



ORDINE OSPEDALIERO | di
SAN GIOVANNI DI DIO

THE ORDER'S CARE WORK

2016 STATISTICS

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Introduction

The statistics on the care provided by the Hospitaller Order of St John of God in 2016 were collected by means of questionnaires sent out to 403 centres (+1 over 2015), of which 372 were returned completed, with a 92%. For the 31 centres which failed to report their figures, we have used the data supplied in 2015, to avoid offering a partially misleading picture. As a result, only the data on 4 centres are missing. The breakdown of the data returned by the provinces is shown in Table 1.

Table 1 Breakdown by Province of the data returned completed. 2016

PROVINCE	CENTRES	REPLIES	NO REPLY	% COMPLETED
GENERAL CURIA	3	2	1	67%
AFRICAN ST. AUGUSTINE	16	15	1	94%
ANDALUSIAN PROVINCE	28	28		100%
ARAGON PROVINCE	20	20		100%
AUSTRIAN PROVINCE	34	34		100%
BAVARIAN PROVINCE	26	26		100%
KOREAN PROVINCE	13	13		100%
UNITED STATES PROVINCE	7	7		100%
GOOD SHEPHERD PROVINCE	43	43		100%
VIET NAM PROVINCE	5	4	1	80%
CASTILE PROVINCE	20	20		100%
COLOMBIA PROVINCE	10	10		100%
WEST EUROPEAN PROVINCE	36	35	1	97%
FRENCH PROVINCE	8	4	4	50%
INDIAN PROVINCE	10	10		100%
LOMBARDY-VENETO PROVINCE	16	16		100%
MEXICO-CENTRAL AMERICAN PROVINCE	6	6		100%
POLISH PROVINCE	44	33	11	75%
PORTUGUESE PROVINCE	19	7	12	37%
ROME PROVINCE	12	12		100%
SOUTHERN SOUTH AMERICAN PROVINCE	9	9		100%
NORTHERN SOUTH AMERICAN PROVINCE	13	13		100%
AFRICAN ST. R. PAMPURI	5	5		100%
Grand total	403	372	31	92%

The following analysis therefore refers to the 399 centres that submitted the information through the dedicated website (very few replied by email or mail).

366 centres supplied the following information on the type of ownership/management:

- 86% (as in 2015) belong to the Order,
- 4% (as in 2015) are jointly owned with other entities,
- 10% (as in 2015) are being managed on behalf of another entity.

With regard to properties belonging to the Order, 66% (64% in 2015) are managed by a lay General Manager, while 16% (13% in 2015) are managed by a Hospitaller Brother, and the rest (18%) are managed by the Community Prior (23% in 2015). For the jointly-owned centres 29% (20% in 2015) the Community Prior or another Hospitaller Brother are the General Managers, and 71% (80% in 2015) have a lay General Manager. Lastly, of the 39 facilities (35 in 2015) managed on behalf of another entity, 82% (77% in 2015) are headed by a lay person, 8% (14% in 2015) by another Hospitaller Brother, and 10% (9% in 2015) by the Community Prior.

The 403 facilities deliver their services in the following care categories:

- 86 hospitals (86 questionnaires returned),
- 64 non-hospital (primary health care) facilities) (61 questionnaires returned)
- 65 centres for people with mental disabilities (65 questionnaires returned)
- 73 centres for people with physical, mental, sensorial disabilities (72 questionnaires returned),
- 38 centres for the elderly (38 questionnaires returned),
- 77 miscellaneous social-welfare facilities (77 questionnaires returned).

