



ORDINE OSPEDALIERO | di  
SAN GIOVANNI DI DIO

# THE ORDER'S CARE WORK

2015 STATISTICS

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## Introduction

The statistics on the care provided by the Hospitaller Order of St John of God in 2015 were collected by means of questionnaires sent out to 402 centres and facilities (23 more than in 2014), of which 392 were returned completed. For the first time, the coverage was 98%. Table 1 gives the breakdown by Province.

The main novelty this year is the survey of the care provided by the Good Shepherd Province which was incorporated into the Order of the Brothers of St John of God in 2015, and has 43 centres (of which 29 belong to Category F - Social care services, 9 to Category C - Services for the mentally ill and 5 belonging to other Categories) distributed between Canada and the United States, and one Centre in Haiti. The vast size of the new Province has boosted increase in the main figures on the Order's care work, as we will be seeing in more detail below.

It must also be borne in mind that our services in Ireland have the reconfigured and amalgamated into Regional Services, which has led to a reduction in numbers since last year.

**Table 1 Breakdown by Province at the time of compilation. 2015**

PROVINCE	CENTRES	REPLIES	NO REPLY	% COMPLETED
GENERAL CURIA	3	3	0	100%
AFRICAN PROVINCE	16	15	1	94%
ANDALUSIA PROVINCE	29	29	0	100%
ARAGON PROVINCE	20	20	0	100%
AUSTRIAN PROVINCE	31	31	0	100%
BAVARIAN PROVINCE	25	25	0	100%
KOREAN PROVINCE	13	13	0	100%
UNITED STATES PROVINCE	7	7	0	100%
GOOD SHEPHERD PROVINCE	43	43	0	100%
VIET NAM PROVINCE	6	6	0	100%
CASTILE PROVINCE	20	20	0	100%
COLOMBIA PROVINCE	13	18	0	100%
FRENCH PROVINCE	8	8	0	100%
LOMBARDY-VENETO PROVINCE	18	19	0	100%
ROME PROVINCE	9	9	0	100%
SOUTHERN SOUTH AMERICAN PROVINCE	11	11	0	100%
NORTHERN SOUTH AMERICAN PROVINCE	13	13	0	100%
INDIAN PROVINCE	10	10	0	100%
MEXICO-CENTRAL AMERICAN PROVINCE	6	6	0	100%
AFRICAN VICE-PROVINCE	5	4	1	80%
PORTUGUESE PROVINCE	19	17	2	89%
POLISH PROVINCE	41	39	2	95%
WEST EUROPEAN PROVINCE	36	32	4	89%
<b>Grand total</b>	<b>402</b>	<b>392</b>	<b>10</b>	<b>97.5%</b>

The following analysis therefore refers to the 392 centres that submitted the information through the dedicated website (very few replied by email or mail).

357 centres gave us the following information on the type of ownership/management:

- 86% (89% in 2014) belong to the Order,
- 4% (as in 2014) are jointly owned with other entities,
- 10% (7% in 2014) are being managed on behalf of another entity.

With regard to properties belonging to the Order, 64% (64% in 2014) are managed by a lay General Manager, while 13% (19% in 2014) are managed by a Hospitaller Brother, and the rest are managed by Community Prior (23%, 17% in 2014). For the jointly-owned centres 20% (8% in 2014) the Community Prior or another Hospitaller Brother are the General Managers, and 80% (92% in 2014) have a lay General Manager. Lastly, of the 35 facilities (19 in 2014) managed on behalf of another entity, 77% (63% in 2014) are headed by a lay person, 14% (21% in 2014) by another Hospitaller Brother, and 9% (16% in 2014) by the Community Prior.

The 402 centres and facilities break down as follows in terms of the category of care provided:

- 87 hospitals (86 questionnaires returned),
- 62 non-hospital (primary health care) facilities (61 questionnaires returned)
- 68 centres for people with mental disabilities (66 questionnaires returned)
- 74 centres for people with physical, mental, sensorial disabilities (71 questionnaires returned),
- 42 centres for the elderly (41 questionnaires returned),
- 69 miscellaneous social-welfare facilities (67 questionnaires returned).

