services	1	1	-	-	-
	B3-Pharmacies and herbalists	24	20	-	-	-
	B4-Convalescence and wellness services	3	3	498	13.256	135.204
	Total B	59	53	772	175.698	142.274
C	C1- Residential or residential/daycare services for people with mental illness	49	44	7.732	37.950	2.002.687
	C2- Day care services for people with mental illness	6	6	-	-	-
	C3- Integrated territorial services for people with mental illness	6	6	962	121.434	328.065
	Total C	61	56	8.694	159.384	2.330.752
D	D1 Residential or residential/daycare services for people with disabilities	57	38	3.932	75.254	1.101.790
	D2- Day care services for people with disabilities	22	10	-	-	-
	D3- Integrated territorial services for people with disabilities	5	3	668	877	237.644
	Total D	84	51	4.600	76.131	1.339.434
E	E1- Residential or residential/daycare services for the elderly	38	35	3.144	17.445	1.003.630
	E2- Day care services for the elderly	6	3	-	-	-
	Total E	44	38	3.144	17.445	1.003.630
F	F1- Residential or residential/daycare services for people with financial and social difficulties	20	19	1.176	23.558	498.375
	F2- Day care services for people in financial and social difficulties	5	5	-	-	-
	F3- Services for children with behavioural or family difficulties	2	2	46	78	17.055
	F4- Therapeutic communities for substance-dependents	6	5	264	2.510	59.670
	F5- Holiday homes for our guests	2	2	110	6.479	16.083
	F6-other services	8	7	163	5.916	-
	Total F	43	40	1.759	38.541	591.183
TOTAL		379	323	33.918	1.145.004	9.577.388

Table 5 Number of beds, presences and admissions by geographic location, 2014

CONTINENT	COUNTRY	N. OF CENTRES	CENTRES REPLYING	BEDS	GUESTS/INPATIENTS	PRESENCES/TREATMENTS
Africa	Benin	3	3	417	14.870	113.262
	Cameroon	3	3	151	2.649	5.811
	Ghana	4	4	316	12.123	66.213
	Kenya	1	1	87	2.833	16.998
	Liberia	2	2	0	0	0
	Madagascar	1	1	0	0	0
	Malawi	1	1	51	520	11.919
	Mauritius	1	1	76	76	27.464
	Mozambique	1	1	48	697	11.035
	Senegal	3	3	176	19.771	40.828
	Sierra Leone	2	2	146	3.230	13.722
	Togo	2	1	269	12.736	41.049
	Zambia	1	1	0	0	0
	Total Africa	25	24	1.737	69.505	348.301
Central and South America	Argentina	4	4	476	9.607	48.655
	Bolivia	5	5	834	158.131	107.802
	Brazil	3	2	245	997	67.091
	Chile	2	2	283	2.209	27.120
	Colombia	13	13	2.371	77.306	418.144
	Cuba	3	3	158	694	92.265
	Ecuador	2	2	158	939	126
	Honduras	1	0	-	-	-
	Mexico	4	4	306	5.475	62.419
	Peru	8	8	335	13.162	57.779
	Venezuela	3	3	156	2.687	1.963
Total Central and South America	48	46	5.322	271.207	883.364	
Asia	China	2	2	50	93	16.070
	India	11	10	631	20.514	62.263
	Israel	1	1	127	9.747	38.348
	Japan	3	3	124	83	1.203
	Philippines	4	4	10	7	2.555
	South Korea	8	8	291	1.946	298.581
	East Timor	3	0	0	0	0
	Vietnam	5	5	199	159.729	621
Asia Total	34	33	1.432	192.119	419.641	
Europe & N.America	Austria	22	22	3.408	150.192	1.122.890
	Croatia	2	2	140	1.055	44.319
	Czech Republic	4	4	65	913	21.159
	France	6	6	713	7.370	287.016
	Germany	28	28	3.949	122.462	1.223.489
	Hungary	5	5	820	15.955	231.469
	Ireland	15	6	125	505	112.004
	Italy	24	24	3.675	84.820	1.279.477
	Poland	34	25	970	26.640	267.321
	Portugal	13	13	2.000	10.734	640.931
	Slovakia	3	3	130	6.371	28.990
	Spain	71	71	8.939	182.876	2.537.519
	United Kingdom	34	4	44	44	1.095
	United States	8	7	449	2.236	128.403
Total Europe & N.America	272	220	25.427	612.173	7.926.082	
Grand total	379	323	33.918	1.145.004	9.577.388	