Diagram 1 Care facilities by care category, 2016

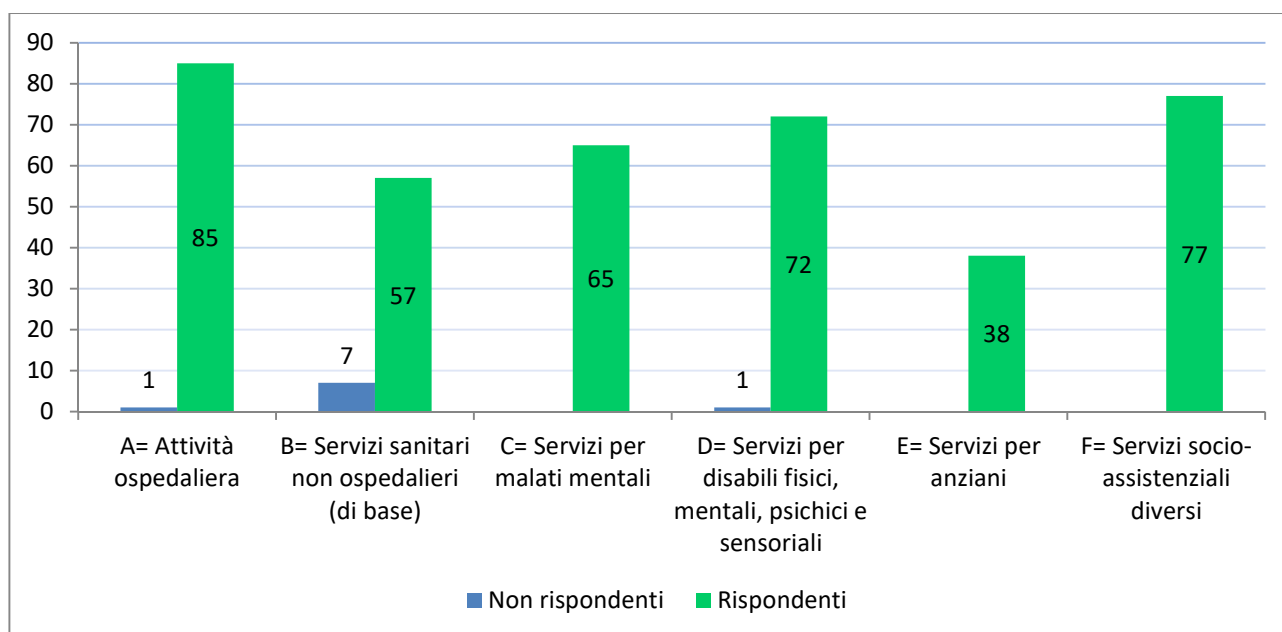
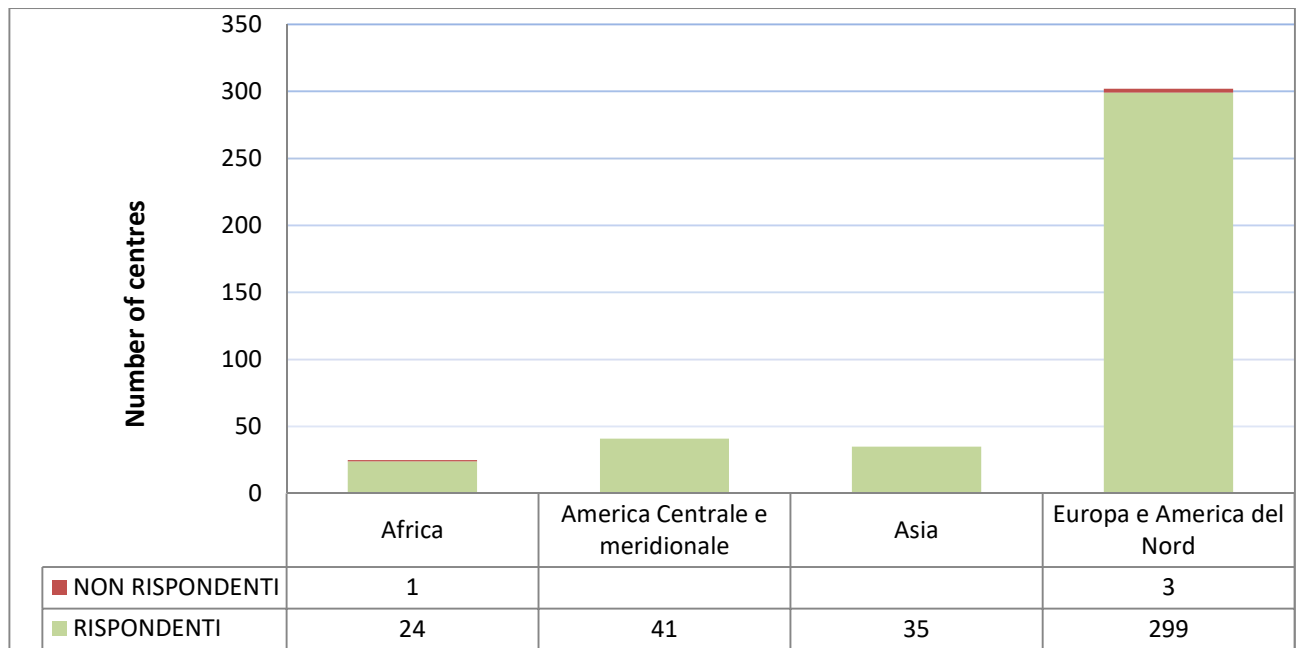