Diagram 1 Care facilities by care category, 2015

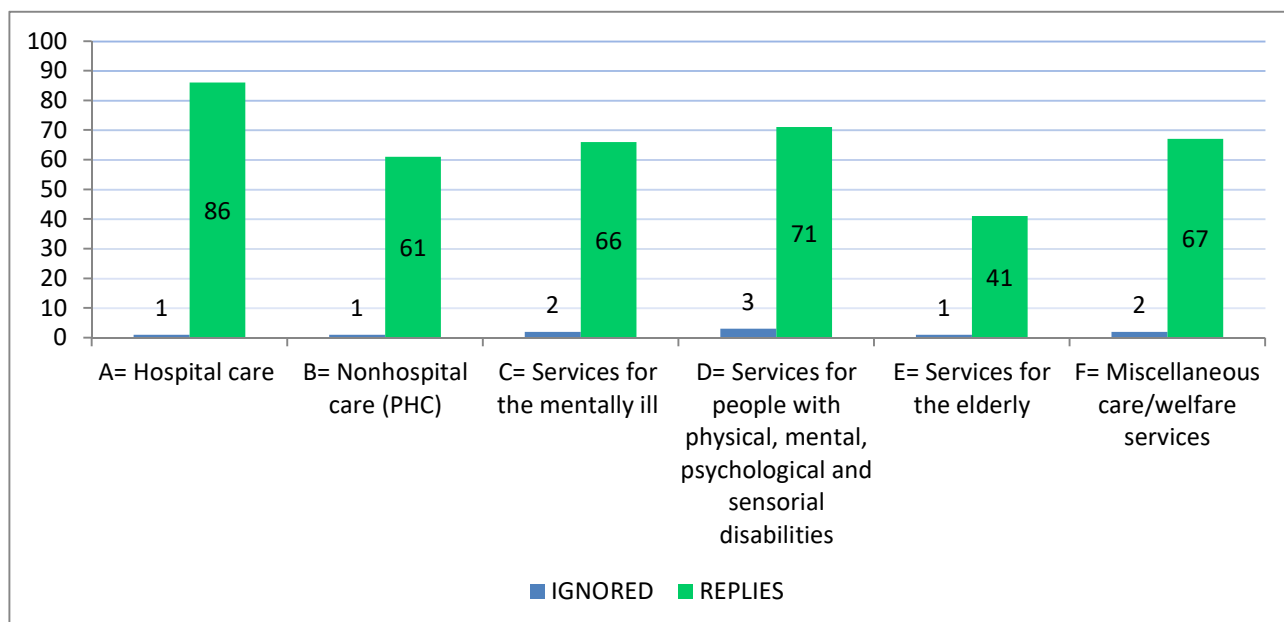
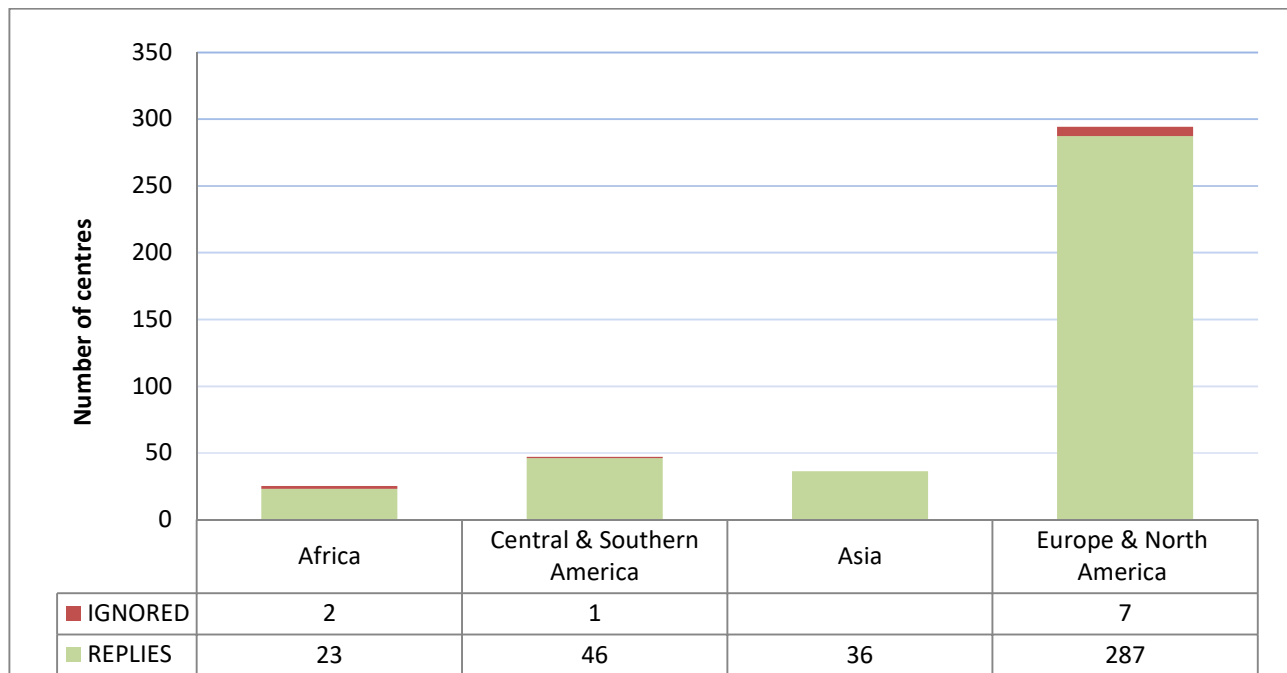


Table 2 Number of centres by care category, 2015

CARE CATEGORY		NO. OF CENTRES
A	A1- General hospital care	50
	A2- Specialised hospital care	11
	A3-Medium/long-term inpatient care	16
	A4- Hospice care	10
	<b>Total A</b>	<b>87</b>
B	B1- Nonhospital and/or outpatient care	32
	B2- Nonhospital rehabilitation centres	1
	B3- Pharmacies and herbalists	26
	B4-Convalescence and wellness services	3
	<b>Total B</b>	<b>62</b>
C	C1- Residential or residential/daycare services for people with mental illness	56
	C2- Day care services for people with mental illness	7
	C3- Integrated territorial services for people with mental illness	5
	<b>Total C</b>	<b>68</b>
D	D1 Residential or residential/daycare services for people with disabilities	43
	D2- Day care services for people with disabilities	24
	D3- Integrated territorial services for people with disabilities	7
	<b>Total D</b>	<b>74</b>
E	E1- Residential or residential/daycare services for the elderly	37
	E2- Day care services for the elderly	5
	<b>Total E</b>	<b>42</b>
F	F1- Residential or residential/daycare services for people in financial/social difficulties	40
	F2- Day care services for people in financial and social difficulties	7
	F3- Services for children with behavioural or family difficulties	3
	F4- Therapeutic communities for substance-dependents	8
	F5- Holiday homes for our guests	2
	F6- Other services	9
	<b>Total F</b>	<b>69</b>
<b>GRAND TOTAL</b>		<b>402</b>

As for the continental breakdown, the 402 facilities were mainly in Europe and North America in 2015 (73%), followed by South and Central America with (12%), Asia (9%), and Africa (6%)

Diagram 2 Diagram of the care centres replying to the questionnaire by geographic location, 2015



## Beds, inpatients, and day presences

In 2015 there were a total of 38,313 beds (+13%) (+4,395 over 2014, with 924,735 guests, making (220,269 fewer than in 2014, -19.2%), a total of 10,484,511 daily presences (+906,853 over 2015, +9%). We may infer from the figures on the total daily presences that the Order's facilities provide a bed for about 29,000 people worldwide.

The following tables give the breakdown of the numbers of beds, presences and inpatients by care by Province, care category and geographical location.

**Table 3 Number of beds, admissions and daily presences by care category, 2015**

PROVINCE	NO. OF CENTRES	REPLYING CENTRES	BEDS	ADMISSIONS	DAYS' PRESENCES
GENERAL CURIA	3	3	302	18,449	91,296
AFRICAN PROVINCE	16	15	924	41,303	154,607
ANDALUSIA PROVINCE	29	29	3,171	42,413	911,507
ARAGON PROVINCE	20	20	3,412	68,754	1,025,221
AUSTRIAN PROVINCE	31	31	4,423	173,431	1,404,508
BAVARIAN PROVINCE	25	25	3,949	122,462	1,223,489
KOREAN PROVINCE	13	13	465	2,122	315,854
UNITED STATES PROVINCE	7	7	449	2,236	128,403
GOOD SHEPHERD PROVINCE	43	43	1,953	10,678	599,342
VIET NAM PROVINCE	6	6	0	0	0
CASTILE PROVINCE	20	20	2,356	71,709	600,791
COLOMBIA PROVINCE	13	13	2,371	77,306	418,144
WEST EUROPEAN PROVINCE	36	32	220	1,069	125,018
FRENCH PROVINCE	8	8	713	7,370	287,016
INDIAN PROVINCE	10	10	707	20,590	89,727
LOMBARDY-VENETO PROVINCE	18	18	2,460	23,711	877,316
MEXICO-CENTRAL AMERICAN PROVINCE	6	6	464	6,169	154,684
POLISH PROVINCE	41	39	970	26,640	267,321
PORTUGUESE PROVINCE	19	17	2,245	11,731	708,022
ROME PROVINCE	9	9	1,158	53,076	389,087
SOUTHERN SOUTH AMERICAN PROVINCE	11	11	1,593	169,947	183,577
NORTHERN SOUTH AMERICAN PROVINCE	13	13	649	16,788	400,040
AFRICA VICE-PROVINCE	5	4	686	27,606	154,311
<b>Grand total</b>	<b>402</b>	<b>392</b>	<b>38,313</b>	<b>924,735</b>	<b>10,484,511</b>