Day Hospitals, Day Surgeries, Day Care, outpatient units and pharmacies/herbalists

For care categories A, B and C it is only possible not only to count the number of 'ordinary admissions' but also treatments in Day Hospitals, Day Surgeries, Day Care centres as well as outpatient treatments.

In 2014, the Day Hospitals, Day Surgeries, Day Care centres admitted just under 300,000 guests (Tab. 6).

Over 18,000,000 outpatient treatments were provided in 2014 (Tab.7).

Table 6 Number of Day Hospital, Day Surgery and Day Care admissions, by care category. 2014

CARE CATEGORY		NO. OF CENTRES	REPLIES	NUMBER OF DH /DS/DAY CARE ADMISSIONS
A	A1- General hospital care	52	51	206.723
	A2- Specialised hospital care	10	10	21.369
	A3-Medium/long-term inpatient care	16	15	13.065
	A4- Hospice care	10	9	-
	Total A	88	85	241.157
B	B1- Nonhospital outpatient care	31	29	653
	B2- Nonhospital rehabilitation services	1	1	-
	B3-Pharmacies and herbalists	24	20	-
	B4-Convalescence and wellness services	3	3	21
	Total B	59	53	674
C	C1- Residential or residential/daycare services for people with mental illness	49	44	17.843
	C2- Day care services for people with mental illness	6	6	86
	C3- Integrated territorial services for people with mental illness	6	6	35.312
	Total C	61	56	53.241
Grand total		208	194	295.072

Table 7 Number of outpatient treatments by care category. 2014

CARE CATEGORY		NO. OF CENTRES	REPLIES	NUMBER OF DH /DS/DAY CARE ADMISSIONS
A	A1- General hospital care	52	51	10.682.199
	A2- Specialised hospital care	10	10	634.913
	A3-Medium/long-term inpatient care	16	15	925.190
	A4- Hospice care	10	9	0
	Total A	88	85	12.242.302
B	B1- Nonhospital outpatient care	31	29	6.021.003
	B2- Nonhospital rehabilitation services	1	1	7.534
	B3-Pharmacies and herbalists	24	20	0
	B4-Convalescence and wellness services	3	3	563
	Total B	59	53	6.029.100
C	C1- Residential or residential/daycare services for people with mental illness	49	44	331.518
	C2- Day care services for people with mental illness	6	6	5.137
	C3- Integrated territorial services for people with mental illness	6	6	182.143
	Total C	61	56	518.798
TOTAL		208	194	18.790.200

With regard to category B, the 20 Pharmacies and Herbalists which replied recorded over 1,500,000 treatments given.

Home care and other services

In 2014, 1,620 guests received home care services.

Table 8 Number of guests in receipt of home care by care category. 2014

CARE CATEGORY	N° OF GUESTS RECEIVING HOME CARE
B4-Convalence and wellness services	5
C1- Residential or residential/daycare services for people with mental illness	49
C2- Day care services for people with mental illness	382
C3- Integrated territorial services for people with mental illness	98
D1 Residential or residential/daycare services for people with disabilities	287
D3- Integrated territorial services for people with disabilities	23
E1- Residential or residential/daycare services for the elderly	219
E2- Day care services for the elderly	506
F2- Day care services for people in financial and social difficulties	51
Total	1620

Facilities in categories **C (services for people with mental disabilities)**, **D (Services for people with physical, mental, psychological and sensorial disabilities)**, **E (Services for the elderly)** and **F (Miscellaneous social-welfare services)**, offer various types of services:

- Basic behaviour and personal conduct (grooming, behaviour, etc.)
- Training and schooling (special education, special vocational training)
- Occupational activities
- Consultancy and counselling (for home-seekers, job-seekers, etc.)
- Working activities (laboratories, workshops, sheltered occupations)
- Day centres
- Canteens

Table 9 shows the number of guests using these services by care category.