Table 2 Number of centres by care category, 2016

CARE CATEGORY		NO. OF CENTRES
A	A1- General hospital care	47
	A2- Specialised hospital care	11
	A3-Medium/long-term inpatient care	18
	A4- Hospice care	10
	Total A	86
B	B1- Nonhospital and/or outpatient care	31
	B2- Nonhospital rehabilitation centres	1
	B3- Pharmacies and herbalists	29
	B4-Convalescence and wellness services	3
	Total B	64
C	C1- Residential or residential/daycare services for people with mental illness	55
	C2- Day care services for people with mental illness	6
	C3- Integrated territorial services for people with mental illness	4
	Total C	65
D	D1 Residential or residential/daycare services for people with disabilities	40
	D2- Day care services for people with disabilities	25
	D3- Integrated territorial services for people with disabilities	8
	Total D	73
E	E1- Residential or residential/daycare services for the elderly	34
	E2- Day care services for the elderly	4
	Total E	38
F	F1- Residential or residential/daycare services for people in financial/social difficulties	41
	F2- Day care services for people in financial and social difficulties	8
	F3- Services for children with behavioural or family difficulties	4
	F4- Therapeutic communities for substance-dependents	10
	F5- Holiday homes for our guests	1
	F6- Other services	13
	Total F	77
GRAND TOTAL		403

As for the continental breakdown, the 403 facilities were mainly in Europe and North America in 2016 (73%), followed by South and Central America with (10%), Asia (9%), and Africa (8%).

Diagram 2 The care centres that replied to the questionnaire by geographic location, 2016



Beds, inpatients, and day presences

In 2016 there were a total of 39,174 beds (+861 over 2015, or 2%) with 856,809 guests (67,927 fewer than in 2015, or -8.3%), for a total of 10,666,219 daily presences (+181,709 over 2015, or +1.7%). We may infer from the figures on the total daily presences that the Order's facilities provide a bed for about 29,000 people worldwide, in line with 2015

The following tables give the breakdown of the numbers of beds, presences and inpatients by care by Province, care category and geographical location.

Table 3 Number of beds, admissions and daily presences by care category, 2016

PROVINCE	NO. OF CENTRES	REPLYING CENTRES	BEDS	ADMISSIONS	DAYS' PRESENCES
GENERAL CURIA	3	3	289	19,574	90,617
AFRICAN ST. AUGUSTINE PROVINCE	16	15	895	26,876	150,401
ANDALUSIA PROVINCE	28	28	3,259	34,320	932,082
ARAGON PROVINCE	20	20	3,801	73,041	1,062,690
AUSTRIAN PROVINCE	34	34	4,404	177,842	1,389,153
BAVARIAN PROVINCE	26	26	4,225	126,251	1,319,961
KOREAN PROVINCE	13	13	483	10,944	102,034
UNITED STATES PROVINCE	7	7	379	1,633	111,894
GOOD SHEPHERD PROVINCE	43	43	2,173	17,202	719,344
VIET NAM PROVINCE	5	5	-	-	-
CASTILE PROVINCE	20	20	2,697	75,531	722,110
COLOMBIA PROVINCE	10	10	1,911	57,378	534,574
WEST EUROPEAN PROVINCE	36	36	1,508	3,125	355,663
FRENCH PROVINCE	8	8	959	7,394	294,453
INDIAN PROVINCE	10	10	1,277	21,636	170,191
LOMBARDY-VENETO PROVINCE	16	16	2,620	36,269	782,181
MEXICO-CENTRAL AMERICAN PROVINCE	6	6	624	5,528	147,696
POLISH PROVINCE	44	41	1,120	28,465	313,192
PORTUGUESE PROVINCE	19	19	2,008	4,324	646,382
ROME PROVINCE	12	12	1,234	51,059	318,115
SOUTHERN SOUTH AMERICAN PROVINCE	9	9	1,174	14,213	273,894
NORTHERN SOUTH AMERICAN PROVINCE	13	13	1,384	36,617	55,056
AFRICAN ST. R. PAMPURI PROVINCE	5	5	750	27,587	174,536
Grand total	403	399	39,174	856,809	10.666,219