Table 4 Number of beds, presences and admissions by care category, 2015

CARE CATEGORY		CENTRES PRESENT	REPLIES	BEDS	INPATIENTS	DAYS' PRESENCES
<b>A</b>	A1- General hospital care	50	49	12,012	628,286	3,355,547
	A2- Specialised hospital care	11	11	1,141	25,810	259,562
	A3-Medium/long-term inpatient care	16	16	1,978	26,635	596,544
	A4- Hospice care	10	10	212	1,928	67,828
	<b>Total A</b>	<b>87</b>	<b>86</b>	<b>15,343</b>	<b>682,659</b>	<b>4,310,140</b>
<b>B</b>	B1- Nonhospital outpatient care	32	32	65	4,026	1,214
	B2- Nonhospital rehabilitation services	1	1	0	0	0
	B3-Pharmacies and herbalists	26	25	0	0	0
	B4-Convalescence and wellness services	3	3	355	9,109	99,871
	<b>Total B</b>	<b>62</b>	<b>61</b>	<b>420</b>	<b>13,135</b>	<b>101,085</b>
<b>C</b>	C1- Residential or residential/daycare services for people with mental illness	56	55	8,199	57,404	2,439,852
	C2- Day care services for people with mental illness	7	7	61	61	20,898
	C3- Integrated territorial services for people with mental illness	5	4	1,143	5,297	370,915
	<b>Total C</b>	<b>68</b>	<b>66</b>	<b>9,403</b>	<b>62,762</b>	<b>2,831,665</b>
<b>D</b>	D1 Residential or residential/daycare services for people with disabilities	43	43	4,126	38,752	795,315
	D2- Day care services for people with disabilities	24	22	70	35	10,421
	D3- Integrated territorial services for people with disabilities	7	6	1,442	1,704	452,682
	<b>Total D</b>	<b>74</b>	<b>71</b>	<b>5,638</b>	<b>40,491</b>	<b>1,258,418</b>
<b>E</b>	E1- Residential or residential/daycare services for the elderly	37	36	3,341	37,443	926,927
	E2- Day care services for the elderly	5	5	12	418	35,872
	<b>Total E</b>	<b>42</b>	<b>41</b>	<b>3,353</b>	<b>37,861</b>	<b>962,799</b>
<b>F</b>	F1- Residential or residential/daycare services for people with financial and social difficulties	40	39	3,345	42,488	828,945
	F2- Day care services for people in financial and social difficulties	7	7	0	11,759	0
	F3- Services for children with behavioural or family difficulties	3	3	147	221	51,087
	F4- Therapeutic communities for substance-dependents	8	8	326	2,548	90,848
	F5- Holiday homes for our guests	2	2	208	14,603	33,316
	F6-other services	9	8	130	16,208	16,208
	<b>Total F</b>	<b>69</b>	<b>67</b>	<b>4,156</b>	<b>87,827</b>	<b>1,020,404</b>
<b>TOTAL</b>		<b>402</b>	<b>392</b>	<b>38,313</b>	<b>924,735</b>	<b>10,484,511</b>



Table 5 Number of beds, presences and admissions by geographic location, 2014

CONTINENT	COUNTRY	CENTRES PRESENT	REPLIESI	BEDS	INPATIENTS	DAYS' PRESENCES
Africa	Benin	3	3	415	14,056	107,618
	Cameroon	2	2	65	4,026	1,214
	Ghana	4	4	317	13,887	67,132
	Kenya	1	1	87	1,618	16,998
	Liberia	2	2	110	2702	12128
	Madagascar	2	2	0	0	0
	Malawi	1	1	51	520	11,919
	Mauritius	1	1	75	75	27,375
	Mozambique	1	1	96	1604	20,922
	Senegal	3	3	252	5,989	58,233
	Sierra Leone	2	2	74	2,194	7,165
	Togo	2	1	269	6,338	46,732
	Zambia	1	0	0	0	0
<b>Total Africa</b>		<b>25</b>	<b>23</b>	<b>1,811</b>	<b>53,009</b>	<b>377,436</b>
Central and South America	Argentina	4	4	465	9,514	26,209
	Bolivia	5	5	850	4,641	166,926
	Brazil	3	2	241	1,005	64,075
	Chile	2	2	286	534	39,278
	Colombia	13	13	2,211	78,621	567,632
	Cuba	3	3	274	728	75,599
	Ecuador	2	2	480	29,555	175,200
	Haiti	1	1	45	45	16,425
	Honduras	1	1	-	0	0
	Mexico	2	2	306	4,868	59,598
	Peru	8	8	318	9,058	116,070
	Venezuela	3	3	298	15,478	108,770
<b>Total Central and South America</b>		<b>47</b>	<b>46</b>	<b>5,774</b>	<b>154,047</b>	<b>1,415,782</b>
Asia	China	2	2	49	72	15,351
	India	9	9	892	21,783	60,944
	Israel	1	1	127	13,320	50,250
	Japan	3	3	124	143	1,203
	Philippines	4	4	10	7	2,555
	South Korea	8	8	247	2,061	87,391
	Timor-Leste	3	3	6	8	480
	Viet Nam	6	6	0	0	0
<b>Total Asia</b>		<b>36</b>	<b>36</b>	<b>1,455</b>	<b>37,394</b>	<b>218,174</b>
Total Europe & N.America	Austria	20	20	3,324	149,185	1,080,832
	Canada	25	25	835	7,403	298,757
	Croatia	2	2	140	1,150	48,907
	Czech Republic	3	3	65	976	21,282
	France	6	6	986	7,584	302,636
	Germany	25	25	4,509	131,674	1,208,717
	Hungary	5	5	835	15,558	230,632
	Ireland	8	5	592	761	146,466
	Italy	23	23	3,957	99,617	1,223,646
	Poland	40	38	1,099	27,041	311,282
	Portugal	13	12	1,906	5,163	661,202
	Slovakia	3	3	146	4,316	29,502
	Spain	69	69	9,211	224,128	2,498,593
	Ukraine	1	1	-	0	0
	United Kingdom	27	26	146	211	3,650
United States	24	24	1,522	5,518	407,015	
<b>Total Europe &amp; N.America</b>		<b>294</b>	<b>287</b>	<b>29,273</b>	<b>680,285</b>	<b>8,473,119</b>
<b>Grand total</b>		<b>402</b>	<b>392</b>	<b>38,313</b>	<b>924,735</b>	<b>10,484,511</b>

## Day Hospitals, Day Surgeries, Day Care, outpatient units and pharmacies/herbalists

For care categories A, B and C it is only possible not only to count the number of 'ordinary admissions' but also treatments in Day Hospitals, Day Surgeries, Day Care centres as well as outpatient treatments.