Table 9 Number of guests using miscellaneous services by care category. Anno 2014

CARE CATEGORY		NO. OF CENTRES	REPLIES	NO. OF USERS OF OTHER TYPES OF SERVICES
C	C1- Residential or residential/daycare services for people with mental illness	49	44	22.658
	C2- Day care services for people with mental illness	6	6	294
	C3- Integrated territorial services for people with mental illness	6	6	9.314
	Total C	61	56	32.266
D	D1 Residential or residential/daycare services for people with disabilities	57	38	220.389
	D2- Day care services for people with disabilities	22	10	29.872
	D3- Integrated territorial services for people with disabilities	5	3	863
	Total D	84	51	251.124
E	E1- Residential or residential/daycare services for the elderly	38	35	16.576
	E2- Day care services for the elderly	6	3	8.034
	Total E	44	38	24.610
F	F1- Residential or residential/daycare services for people with financial and social difficulties	20	19	94.182
	F2- Day care services for people in financial and social difficulties	5	5	182.402
	F3- Services for children with behavioural or family difficulties	2	2	0
	F4- Therapeutic communities for substance-dependents	6	5	4.854
	F5- Holiday homes for our guests	2	2	0
	F6-other services	8	7	7.952
	Total F	43	40	289.390
TOTAL		379	323	597.390

Personnel

The total number of personnel was 52,925, broken down as follows: Hospitaller Brothers 405, other Religious 480, lay employees 48,785 and lay consultants 3,255. In addition to the lay employees and consultants in the 323 centres that replied to the questionnaire, there were 4,880 people employed by outsourced companies.

For further information see Tables 10, 11 and 12.

Table 10 Number of employees by care category. 2014

CARE CATEGORY		CENTRES PRESENT	CENTRES REPLYING	OH BROTHERS	OTHER RELIGIOUS	LAY EMPLOYEES	LAY CONSULTANTS	TOTAL PERSONNEL
A	A1- General hospital care	52	51	94	230	27.001	2.184	29.509
	A2- Specialised hospital care	10	10	8	7	3.024	266	3.305
	A3-Medium/long-term inpatient care	16	15	19	13	2.577	371	2.980
	A4- Hospice care	10	9	2	2	182	2	188
	Total A	88	85	123	252	32.784	2.823	35.982
B	B1- Nonhospital outpatient care	31	29	40	5	286	90	421
	B3-Pharmacies and herbalists	1	1	0	0	9	0	9
	B4-Convalescence and wellness services	24	20	12	0	594	7	613
	Total B	3	3	1	0	247	10	258
C	C1- Residential or residential/daycare services for people with mental illness	59	53	53	5	1.136	107	1.301
	C2- Day care services for people with mental illness	47	42	80	126	4.444	250	4.900
	C3- Integrated territorial services for people with mental illness	8	8	4	0	210	1	215
	Total C	6	6	12	4	2.159	17	2.192
D	D1 Residential or residential/daycare services for people with disabilities	61	56	96	130	6.813	268	7.307
	D2- Day care services for people with disabilities	54	35	34	15	4.153	8	4.210
	D3- Integrated territorial services for people with disabilities	25	13	8	1	315	2	326
	Total D	5	3	0	0	704	0	704
E	E1- Residential or residential/daycare services for the elderly	84	51	42	16	5.172	10	5.240
	E2- Day care services for the elderly	37	34	53	39	1.765	33	1.890
	Total E	7	4	1	0	72	0	73
F	F1- Residential or residential/daycare services for people with financial and social difficulties	44	38	54	39	1.837	33	1.963
	F2- Day care services for people in financial and social difficulties	19	18	24	33	655	5	717
	F3- Services for children with behavioural or family difficulties	6	6	3	2	26	2	33
	F4- Therapeutic communities for substance-dependents	2	2	0	2	35	0	37
	F5- Holiday homes for our guests	6	5	4	0	164	7	175
	F6-other services	2	2	1	0	45	0	46
	Total F	8	7	5	1	118	0	124
Grand total	43	40	37	38	1.043	14	1.132	
TOTAL	379	323	405	480	48.785	3.255	52.925	