Table 4 Number of beds, presences and admissions by care category, 2016

CARE CATEGORY		CENTRES PRESENT	REPLIES	BEDS	INPATIENTS	DAYS' PRESENCES
A	A1- General hospital care	47	47	11,469	592,807	3,224.309
	A2- Specialised hospital care	11	11	1,016	25,747	259.215
	A3-Medium/long-term inpatient care	18	18	2,291	29,746	612.515
	A4- Hospice care	10	10	224	2,119	69.452
A Total		86	86	15,000	650,419	4,165,491
B	B1- Nonhospital outpatient care	31	31	127	22,304	6.121
	B2- Nonhospital rehabilitation services	1	1	0	0	0
	B3-Pharmacies and herbalists	29	26	0	0	0
	B4-Convalescence and wellness services	3	3	470	14,619	129.398
B Total		64	61	597	36,923	135,519
C	C1- Residential or residential/daycare services for people with mental illness	55	55	8,695	46,604	2,565.939
	C2- Day care services for people with mental illness	6	6	25	377	9.185
	C3- Integrated territorial services for people with mental illness	4	4	905	6,277	278.218
C Total		65	65	9,625	53,258	2,853,342
D	D1 Residential or residential/daycare services for people with disabilities	40	40	3,646	40,600	815.317
	D2- Day care services for people with disabilities	25	24	104	62	9.667
	D3- Integrated territorial services for people with disabilities	8	8	2,087	2,260	706.992
D Total		73	72	5,837	42,922	1,531,976
E	E1- Residential or residential/daycare services for the elderly	34	34	2,878	17,562	990.771
	E2- Day care services for the elderly	4	4	6	9,068	35.872
E Total		38	38	2,884	26,630	1,026,643
F	F1- Residential or residential/daycare services for people with financial and social difficulties	41	41	4,563	25,312	824.606
	F2- Day care services for people in financial and social difficulties	8	8	12	3,536	300
	F3- Services for children with behavioural or family difficulties	4	4	101	127	31.569
	F4- Therapeutic communities for substance-dependents	10	10	265	2,635	74.356
	F5- Holiday homes for our guests	1	1	18	204	1.412
	F6-other services	13	13	272	14,843	21.005
F Total		77	77	5,231	46,657	953,248
GRAND TOTAL		403	399	39,174	856,809	10,666,219

Table 5 Number of beds, presences and admissions by geographic location, 2016

CONTINENT	COUNTRY	CENTRES PRESENT	REPLIES	BEDS	INPATIENTS	DAYS' PRESENCES
Africa	Benin	3	3	457	14,207	128,866
	Cameroon	2	2	99	1,548	5,929
	Ghana	4	4	317	14,435	69,675
	Kenya	1	1	87	1,686	15,088
	Liberia	2	2	98	3,281	12,275
	Madagascar	2	2	-	-	-
	Malawi	1	1	51	520	11,919
	Mauritius	1	1	75	75	27,375
	Mozambique	1	1	48	588	17,568
	Senegal	3	3	136	1,387	12,191
	Sierra Leone	2	2	110	3,951	17,675
	Togo	2	2	293	13,380	45,670
Zambia	1	-	-	-	-	
Africa Total		25	24	1,771	55,058	364,231
Central and South America	Argentina	4	4	487	8,722	105,288
	Bolivia	3	3	401	4,947	109,922
	Brazil	2	2	241	1,005	64,075
	Chile	2	2	286	544	58,684
	Colombia	10	10	1,911	57,378	534,574
	Cuba	3	3	305	668	88,250
	Ecuador	2	2	782	7,646	1,460
	Haiti	1	1	45	30	10,950
	Honduras	1	1	-	-	-
	Mexico	2	2	319	4,860	59,446
Peru	8	8	279	27,714	50,348	
Venezuela	3	3	323	1,257	3,248	
Central and South America Total		41	41	5,379	114,771	1,086,245
Asia	China	2	2	49	84	14,449
	India	9	9	1,202	21,561	142,816
	Israel	1	1	129	12,732	48,032
	Japan	3	3	122	165	1,314
	Philippines	5	5	10	41	365
	South Korea	8	8	312	10,695	86,271
	Timor-Leste	2	2	-	-	-
Vietnam	5	5	-	-	-	
Asia Total		35	35	1,824	45,278	293,247
Europe & N. America	Austria	21	21	2,546	98,999	819,295
	Canada	25	25	1,013	12,473	407,392
	Croatia	1	1	140	1,175	50,084
	Czech Republic	3	3	65	958	21,343
	France	7	7	1,713	61,618	562,064
	Germany	26	26	4,225	126,251	1,319,961
	Hungary	5	5	835	16,046	240,422
	Ireland	8	8	1,128	2,280	338,706
	Italy	25	25	3,922	96,187	1,102,520
	Poland	43	40	1,120	28,465	313,192
	Portugal	15	15	1,767	3,319	582,307
	Slovakia	3	3	146	4,382	30,395
	Spain	68	68	9,757	182,892	2,716,882
	Ukraine	1	1	-	-	-
United Kingdom	27	27	329	325	5,038	
United States	24	24	1,494	6,332	412,896	
Europe and N. America total		302	299	30,200	641,701	8,922,497
Grand total		403	399	39,174	856,809	10,666,219