In 2015, the Day Hospitals, Day Surgeries, Day Care centres admitted 300,453 patients (Tab. 6), 5,381 more than in 2014 (+2%).

20,300,260 outpatient treatments were provided in 2015 (Tabella 7), an increase of 1,510,060 over 2014 (+8%).

Table 6 Number of Day Hospital, Day Surgery and Day Care admissions, by care category. 2015

CARE CATEGORY		NO. OF CENTRES	REPLIES	NUMBER OF DH /DS/DAY CARE ADMISSIONS
<b>A</b>	A1- General hospital care	50	49	215,595
	A2- Specialised hospital care	11	11	21,687
	A3-Medium/long-term inpatient care	16	16	22,957
	A4- Hospice care	10	10	0
	<b>Total A</b>	<b>87</b>	<b>86</b>	<b>260,239</b>
<b>B</b>	B1- Nonhospital outpatient care	32	32	10,159
	B2- Nonhospital rehabilitation services	1	1	0
	B3-Pharmacies and herbalists	26	25	0
	B4-Convalescence and wellness services	3	3	300
	<b>Total B</b>	<b>62</b>	<b>61</b>	<b>10,459</b>
<b>C</b>	C1- Residential or residential/daycare services for people with mental illness	56	55	16,265
	C2- Day care services for people with mental illness	7	7	77
	C3- Integrated territorial services for people with mental illness	5	4	13,413
	<b>Total C</b>	<b>68</b>	<b>66</b>	<b>29,755</b>
<b>Grand total</b>		<b>217</b>	<b>213</b>	<b>300,453</b>

Table 7 Number of outpatient treatments by care category. 2015

CARE CATEGORY		NO. OF CENTRES	REPLIES	NUMBER OF DH /DS/DAY CARE ADMISSIONS
A	A1- General hospital care	50	49	10,668,573
	A2- Specialised hospital care	11	11	668,274
	A3-Medium/long-term inpatient care	16	16	1,422,023
	A4- Hospice care	10	10	0
	<b>Total A</b>	<b>87</b>	<b>86</b>	<b>12,758,870</b>
B	B1- Nonhospital outpatient care	32	32	7,018,392
	B2- Nonhospital rehabilitation services	1	1	8,359
	B3-Pharmacies and herbalists	26	25	1,000
	B4-Convalescence and wellness services	3	3	6
	<b>Total B</b>	<b>62</b>	<b>61</b>	<b>7,027,757</b>
C	C1- Residential or residential/daycare services for people with mental illness	56	55	362,118
	C2- Day care services for people with mental illness	7	7	0
	C3- Integrated territorial services for people with mental illness	5	4	151,515
	<b>Total C</b>	<b>68</b>	<b>66</b>	<b>513,633</b>
<b>TOTAL</b>		<b>217</b>	<b>213</b>	<b>20,300,260</b>

With regard to category B, the 20 Pharmacies and Herbalists which replied recorded over 1,500,000 treatments given.

## Home care and other services

In 2014, the Order's facilities provided home care to 1,620 people. In 2015 this figure rose to 1,966 (an increase of 346 guests, +21%). When the figures for 2014 were calculated excluded home care services provided by Category A (Hospital care) facilities. For 2015, we calculated that the hospital facilities of the Order provided home care for 8,385 people, broken down in the subcategories shown in Table 8.

Table 8 Number of guests receiving home care by care category. 2015

CARE CATEGORY	N° OF GUESTS RECEIVING HOME CARE
A1- General hospital care	6,239
A2- Specialised hospital care	199
A3-Medium/long-term inpatient care	1,845
A4- Hospice care	102
B1- Nonhospital outpatient care	13
C1 - Residential or residential/daycare services for people with mental illness	328
C2- Day care services for people with mental illness	669
C3 - Integrated territorial services for people with mental illness	99
D2 – Daycare services for people with mental illness	524
D3- Integrated territorial services for people with disabilities	32
E1 - Residential or residential/daycare services for the elderly	211
E2- Day care services for the elderly	45
F1 - Residential or residential/daycare services for people in financial and social difficulties	15
F2- Day care services for people in financial and social difficulties	28
F3- Services for children with behavioural or family difficulties	2
<b>Total</b>	<b>10,351</b>

The facilities in categories **C (services for people with mental disabilities)**, **D (Services for people with physical, mental, psychological and sensorial disabilities)**, **E (Services for the elderly)** and **F (Miscellaneous social-welfare services)**, offer various types of services:

- Basic behaviour and personal conduct (grooming, behaviour, etc.)
- Training and schooling (special education, special vocational training)
- Occupational activities
- Consultancy and counselling (for home-seekers, job-seekers, etc.)
- Working activities (laboratories, workshops, sheltered occupations)
- Day centres
- Canteens

Table 9 Number of guests receiving home care by care category. 2015

CARE CATEGORY		NO. OF CENTRES	REPLIES	NO. OF USERS OF OTHER TYPES OF SERVICES
<b>C</b>	C1- Residential or residential/daycare services for people with mental illness	56	55	30,518
	C2- Day care services for people with mental illness	7	7	591
	C3- Integrated territorial services for people with mental illness	5	4	25,184
	<b>Total C</b>	<b>68</b>	<b>66</b>	<b>56,293</b>
<b>D</b>	D1 Residential or residential/daycare services for people with disabilities	43	43	9,847
	D2- Day care services for people with disabilities	24	22	33,480
	D3- Integrated territorial services for people with disabilities	7	6	2,590
	<b>Total D</b>	<b>74</b>	<b>71</b>	<b>45,917</b>
<b>E</b>	E1- Residential or residential/daycare services for the elderly	37	36	32,666
	E2- Day care services for the elderly	5	5	8,191
	<b>Total E</b>	<b>42</b>	<b>41</b>	<b>40,857</b>
<b>F</b>	F1- Residential or residential/daycare services for people with financial and social difficulties	40	39	1,444,001
	F2- Day care services for people in financial and social difficulties	7	7	171,313
	F3- Services for children with behavioural or family difficulties	3	3	82,501
	F4- Therapeutic communities for substance-dependents	8	8	62,180
	F5- Holiday homes for our guests	2	2	7,198
	F6- Other services	9	8	37,182
	<b>Total F</b>	<b>69</b>	<b>67</b>	<b>1,804,375</b>
<b>GRAND TOTAL</b>		<b>253</b>	<b>245</b>	<b>1,947,442</b>

## Personnel

The total number of personnel was 57,614 (an increase of 4,689 over 2014, +9%), broken down as follows: Hospitaller Brothers 426, other Religious 490, lay employees 54,690 and lay consultants 2,008 (the only reduction in numbers, down from 3,225 in 2014). In addition to the lay employees and consultants in the 392 centres that replied to the questionnaire, there were 6,307 people employed by outsourced companies (4,880 in 2014).