Diagram 3 Breakdown by type of employees by care category. 2014

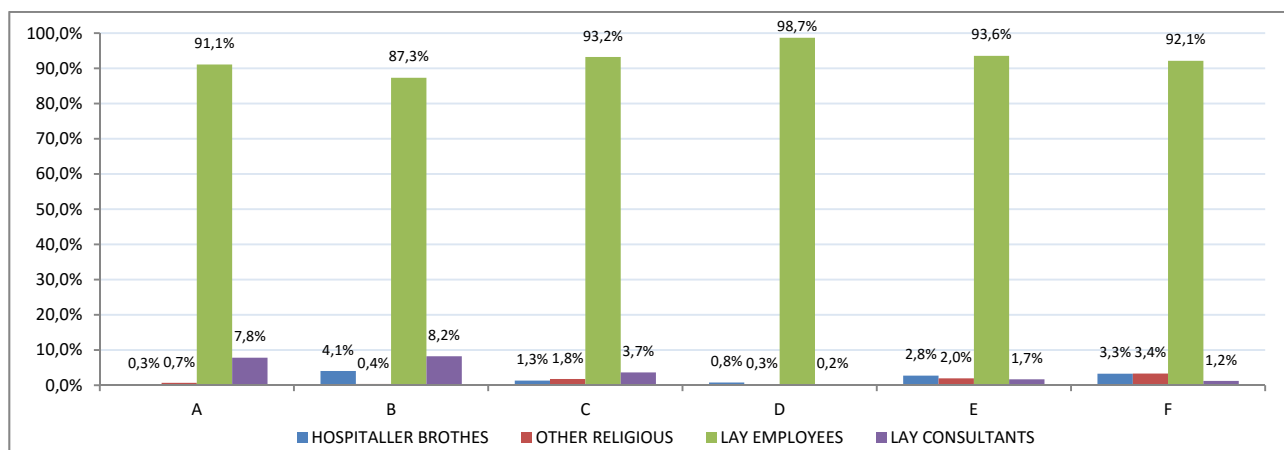


Table 11 Number of employees by Province. 2014

PROVINCE	NO. OF CENTRES PRESENT	NO. OF CENTRES REPLYING	OH BROTHERS	OTHER RELIGIOUS	LAY EMPLOYEES	LAY CONSULTANTS	TOTAL PERSONNEL
GENERAL CURIA	3	3	14	22	903	169	1,108
AFRICAN PROVINCE	15	15	16	0	1,256	0	1,272
ANDALUSIA PROVINCE	20	20	55	13	3,216	352	3,636
ARAGON PROVINCE	20	20	20	9	8,111	86	8,226
KOREAN PROVINCE	35	34	30	58	7,301	23	7,412
UNITED STATES PROVINCE	26	23	6	41	6,999	19	7,065
COLOMBIAN PROVINCE	13	13	13	1	449	0	463
FRENCH PROVINCE	7	7	5	3	433	0	441
INDIAN PROVINCE	4	3	11	0	43	0	54
POLISH PROVINCE	24	23	42	15	1,870	498	2,425
PORTUGUESE PROVINCE	14	14	10	5	4,917	63	4,995
ROME PROVINCE	57	55	6	2	2,494	50	2,552
SOUTHERN SOUTH AMERICAN PROVINCE	7	7	2	14	1,291	93	1,400
AUSTRIAN PROVINCE	9	9	19	35	551	0	605
WEST EUROPE PROVINCE	19	18	22	24	2,577	259	2,882
CASTILE PROVINCE	7	3	2	0	237	0	239
LOMBARDY-VENETO PROVINCE	34	34	42	31	1,408	396	1,877
BAVARIAN PROVINCE	16	16	19	3	2,632	39	2,693
NORTHERN SOUTH AMERICAN PROVINCE	9	9	29	24	2,333	358	2,744
VIET NAM PROVINCE	11	11	36	10	1,936	387	2,369
MEXICO-CENTRAL AMERICA	13	10	6	1	1,062	0	1,069
AFRICAN VICE PROVINCE	4	1	9	12	232	0	253
Grand total	367	348	414	323	52,251	2,792	55,780