Day Hospital, Day Surgery, Day Care, nonhospital care, and pharmacies and herbalists

For care categories A, B and C it is only possible not only to count the number of 'ordinary admissions' but also treatments in Day Hospitals, Day Surgeries, Day Care centres as well as outpatient treatments.

In 2016, the Day Hospitals, Day Surgeries, Day Care centres admitted 471,348 patients (Tab. 6), 170,895 more than in 2015 (+57%).

20,176,963 outpatient treatments were provided in 2016 (Tab. 7), 123,297 fewer than in 2015 (-1%).

Table 6 Number of Day Hospital, Day Surgery and Day Care admissions, by care category. 2016

CARE CATEGORY		NO. OF CENTRES	REPLIES	NUMBER OF DH/DS/DAY CARE ADMISSIONS
A	A1- General hospital care	47	47	318,935
	A2- Specialised hospital care	11	11	24,453
	A3-Medium/long-term inpatient care	18	18	35,911
	A4- Hospice care	10	10	
A Total	86	86	379,299	
B	B1- Nonhospital outpatient care	31	31	3,549
	B2- Nonhospital rehabilitation services	1	1	
	B3- Pharmacies and herbalists	29	26	
	B4- Convalescence and wellness services	3	3	279
B Total	64	61	3,828	
C	C1- Residential or residential/daycare services for people with mental illness	55	55	86,800
	C2- Day care services for people with mental illness	6	6	80
	C3- Integrated territorial services for people with mental illness	4	4	1,341
C Total	65	65	88,221	
Grand total		215	212	471,348

Table 7 Number of outpatient treatments by care category. 2016

CARE CATEGORY		NO. OF CENTRES	OUTPATIENT TREATMENTS
A	A1- General hospital care	47	10,114,250
	A2- Specialised hospital care	11	692,981
	A3-Medium/long-term inpatient care	18	1,536,468
	A4- Hospice care	10	0
A Total		86	12,343,699
B	B1- Nonhospital outpatient care	31	7,396,106
	B2- Nonhospital rehabilitation services	1	6,590
	B3-Pharmacies and herbalists	29	0
	B4-Convalescence and wellness services	3	0
B Total		64	7,402,696
C	C1- Residential or residential/daycare services for people with mental illness	55	277,582
	C2- Day care services for people with mental illness	6	0
	C3- Integrated territorial services for people with mental illness	4	152,986
C Total		65	430,568
Grand total		215	20,176,963

Home care and other services

In 2015, the Order's facilities provided home care to 10,351 people. In 2016 this figure rose to 12,792 (an increase of 2,441 guests, +24%). The hospital facilities of the Order provided home care for 9,942 people, 1557 (+18%) more than in 2015, broken down in the subcategories shown in Table 8.

Table 8 Number of guests receiving home care by care category. 2016

CARE CATEGORY	N° OF GUESTS RECEIVING HOME CARE
A1- General hospital care	6,948
A2- Specialised hospital care	374
A3-Medium/long-term inpatient care	2,515
A4- Hospice care	105
A Total	9,942
B1 - Nonhospital outpatient care	3
B2 - Nonhospital rehabilitation care	0
B3 – Pharmacies and/or herbal medicine	0
B4 – Convalescence and wellness care services	21
B Total	24
C1 - Residential or residential/daycare services for people with mental illness	489
C2- Day care services for people with mental illness	0
C3 - Integrated territorial services for people with mental illness	0
C Total	489
D1 – Residential or residential/daycare services for people with disabilities	0
D2 – Daycare services for people with mental illness	403
D3 -- Integrated territorial services for people with disabilities	61
D Total	464
E1 - Residential or residential/daycare services for the elderly	222
E2- Day care services for the elderly	655
E Total	877
F1 - Residential or residential/daycare services for people in financial and social difficulties	391
F2- Day care services for people in financial and social difficulties	568
F3 - Services for children with behavioural or family difficulties	0
F4 – Therapeutic communities for substance-dependent people	37
F5 – Guests' holiday homes	0
F6 – Other services	0
F Total	996
Grand total	12,792