For further information see Tables 10, 11 and 12.

**Table 10 Number of employees by care category. 2015**

CARE CATEGORY		CENTRES PRESENT	CENTRES REPLYING	OH BROTHERS	OTHER RELIGIOUS	LAY EMPLOYEES	LAY CONSULTANTS	TOTAL PERSONNEL
A	A1- General hospital care	50	49	98	166	29,890	1,381	31,535
	A2- Specialised hospital care	11	11	10	5	3,268	41	3,324
	A3-Medium/long-term inpatient care	16	16	16	14	3,686	80	3,796
	A4- Hospice care	10	10	5	4	202	2	213
	<b>Total A</b>	<b>87</b>	<b>86</b>	<b>129</b>	<b>189</b>	<b>37,046</b>	<b>1,504</b>	<b>38,868</b>
B	B1- Nonhospital outpatient care	32	32	48	3	551	83	685
	B2- Nonhospital rehabilitation care	1	1	0	-	7	-	7
	B3-Pharmacies and herbalists	26	25	8	1	211	15	235
	B4-Convalescence & wellness services	3	3	1	4	294	7	306
	<b>Total B</b>	<b>62</b>	<b>61</b>	<b>57</b>	<b>8</b>	<b>1,063</b>	<b>105</b>	<b>1,233</b>
C	C1- Residential or residential/daycare services for people with mental illness	56	55	74	27	5,268	303	5,672
	C2- Day care services for people with mental illness	7	7	1	-	267	1	269
	C3- Integrated territorial services for people with mental illness	5	4	11	4	2,032	-	2,047
	<b>Total C</b>	<b>68</b>	<b>66</b>	<b>86</b>	<b>31</b>	<b>7,567</b>	<b>304</b>	<b>7,988</b>
D	D1 Residential or residential/daycare services for people with disabilities	43	43	42	214	3,730	10	3,996
	D2- Day care services for people with disabilities	24	22	8	1	619	1	629
	D3- Integrated territorial services for people with disabilities	7	6	0	-	1,805	-	1,805
	<b>Total D</b>	<b>74</b>	<b>71</b>	<b>50</b>	<b>215</b>	<b>6,154</b>	<b>11</b>	<b>6,430</b>
E	E1- Residential or residential/daycare services for the elderly	37	36	45	33	1,721	57	1,856
	E2- Day care services for the elderly	5	5	0	-	27	-	27
	<b>Total E</b>	<b>42</b>	<b>41</b>	<b>45</b>	<b>33</b>	<b>1,748</b>	<b>57</b>	<b>1,883</b>
F	F1- Residential or residential/daycare services for people with financial and social difficulties	40	39	41	9	668	17	735
	F2- Day care services for people in financial and social difficulties	7	7	6	2	36	10	54
	F3- Services for children with behavioural or family difficulties	3	3	0	2	122	-	124
	F4- Therapeutic communities for substance-dependents	8	8	6	-	112	-	118
	F5- Holiday homes for our guests	2	2	1	-	48	-	49
	F6-other services	9	8	5	1	126	-	132
	<b>Total F</b>	<b>69</b>	<b>67</b>	<b>59</b>	<b>14</b>	<b>1,112</b>	<b>27</b>	<b>1,212</b>
<b>GRAND TOTAL</b>		<b>402</b>	<b>392</b>	<b>426</b>	<b>490</b>	<b>54,690</b>	<b>2,008</b>	<b>57,614</b>