Table 12 Number of employees by geographic area. Year 2014

CONTINENT	COUNTRY	NO. OF CENTRES	CENTRES REPLYING	OH BROTHERS	OTHER RELIGIOUS	LAY EMPLOYEES	LAY CONSULTANTS	TOTAL PERSONNEL
Africa	Benin	3	3	18	13	294	0	325
	Cameroon	3	3	6	0	78	0	84
	Ghana	4	4	3	3	440	0	446
	Kenya	1	1	0	0	92	0	92
	Liberia	2	2	-	-	-	-	-
	Madagascar	1	1	-	-	-	-	-
	Malawi	1	1	8	1	179	0	188
	Mauritius	1	1	0	0	9	0	9
	Mozambique	1	1	1	0	74	0	75
	Senegal	3	3	1	2	65	0	68
	Sierra Leone	2	2	1	0	106	0	107
	Togo	2	1	6	4	231	231	472
Zambia	1	1	0	0	0	0	0	
Total Africa		25	24	44	23	1.568	231	1.866
Asia	China	2	2	4	2	39	0	45
	India	11	10	25	101	996	0	1.122
	Israel	1	1	3	8	398	16	425
	Japan	3	3	2	0	153	0	155
	Philippines	4	4	12	5	57	3	77
	South Korea	8	8	10	2	284	1	297
	East Timor	3	0	0	0	0	0	0
	Vietnam	5	5	15	0	42	0	57
Total Asia		34	33	71	118	1.969	20	2.178
Europe and North America	Austria	22	22	21	36	6.134	8	6.199
	Croatia	2	2	2	4	99	9	114
	Czech Republic	4	4	0	0	74	0	74
	France	6	6	2	4	1.009	0	1.015
	Germany	28	28	7	34	7.545	23	7.609
	Hungary	5	5	0	0	219	0	219
	Ireland	15	6	0	0	748	0	748
	Italy	24	24	39	57	4.805	683	5.584
	Poland	34	25	30	34	1.356	463	1.883
	Portugal	13	13	15	3	940	56	1.014
	Slovakia	3	3	7	10	338	12	367
	Spain	71	71	85	31	13.076	733	13.925
	United Kingdom	34	4	0	0	25	0	25
United States	8	7	5	0	328	0	333	
Total Europe and North America		272	220	213	213	36.696	1.987	39.109
Central and South America	Argentina	4	4	15	1	1.085	467	1.568
	Bolivia	5	5	12	1	689	17	719
	Brazil	3	2	5	1	199	0	205
	Chile	2	2	9	7	257	2	275
	Colombia	13	13	18	7	4.738	85	4.848
	Cuba	3	3	6	3	214	9	232
	Ecuador	2	2	2	0	98	0	100
	Honduras	1	0	-	-	-	-	-
	Mexico	4	4	7	3	212	0	222
	Peru	8	8	1	4	799	218	1.022
Venezuela	3	3	2	99	261	219	581	
Total Central and South America		48	46	77	126	8.552	1.017	9.772
Grand total		379	323	405	480	48.785	3.255	52.925

Volunteers

The Order's centres have a total of 9,399 volunteer workers. Tables 13 and 14 show the breakdown of volunteers by province and care category.