The facilities in categories **C (services for people with mental disabilities)**, **D (Services for people with physical, mental, psychological and sensorial disabilities)**, **E (Services for the elderly)** and **F (Miscellaneous social-welfare services)**, offer various types of services:

- Basic personal conduct (personal grooming, behaviour, etc.)
- Training and schooling (special education, special vocational training)
- Consultancy and counselling (for home-seekers, job-seekers, etc.)
- Occupational activities (laboratories, workshops, sheltered occupations)
- Day centres
- Canteens

Table 9 shows the number of guests using these services by care category.

Table 9 Number of guests receiving home care by care category. 2016

CARE CATEGORY		NO. OF CENTRES	REPLIES	NO. OF USERS OF OTHER TYPES OF SERVICES
C	C1- Residential or residential/daycare services for people with mental illness	55	55	46,205
	C2- Day care services for people with mental illness	6	6	299
	C3- Integrated territorial services for people with mental illness	4	4	4,291
C Total		65	65	50,795
D	D1 Residential or residential/daycare services for people with disabilities	40	40	11,177
	D2- Day care services for people with disabilities	25	24	31,114
	D3- Integrated territorial services for people with disabilities	8	8	2,477
D Total		73	72	44,768
E	E1- Residential or residential/daycare services for the elderly	34	34	30,851
	E2- Day care services for the elderly	4	4	6,552
E Total		38	38	37,403
F	F1- Residential or residential/daycare services for people in financial and social difficulties	41	41	1,623,013
	F2- Day care services for people in financial and social difficulties	8	8	40,551
	F3- Services for children with behavioural or family difficulties	4	4	28,800
	F4- Therapeutic communities for substance-dependent people	10	10	18,877
	F5- Holiday homes for our guests	1	1	-
	F6- Other services	13	13	9,779
F Total		77	77	1,721,020
GRAND TOTAL		253	252	1,853,986

Personnel

The total number of personnel was 61,858 (an increase of 4,244 over 2015, +7%), broken down as follows: Hospitaller Brothers 460, other Religious 358, lay employees 58,033 and lay consultants 3,007. In addition to the lay employees and consultants in the 399 centres that replied to the questionnaire, 4,433 people were employed by outsourced companies (6,307 in 2015).

For further information see Tables 10, 11 and 12.

Table 10 Number of employees by care category. 2016

CARE CATEGORY		CENTRES PRESENT	CENTRES REPLYING	OH BROTHERS	OTHER RELIGIOUS	LAY EMPLOYEES	LAY CONSULTANTS	TOTAL PERSONNEL
A	A1- General hospital care	47	47	113	138	29,043	2,076	31,370
	A2- Specialised hospital care	11	11	6	12	3,256	39	3,313
	A3-Medium/long-term inpatient care	18	18	20	19	3,932	142	4,113
	A4- Hospice care	10	10	4	6	271	2	283
A Total		86	86	143	175	36,502	2,259	39,079
B	B1- Nonhospital outpatient care	31	31	59	4	507	131	701
	B2- Nonhospital rehabilitation care	1	1	0	0	9	0	9
	B3-Pharmacies and herbalists	29	26	15	4	221	3	243
	B4-Convalescence & wellness services	3	3	1	3	282	15	301
B Total		64	61	75	11	1,019	149	1,254
C	C1- Residential or residential/daycare services for people with mental illness	55	55	75	41	6,308	502	6,926
	C2- Day care services for people with mental illness	6	6	0	0	183	0	183
	C3- Integrated territorial services for people with mental illness	4	4	13	8	2,347	7	2,375
C Total		65	65	88	49	8,838	509	9,484
D	D1 Residential or residential/daycare services for people with disabilities	40	40	40	13	3,874	10	3,937
	D2- Day care services for people with disabilities	25	24	13	3	758	4	778
	D3- Integrated territorial services for people with disabilities	8	8	4	1	3,738	0	3,743
D Total		73	72	57	17	8,370	14	8,458
E	E1- Residential or residential/daycare services for the elderly	34	34	46	40	1,843	40	1,969
	E2- Day care services for the elderly	4	4	0	1	156	0	157
E Total		38	38	46	41	1,999	40	2,126
F	F1- Residential or residential/daycare services for people with financial and social difficulties	41	41	37	60	799	12	908
	F2- Day care services for people in financial and social difficulties	8	8	3	2	26	9	40
	F3- Services for children with behavioural or family difficulties	4	4	0	2	119	0	121
	F4- Therapeutic communities for substance-dependents	10	10	4	1	173	11	189
	F5- Holiday homes for our guests	1	1	0	0	0	0	0
	F6-other services	13	13	7	0	188	4	199
Total		77	77	51	65	1,305	36	1,457
Grand total		403	399	460	358	58,033	3,007	61,858