Diagram 3 Breakdown by type of employees by care category. 2015

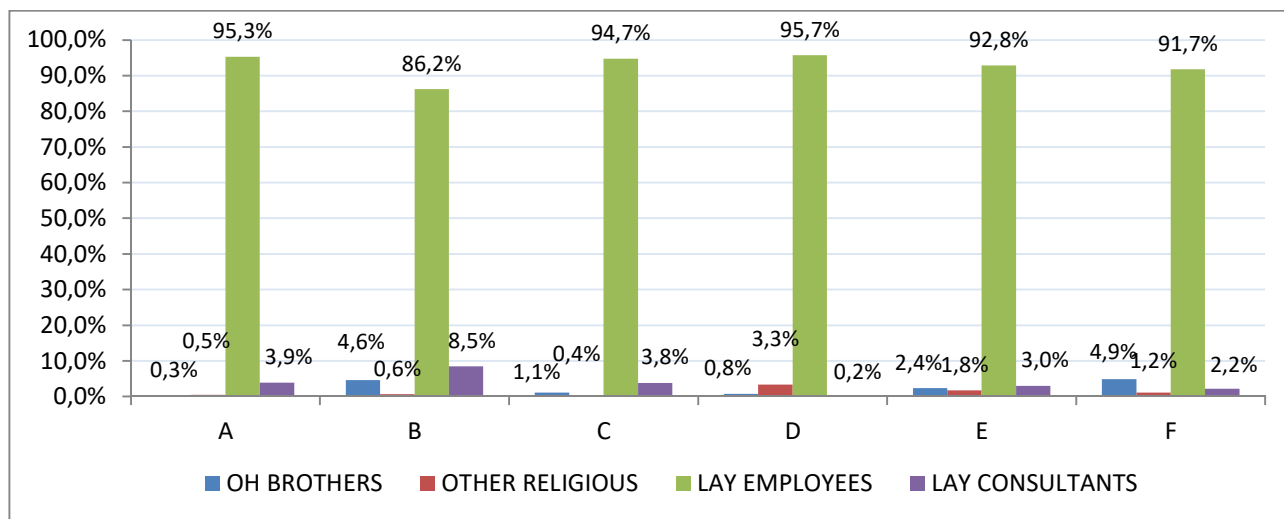


Table 11 Number of employees by Province. 2015

PROVINCE	NO. OF CENTRES PRESENT	NO. OF CENTRES REPLYING	OH BROTHERS	OTHER RELIGIOUS	LAY EMPLOYEES	LAY CONSULTANTS	TOTAL PERSONNEL
GENERAL CURIA	3	3	20	-	905	198	1,123
AFRICAN PROVINCE	16	15	8	7	1,186	17	1,218
ANDALUSIA PROVINCE	29	29	41	11	3,530	177	3,759
ARAGON PROVINCE	20	20	14	8	8,708	39	8,769
AUSTRIAN PROVINCE	31	31	20	43	7,798	11	7,872
BAVARIAN PROVINCE	25	25	9	40	7,824	28	7,901
KOREAN PROVINCE	13	13	17	3	359	3	382
UNITED STATES PROVINCE	7	7	3	-	130	-	133
GOOD SHEPHERD PROVINCE	43	43	12	2	936	6	956
VIET NAM PROVINCE	6	6	29	-	65	-	94
CASTILE PROVINCE	20	20	42	12	2,199	455	2,708
COLOMBIAN PROVINCE	13	13	5	4	5,008	59	5,076
WEST EUROPE PROVINCE	36	32	8	1	1,221	10	1,240
FRENCH PROVINCE	8	8	6	3	1,197	111	1,317
INDIAN PROVINCE	10	10	40	38	559	-	637
LOMBARDY-VENETO PROVINCE	18	18	29	30	2,578	218	2,855
MEXICO-CENTRAL AMERICA	6	6	19	5	486	2	512
POLISH PROVINCE	41	39	40	42	1,728	280	2,090
PORTUGUESE PROVINCE\	19	17	13	3	884	64	964
ROME PROVINCE	9	9	13	15	2,350	303	2,681
SOUTHERN SOUTH AMERICAN PROVINCE	11	11	31	217	2,273	22	2,543
NORTHERN SOUTH AMERICAN PROVINCE	13	13	0	-	2,540	-	2,540
AFRICAN VICE PROVINCE	5	4	7	6	226	5	244
<b>Grand total</b>	<b>402</b>	<b>392</b>	<b>426</b>	<b>490</b>	<b>54,690</b>	<b>2,008</b>	<b>57,614</b>

Table 12 Number of employees by geographic area. 2014

PROVINCE	NO. OF CENTRES PRESENT	NO. OF CENTRES REPLYING	OH BROTHERS	OTHER RELIGIOUS	LAY EMPLOYEES	LAY CONSULTANTS	TOTAL PERSONNEL	PROVINCE
Africa	Benin	3	3	2	-	6	5	13
	Cameroon	2	2	0	-	44	-	44
	Ghana	4	4	0	-	615	-	615
	Kenya	1	1	0	-	-	-	-
	Liberia	2	2	0	-	170	-	170
	Madagascar	2	2	0	-	-	-	-
	Malawi	1	1	8	1	179	-	188
	Mauritius	1	1	3	1	31	-	35
	Mozambique	1	1	0	-	72	-	72
	Senegal	3	3	8	7	196	17	228
	Sierra Leone	2	2	0	-	89	-	89
	Togo	2	1	5	6	220	-	231
Zambia	1	0	0	-	-	-	-	
<b>Total Africa</b>		<b>25</b>	<b>23</b>	<b>26</b>	<b>15</b>	<b>1,622</b>	<b>22</b>	<b>1,685</b>
Asia	China	2	2	4	2	43	-	49
	India	9	9	37	37	528	-	602
	Israel	1	1	2	8	399	16	425
	Japan	3	3	2	-	150	-	152
	Philippines	4	4	13	3	46	2	64
	South Korea	8	8	11	1	166	3	181
	Timor-Leste	3	3	0	-	-	-	-
Viet Nam	6	6	29	-	65	-	94	
<b>Total Asia</b>		<b>36</b>	<b>36</b>	<b>98</b>	<b>51</b>	<b>1,397</b>	<b>21</b>	<b>1,567</b>
Europe and North America	Austria	20	20	16	35	6,458	11	6,520
	Canada	25	25	4	2	390	-	396
	Croatia	2	2	1	3	96	8	108
	Czech Republic	3	3	0	-	89	-	89
	France	6	6	6	3	1,197	111	1,317
	Germany	25	25	9	40	7,824	28	7,901
	Hungary	5	5	0	-	942	-	942
	Ireland	8	5	0	-	651	-	651
	Italy	23	23	46	31	5,292	693	6,062
	Poland	40	38	37	42	1,723	280	2,082
	Portugal	13	12	8	2	719	64	793
	Slovakia	3	3	4	8	309	-	321
	Spain	69	69	97	31	14,437	671	15,236
	Ukraine	1	1	3	-	5	-	8
United Kingdom	27	26	0	-	391	10	401	
United States	24	24	11	-	603	6	620	
<b>Total Europe and North America</b>		<b>294</b>	<b>287</b>	<b>242</b>	<b>197</b>	<b>41,126</b>	<b>1,882</b>	<b>43,447</b>
Central and South America	Argentina	4	4	12	1	1,475	5	1,493
	Bolivia	5	5	10	211	542	15	778
	Brazil	3	2	5	1	165	-	171
	Chile	2	2	9	5	256	2	272
	Colombia	13	13	5	4	5,008	59	5,076
	Cuba	3	3	6	3	230	2	241
	Ecuador	2	2	0	-	184	-	184
	Haiti	1	1	0	-	73	-	73
	Honduras	1	1	3	-	37	-	40
	Mexico	2	2	10	2	219	-	231
	Peru	8	8	0	-	1,792	-	1,792
Venezuela	3	3	0	-	564	-	564	
<b>Total Central and South America</b>		<b>47</b>	<b>46</b>	<b>60</b>	<b>227</b>	<b>10,545</b>	<b>83</b>	<b>10,915</b>
<b>Grand total</b>		<b>402</b>	<b>392</b>	<b>426</b>	<b>490</b>	<b>54,690</b>	<b>2,008</b>	<b>57,614</b>



## Volunteers

The Order's centres have a total of 30,682 volunteer workers. We have already shown that a substantial percentage of the Order's increased care figures can be explained by the inclusion, this year, of the care provided by the Good Shepherd Province. One particularly significant effect of the contribution of this new Province is the sharp increase in the number of volunteers: 21,283 more than the 9,399 in 2014 (+226%). Tables 13 and 14 show the breakdown of the number of volunteers by Province and care category.

The centres which replied reported that 9,904 volunteers were present at least once a week, and 20,778 volunteers were present less than once a week.