The centres which replied report that OH volunteers are present at least once a week, for a total of 4,076 people, and 1,003 volunteers are present less than once a week.

1,996 volunteers belonging to other associations are present more than once a week, and 2,324 less than once a week. Fig. 4 shows the distribution of OH and non-OH volunteers in the five continents in which the Order operates.

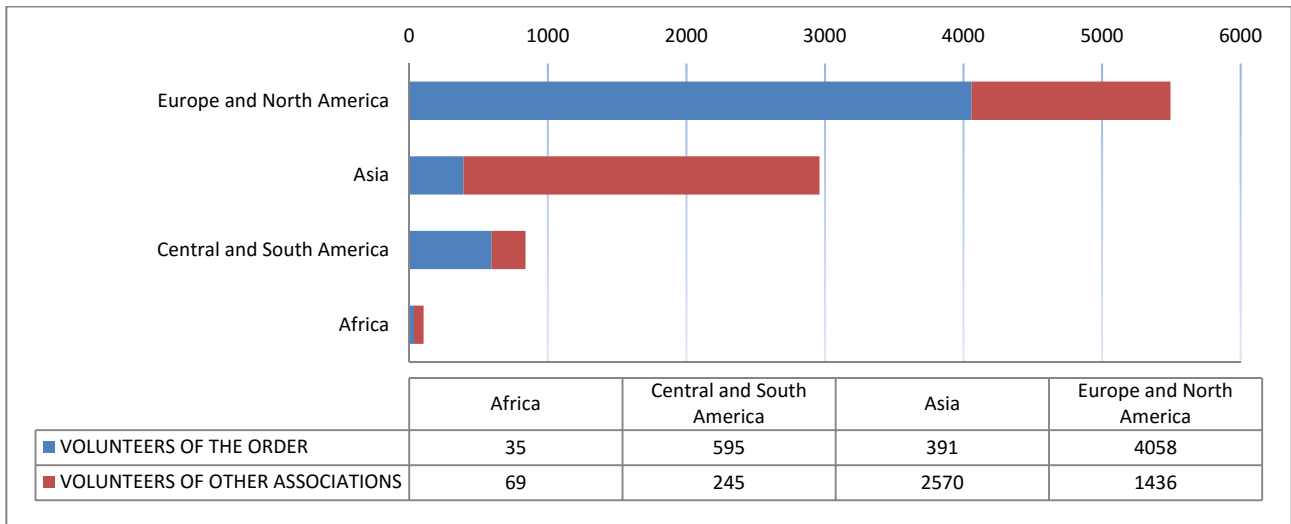
Table 13 Number of volunteers by Province. 2014

PROVINCES	NO. OF VOLUNTEERS OF OH ASSOCIATIONS ONCE OR MORE TIMES PER WEEK	NO. OF VOLUNTEERS OF OTHER ASSOCIATIONS ONCE OR MORE TIMES PER WEEK	NO. OF VOLUNTEERS OF OH ASSOCIATIONS LESS THAN ONCE PER WEEK	NO. OF VOLUNTEERS OF OTHER ASSOCIATIONS LESS THAN ONCE PER WEEK	TOTAL NUMBER OF VOLUNTEERS
GENERAL CURIA	85	0	0	0	85
AFRICAN PROVINCE	2	20	0	0	22
ANDALUSIA PROVINCE	999	10	452	86	1.547
ARAGON PROVINCE	1.468	0	79	120	1.667
AUSTRIAN PROVINCE	52	112	5	39	208
BAVARIAN PROVINCE	5	110	1	182	298
KOREAN PROVINCE	173	868	188	1.644	2.873
UNITES STATES PROVINCE	0	7	0	0	7
VIETNAM PROVINCE	4	0	4	0	8
CASTILE PROVINCE	492	53	19	47	611
COLOMBIA PROVINCE	46	27	11	2	86
WEST EUROPEAN PROVINCE	108	217	54	44	423
FRENCH PROVINCE	14	91	33	7	145
INDIAN PROVINCE	12	19	0	4	35
LOMBARDY-VENETO PROVINCE	40	180	13	39	272
MEXICO-CENTRAL AMERICAN PROVINCE	0	47	0	42	89
POLISH PROVINCE	80	31	12	12	135
PORTUGUESE PROVINCE	91	9	23	15	138
ROME PROVINCE	15	119	0	0	134
SOUTHERN SOUTH AMERICAN PROVINCE	117	45	66	27	255
NORTHERN SOUTH AMERICAN PROVINCE	273	29	43	14	359
AFRICAN VICE PROVINCE	0	2	0	0	2
Grand total	4.076	1.996	1.003	2.324	9.399