Diagram 3 Number of employees by Province. 2016

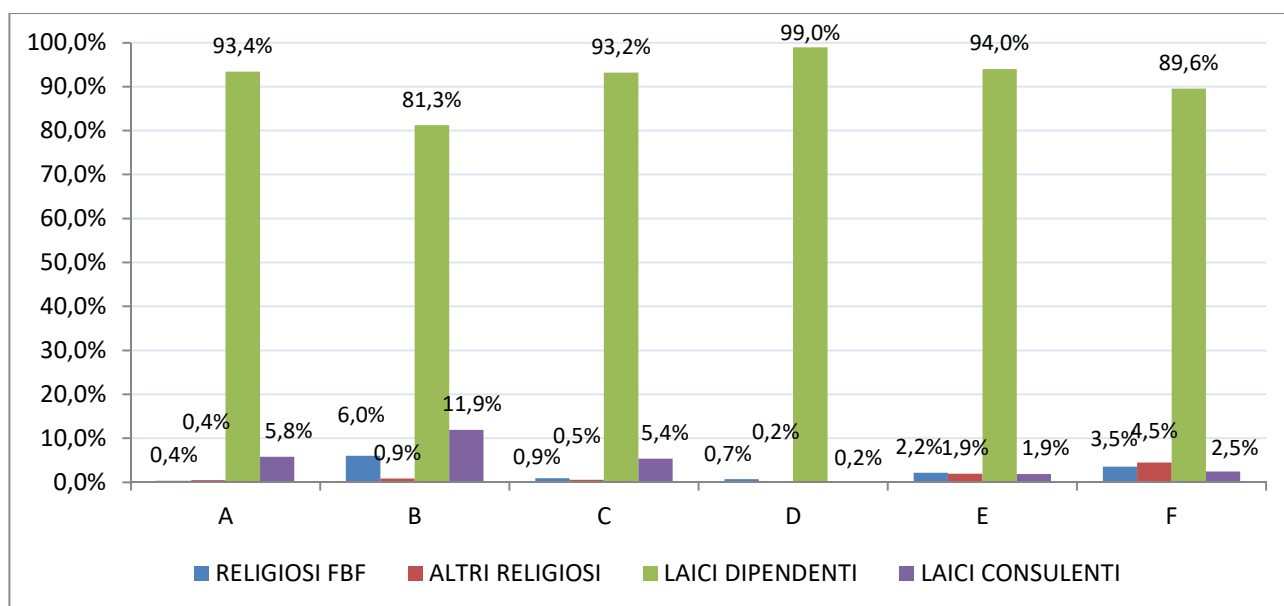


Table 11 Number of employees by Province. 2016

PROVINCE	NO. OF CENTRES PRESENT	NO. OF CENTRES REPLYING	OH BROTHERS	OTHER RELIGIOUS	LAY EMPLOYEES	LAY CONSULTANTS	TOTAL PERSONNEL
GENERAL CURIA	3	3	26	-	876	206	1,108
AFRICAN ST. AUGUSTINE PROVINCE	16	15	9	-	1,371	-	1,380
ANDALUSIA PROVINCE	28	28	32	19	3,626	200	3,877
ARAGON PROVINCE	20	20	17	10	9,191	37	9,255
AUSTRIAN PROVINCE	34	34	38	36	7,882	10	7,966
BAVARIAN PROVINCE	26	26	10	44	8,577	30	8,661
KOREAN PROVINCE	13	13	5	16	523	3	547
UNITED STATES PROVINCE	7	7	5	1	267	-	273
GOOD SHEPHERD PROVINCE	43	43	14	2	960	6	982
VIET NAM PROVINCE	5	5	27	-	55	-	82
CASTILE PROVINCE	20	20	40	12	2,251	782	3,085
COLOMBIAN PROVINCE	10	10	3	-	3,728	132	3,863
WEST EUROPE PROVINCE	36	36	28	5	3,726	46	3,805
FRENCH PROVINCE	8	8	10	5	1,365	116	1,496
INDIAN PROVINCE	10	10	31	37	634	1	703
LOMBARDY-VENETO PROVINCE	16	16	24	24	2,644	255	2,947
MEXICO-CENTRAL AMERICAN PROVINCE	6	6	20	1	547	1	569
POLISH PROVINCE	44	41	44	39	1,642	553	2,278
PORTUGUESE PROVINCE	19	19	13	5	1,121	48	1,187
ROME PROVINCE	12	12	14	15	2,297	338	2,664
SOUTHERN SOUTH AMERICAN PROVINCE	9	9	23	11	2,106	65	2,205
NORTHERN SOUTH AMERICAN PROVINCE	13	13	6	61	2,121	160	2,348
AFRICAN ST. R. PAMPURI PROVINCE	5	5	21	15	523	18	577
Grand total	403	399	460	358	58,033	3,007	61,858