Table 13 Number of volunteers by Province. 2015

PROVINCES	NO. OF VOLUNTEERS OF OH ASSOCIATIONS ONCE OR MORE TIMES PER WEEK	NO. OF VOLUNTEERS OF OTHER ASSOCIATIONS ONCE OR MORE TIMES PER WEEK	NO. OF VOLUNTEERS OF OH ASSOCIATIONS LESS THAN ONCE PER WEEK	NO. OF VOLUNTEERS OF OTHER ASSOCIATIONS LESS THAN ONCE PER WEEK	TOTAL NUMBER OF VOLUNTEERS
GENERAL CURIA	69	-	-	-	69
AFRICAN PROVINCE	28	21	-	3	52
ANDALUSIA PROVINCE	1,212	5	324	104	1,645
ARAGON PROVINCE	1,603	-	60	172	1,835
AUSTRIAN PROVINCE	42	121	4	30	197
BAVARIAN PROVINCE	20	88	50	137	295
KOREAN PROVINCE	-	894	-	1,565	2,459
UNITES STATES PROVINCE	-	11	-	-	11
PROVINCIA DEL BUON PASTORE	59	3,944	26	17,727	21,756
VIET NAM PROVINCE	5	11	7	13	36
CASTILE PROVINCE	514	52	32	39	637
COLOMBIA PROVINCE	70	59	10	-	139
WEST EUROPEAN PROVINCE	6	1	1	34	42
FRENCH PROVINCE	7	116	20	36	179
INDIAN PROVINCE	14	31	-	9	54
LOMBARDY-VENETO PROVINCE	47	190	19	18	274
MEXICO-CENTRAL AMERICAN PROVINCE	7	56	6	2	71
POLISH PROVINCE	71	64	56	59	250
PORTUGUESE PROVINCE	91	12	11	7	121
ROME PROVINCE	15	95	1	-	111
SOUTHERN SOUTH AMERICAN PROVINCE	129	16	106	46	297
NORTHERN SOUTH AMERICAN PROVINCE	-	19	-	27	46
AFRICAN VICE PROVINCE	8	81	17	-	106
<b>Grand total</b>	<b>4,017</b>	<b>5,887</b>	<b>750</b>	<b>20,028</b>	<b>30,682</b>

Table 14 Number of volunteers by care category.2015

CARE CATEGORY		NO. OF VOLUNTEERS OF OH ORDER'S ASSOCIATIONS ONCE OR MORE A WEEK	NO. OF VOLUNTEERS FROM OTHER ASSOCIATIONS ONCE OR MORE A WEEK	NO. OF VOLUNTEERS OF OH ORDER'S ASSOCIATIONS LESS THAN ONCE A WEEK	NO. OF VOLUNTEERS FROM OTHER ASSOCIATIONS LESS THAN ONCE A WEEK	TOTAL VOLUNTEERS
A	A1- General hospital care	746	405	34	67	1,252
	A2- Specialised hospital care	481	19	47	7	554
	A3-Medium/long-term inpatient care	450	10	39	4	503
	A4- Hospice care	39	107	21	43	210
	<b>Total A</b>	<b>1,716</b>	<b>541</b>	<b>141</b>	<b>121</b>	<b>2,519</b>
B	B1- Nonhospital outpatient care	25	57	10	33	125
	B2- Nonhospital rehabilitation services	-	-	-	-	-
	B3- Pharmacies and herbalists	-	-	-	-	-
	B4-Convalescence and wellness services	12	-	-	-	12
	<b>Total B</b>	<b>37</b>	<b>57</b>	<b>10</b>	<b>33</b>	<b>137</b>
C	C1- Residential or residential/daycare services for people with mental illness	403	138	114	203	858
	C2- Day care services for people with mental illness	6	-	7	-	13
	C3- Integrated territorial services for people with mental illness	84	-	10	32	126
	<b>Total C</b>	<b>493</b>	<b>138</b>	<b>131</b>	<b>235</b>	<b>997</b>
D	D1 Residential or residential/daycare services for people with disabilities	435	188	197	305	1,125
	D2- Day care services for people with disabilities	66	525	16	722	1,329
	D3- Integrated territorial services for people with disabilities	67	8	50	9	134
	<b>Total D</b>	<b>568</b>	<b>721</b>	<b>263</b>	<b>1,036</b>	<b>2,588</b>
E	E1- Residential or residential/daycare services for the elderly	209	239	40	566	1,054
	E2- Day care services for the elderly	1	139	-	269	409
	<b>Total E</b>	<b>210</b>	<b>378</b>	<b>40</b>	<b>835</b>	<b>1,463</b>
F	F1- Residential or residential/daycare services for people with financial and social difficulties	704	1,239	136	15,832	17,911
	F2- Day care services for people in financial and social difficulties	265	2	29	16	312
	F3- Services for children with behavioural or family difficulties	-	-	-	-	-
	F4- Therapeutic communities for substance-dependents	24	73	-	-	97
	F5- Holiday homes for our guests	-	-	-	-	-
	F6-other services	-	2,738	-	1,920	4,658
	<b>Total F</b>	<b>993</b>	<b>4,052</b>	<b>165</b>	<b>17,768</b>	<b>22,978</b>
<b>GRAND TOTAL</b>		<b>4,017</b>	<b>5,887</b>	<b>750</b>	<b>20,028</b>	<b>30,682</b>

## Education and training

This information refers only to the facilities providing training and education services.

- **A\_ Hospitals**
- **C\_ Services for the mentally ill**
- **D\_ Services for people with physical, mental, psychological and sensorial disabilities**
- **F\_ Miscellaneous social-welfare services**

**The following tables show the data on the various types of educational pathways**

**Table 15 Nursing Schools**

CARE CATEGORY	FACILITIES WITH A SCHOOL	AVERAGE TRAINING (YEARS)	AVERAGE NUMBER OF TRAINEE PLACES
A	8	3	88
C	2	4	288
F	1	(*)	(*)

**Table 16 Professional Nursing Vocational Training School**

CARE CATEGORY	FACILITIES WITH A SCHOOL	AVERAGE TRAINING (YEARS)	AVERAGE NUMBER OF TRAINEE PLACES
A	7	3	106
C	3	2	37

**Table 17 Vocational Training School for Professional Biomedical Technicians**

CARE CATEGORY	FACILITIES WITH A SCHOOL	AVERAGE TRAINING (YEARS)	AVERAGE NUMBER OF TRAINEE PLACES
A	1	(*)	(*)
C	1	2	29

**Table 18 Vocational Training School for Rehabilitation Technicians**

CARE CATEGORY	FACILITIES WITH A SCHOOL	AVERAGE TRAINING (YEARS)	AVERAGE NUMBER OF TRAINEE PLACES
C	1	2	30

**Table 19 Vocational Training School for Professional Rehabilitation Technicians**

CARE CATEGORY	FACILITIES WITH A SCHOOL	AVERAGE TRAINING (YEARS)	AVERAGE NUMBER OF TRAINEE PLACES
C	1	4	200

(\*) Information not supplied

## Funding

To calculate the way in which the care services are being funded, all the Centres were asked to specify the percentage of funding received to cover their costs in 2015. Considering the total to be 100% of revenue, each centre was asked to state the percentage of their revenue provided from the following sources: 1) central and local governments and other public agencies; 2) paying patients and guests, business and private insurers; 3) charitable sources; 4) other sources. Taking all the replying Centres together, 44% of average funding come from central and local government authorities and other public agencies, while 20% came from by private patients, business and private insurances, and 10% from charity. The 26% balance was provided by other sources.