Table 14 Number of volunteers by care category. 2014

CARE CATEGORY		NO. OF VOLUNTEERS OF OH ORDER'S ASSOCIATIONS ONCE OR MORE A WEEK	NO. OF VOLUNTEERS FROM OTHER ASSOCIATIONS ONCE OR MORE A WEEK	NO. OF VOLUNTEERS OF OH ORDER'S ASSOCIATIONS LESS THAN ONCE A WEEK	NO. OF VOLUNTEERS FROM OTHER ASSOCIATIONS LESS THAN ONCE A WEEK	TOTAL VOLUNTEERS
A	A1- General hospital care	695	244	6	53	998
	A2- Specialised hospital care	650	20	18	0	688
	A3-Medium/long-term inpatient care	489	15	58	20	582
	A4- Hospice care	22	127	0	26	175
	Total A	1.856	406	82	99	2.443
B	B1- Nonhospital outpatient care	30	41	29	15	115
	B2- Nonhospital rehabilitation services	0	0	0	0	-
	B3-Pharmacies and herbalists	0	13	0	54	67
	B4-Convalescence and wellness services	8	0	0	0	8
	Total B	38	54	29	69	190
C	C1- Residential or residential/daycare services for people with mental illness	319	165	123	162	769
	C2- Day care services for people with mental illness	0	0	6	0	6
	C3- Integrated territorial services for people with mental illness	64	5	0	33	102
	Total C	383	170	129	195	877
D	D1 Residential or residential/daycare services for people with disabilities	545	583	311	505	1.944
	D2- Day care services for people with disabilities	5	249	0	385	639
	D3- Integrated territorial services for people with disabilities	53	42	0	15	110
	Total D	603	874	311	905	2.693
E	E1- Residential or residential/daycare services for the elderly	234	217	114	461	1.026
	E2- Day care services for the elderly	81	146	98	450	775
	Total E	315	363	212	911	1.801
F	F1- Residential or residential/daycare services for people with financial and social difficulties	662	117	122	121	1.022
	F2- Day care services for people in financial and social difficulties	152	5	117	20	294
	F3- Services for children with behavioural or family difficulties	0	0	0	0	-
	F4- Therapeutic communities for substance-dependents	30	7	1	0	38
	F5- Holiday homes for our guests	0	0	0	0	-
	F6-other services	37	0	0	4	41
	Total F	881	129	240	145	1.395
TOTAL		4.076	1.996	1.003	2.324	9.399

Diagram 4 Number of volunteers by type (of associations belonging to the OH Order and others) and by continent. 2014



Education and training

This information refers only to the facilities providing training and education services.

- *A_Hospitals*
- *C_Services for the mentally ill*
- *D_Services for people with physical, mental, psychological and sensorial disabilities*
- *F_Miscellaneous social-welfare services*

The following tables show the data on the various types of educational pathways

Table 15 Nursing Schools

CARE CATEGORY	REPLIES	FACILITIES WITH A SCHOOL	AVERAGE TRAINING PERIOD	AVERAGE NUMBER OF TRAINEE PLACES
A	53	9	3	166
C	34	1	3	10
D	23	1	4	58
F	14	2	2,5	12

Table 16 Professional Nursing Vocational Training School

CARE CATEGORY	REPLIES	FACILITIES WITH A SCHOOL	AVERAGE TRAINING PERIOD	AVERAGE NUMBER OF TRAINEE PLACES
A	52	9	2	91
C	35	2	2	58
D	23	1	2	80

Table 17 Vocational Training School for Professional Biomedical Technicians

CARE CATEGORY	REPLIES	FACILITIES WITH A SCHOOL	AVERAGE TRAINING PERIOD	AVERAGE NUMBER OF TRAINEE PLACES
C	34	1	2	330

Table 18 Vocational Training School for Rehabilitation Technicians

CARE CATEGORY	REPLIES	FACILITIES WITH A SCHOOL	AVERAGE TRAINING PERIOD	AVERAGE NUMBER OF TRAINEE PLACES
D	23	2	2	100

Table 19 Vocational Training School for Professional Rehabilitation Technicians

CARE CATEGORY	REPLIES	FACILITIES WITH A SCHOOL	AVERAGE TRAINING PERIOD	AVERAGE NUMBER OF TRAINEE PLACES
A	49	2	(*)	16
D	22	1	(*)	(*)

(*) Information not supplied

Financing

43% of the funding received by the centres which replied to the questionnaire (251 out of 379) came from central government, local government or other public agencies, while 24% came from paying patients, companies, private insurance policies, 6.8% came from charity donations, and 5% came from Other sources.

With regard to the financing of investments resolved in 2014, the centres which replied reported that 41% of the funding came from revenues earned from the services provided, 9% from government grants or from other public agencies, 3% from private contributions, and 11% from contributions made within the Order.

Twinning

8% of the 253 centres which replied to the questionnaire said that they had established twinings in 2014 with other centres of the Order, and only 3 facilities said that they had established twinning arrangements with other Provinces of the Order.

Annual comparisons

The following graphs and tables compare the breakdown of the main relevant variables on an annual basis.

Table 20 Number of centres by care category. Annual comparisons

CARE CATEGORY		2011	2012	2013	2014
A	A1- General hospital care	49	49	51	52
	A2- Specialised hospital care	12	10	10	10
	A3-Medium/long-term inpatient care	13	13	14	16
	A4- Hospice care	7	8	9	10
	Total A	81	80	84	88
B	B1- Nonhospital outpatient care	18	21	25	31
	B2-Nonh rehabilitation services	0	0	0	1
	B3-Pharmacies and herbalists	22	24	24	24
	B4-Convalence and wellness services	3	3	3	3
	Total B	43	48	52	59
C	C1- Residential or residential/daycare services for people with mental illness	41	46	46	49
	C2- Day care services for people with mental illness	6	8	7	6
	C3- Integrated territorial services for people with mental illness	6	6	6	6
	Total C	53	60	59	61
D	D1 Residential or residential/daycare services for people with disabilities	44	42	48	57
	D2- Day care services for people with disabilities	22	24	23	22
	D3- Integrated territorial services for people with disabilities	6	7	7	5
	Total D	72	73	78	84
E	E1- Residential or residential/daycare services for the elderly	34	35	36	38
	E2- Day care services for the elderly	15	20	17	6
	Total E	49	55	53	44
F	F1- Residential or residential/daycare services for people with financial and social difficulties	15	16	16	20
	F2- Day care services for people in financial and social difficulties	7	8	6	5
	F3- Services for children with behavioural or family difficulties	1	2	2	2
	F4- Therapeutic communities for substance-dependents	5	5	5	6
	F5- Holiday homes for our guests	4	3	3	2
	A1- Other services	4	6	9	8
	Total F	36	40	41	43
TOTAL		334	356	367	379

Diagram 5 Number of centres by care category. Annual comparisons