Table 20 Funding by public agencies (%)

	CARE CATEGORY						TOTAL
	A	B	C	D	E	F	
CURIA GENERALIZIA	80%	0%	-	-	-	-	27%
PROVINCIA AFRICANA	4%	0%	34%	-	-	-	10%
PROVINCIA ANDALUSA	63%	-	60%	78%	61%	42%	58%
PROVINCIA ARAGONESE	96%	-	50%	96%	-	76%	72%
PROVINCIA AUSTRIACA	91%	33%	-	-	65%	55%	59%
PROVINCIA BAVARESE	84%	64%	100%	84%	57%	33%	71%
PROVINCIA COREANA	0%	0%	45%	84%	74%	-	52%
PROVINCIA DEGLI STATI UNITI	-	-	-	-	16%	48%	25%
PROVINCIA DEL BUON PASTORE	0%	-	61%	86%	83%	29%	39%
PROVINCIA DEL VIETNAM	-	46%	-	-	-	-	46%
PROVINCIA DI CASTIGLIA	89%	-	99%	87%	23%	95%	75%
PROVINCIA DI COLOMBIA	0%	0%	32%	-	0%	0%	10%
PROVINCIA EUROPEA OCCIDENTALE	-	90%	58%	76%	0%	-	70%
PROVINCIA FRANCESE	87%	0%	0%	100%	83%	-	62%
PROVINCIA INDIANA	0%	0%	0%	21%	0%	13%	6%
PROVINCIA LOMBARDO-VENETA	74%	-	99%	66%	47%	48%	69%
PROVINCIA MESSICO-AMERICA	-	-	45%	-	60%	0%	39%
PROVINCIA POLACCA	42%	7%	-	84%	0%	60%	26%
PROVINCIA PORTOGHESE	18%	47%	69%	-	0%	-	43%
PROVINCIA ROMANA	-	0%	-	0%	-	-	0%
PROVINCIA SUDAMERICA MERIDIONALE	0%	-	44%	66%	60%	-	43%
PROVINCIA SUDAMERICA SETTENTRIONALE	28%	7%	30%	53%	-	23%	28%
VICE AFRICAN PROVINCE	14%	6%	-	-	-	-	10%
<b>TOTAL</b>	<b>43%</b>	<b>20%</b>	<b>55%</b>	<b>73%</b>	<b>38%</b>	<b>37%</b>	<b>44%</b>

The average figures may vary widely between Provinces and different care categories. For this reason the Table shows the average funding by care category (columns) and by the Centre's own Province (lines). For the sake of simplicity, the Table only shows funding received from public agencies. The two extreme cases are in Category D centres (Services for people with physical, mental and sensorial disabilities) who receive an average of 73% of public funding compared with 20% in category B centres (Non-hospital health care). More evident still are the differences between Provinces, even within the same care category: for example, the average percentage of public funding to hospitals in the Province of Aragon was 96%, compared with 63% for Andalusia, and 42% for Poland, while the African Province reported 4% of public funding. Compared with percent in the case of the Africa Province. The African Province.

As for the financing of investments decided in 2015, the replying Centres declared that 60% of the investment was self-funded by the service concerned, 50% by central and local government, 6% by private payments, and 20% by from grants from within the Order.

## Twinnings

12% of the 392 centres which replied to the questionnaire said that they had established twinnings in 2014 with other centres of the Order, and only 4 facilities said that they had established twinning arrangements with other Provinces of the Order.

## Annual comparisons

The following graphs and tables compare the breakdown of the main relevant variables on an annual basis.

Table 21 Number of centres by care category. Annual comparisons

CARE CATEGORY		2012	2013	2014	2015
A	A1- General hospital care	49	51	52	50
	A2- Specialised hospital care	10	10	10	11
	A3-Medium/long-term inpatient care	13	14	16	16
	A4- Hospice care	8	9	10	10
	<b>Total A</b>	<b>80</b>	<b>84</b>	<b>88</b>	<b>87</b>
B	B1- Non-hospital outpatient care	21	25	31	32
	B2-Non-hospital rehabilitation services	0	0	1	1
	B3-Pharmacies and herbalists	24	24	24	26
	B4-Convalence and wellness services	3	3	3	3
	<b>Total B</b>	<b>48</b>	<b>52</b>	<b>59</b>	<b>62</b>
C	C1- Residential or residential/daycare services for people with mental illness	46	46	47	56
	C2- Day care services for people with mental illness	8	7	8	7
	C3- Integrated territorial services for people with mental illness	6	6	6	5
	<b>Total C</b>	<b>60</b>	<b>59</b>	<b>61</b>	<b>68</b>
D	D1 Residential or residential/daycare services for people with disabilities	42	48	54	43
	D2- Day care services for people with disabilities	24	23	25	24
	D3- Integrated territorial services for people with disabilities	7	7	5	7
	<b>Total D</b>	<b>73</b>	<b>78</b>	<b>84</b>	<b>74</b>
E	E1- Residential or residential/daycare services for the elderly	35	36	37	37
	E2- Day care services for the elderly	20	17	7	5
	<b>Total E</b>	<b>55</b>	<b>53</b>	<b>44</b>	<b>42</b>
F	F1- Residential or residential/daycare services for people with financial and social difficulties	16	16	19	40
	F2- Day care services for people in financial and social difficulties	8	6	6	7
	F3- Services for children with behavioural or family difficulties	2	2	2	3
	F4- Therapeutic communities for substance-dependents	5	5	6	8
	F5- Holiday homes for our guests	3	3	2	2
	F6- Other services	6	9	8	9
	<b>Total F</b>	<b>40</b>	<b>41</b>	<b>43</b>	<b>69</b>
<b>TOTAL</b>		<b>356</b>	<b>367</b>	<b>379</b>	<b>402</b>

Diagram 4 Number of centres by care category. Annual comparisons