Table 12 Number of employees by geographic area, 2016

CONTINENT	COUNTRY	CENTRES PRESENT	CENTRES REPLYING	OH BROTHERS	OTHER RELIGIOUS	LAY EMPLOYEES	LAY CONSULTANTS	TOTAL PERSONNEL
Africa	Benin	3	3	12	8	288	7	315
	Cameroon	2	2	1	-	45	-	46
	Ghana	4	4	3	-	708	-	711
	Kenya	1	1	0	-	61	-	61
	Liberia	2	2	2	-	188	-	190
	Malawi	1	1	12	4	285	-	301
	Mauritius	1	1	3	1	33	-	37
	Mozambique	1	1	1	-	106	-	107
	Senegal	3	3	1	-	126	-	127
	Sierra Leone	2	2	1	-	137	-	138
	Togo	2	2	9	7	235	11	262
	Zambia	1	-	0	-	-	-	-
	Madagascar	2	2	3	-	-	3	6
Total Africa		25	24	48	20	2,212	21	2,301
Central and South America	Argentina	4	4	7	7	1,533	5	1,552
	Bolivia	3	3	6	1	313	58	378
	Brazil	2	2	5	1	184	-	190
	Chile	2	2	10	3	260	2	275
	Colombia	10	10	3	-	3,728	132	3,863
	Cuba	3	3	8	-	249	1	258
	Ecuador	2	2	2	55	241	-	298
	Haiti	1	1	0	-	73	-	73
	Honduras	1	1	2	1	69	-	72
	Mexico	2	2	10	-	229	-	239
	Peru	8	8	0	2	1,428	30	1,460
Venezuela	3	3	4	4	452	130	590	
Total Central and South America		41	41	57	74	8,759	358	9,248
Asia	China	2	2	4	4	31	-	39
	India	9	9	28	36	601	1	666
	Israel	1	1	0	-	462	53	515
	Japan	3	3	1	-	185	-	186
	Philippines	5	5	14	1	21	11	47
	South Korea	8	8	0	12	307	3	322
	East Timor	2	2	0	-	-	-	-
	Viet Nam	5	5	27	-	55	-	82
Total Asia		35	35	74	53	1,662	68	1,857
Europe and North America	Austria	21	21	21	12	4,781	3	4,817
	Canada	25	25	5	2	478	-	485
	Czech Republic	3	3	0	-	89	-	89
	France	7	7	16	27	3,017	7	3,067
	Germany	26	26	10	44	8,577	30	8,661
	Hungary	5	5	0	-	861	-	861
	Ireland	8	8	14	1	2,906	40	2,961
	Italy	25	25	50	35	5,371	838	6,294
	Poland	43	40	40	39	1,637	553	2,269
	Portugal	15	15	8	4	937	48	997
	Slovakia	3	3	7	2	353	-	362
	Spain	68	68	89	41	15,068	1,019	16,217
	Ukraine	1	1	4	-	5	-	9
	United Kingdom	27	27	2	-	535	6	543
United States	24	24	14	1	676	6	697	
Croatia	1	1	1	3	109	10	123	
Total Europe and North America		302	299	281	211	45,400	2,560	48,452
Grand total		403	399	460	358	58,033	3,007	61,858

Volunteers

The Order's centres have a total of 25,503 volunteers, We reconfirm that a substantial percentage are provided by the Good Shepherd Province, Tables 13 and 14 show the breakdown of the number of volunteers by Province and care category.

The centres which replied reported that 6,736 volunteers were present at least once a week, and 18,767 volunteers were present less than once a week.

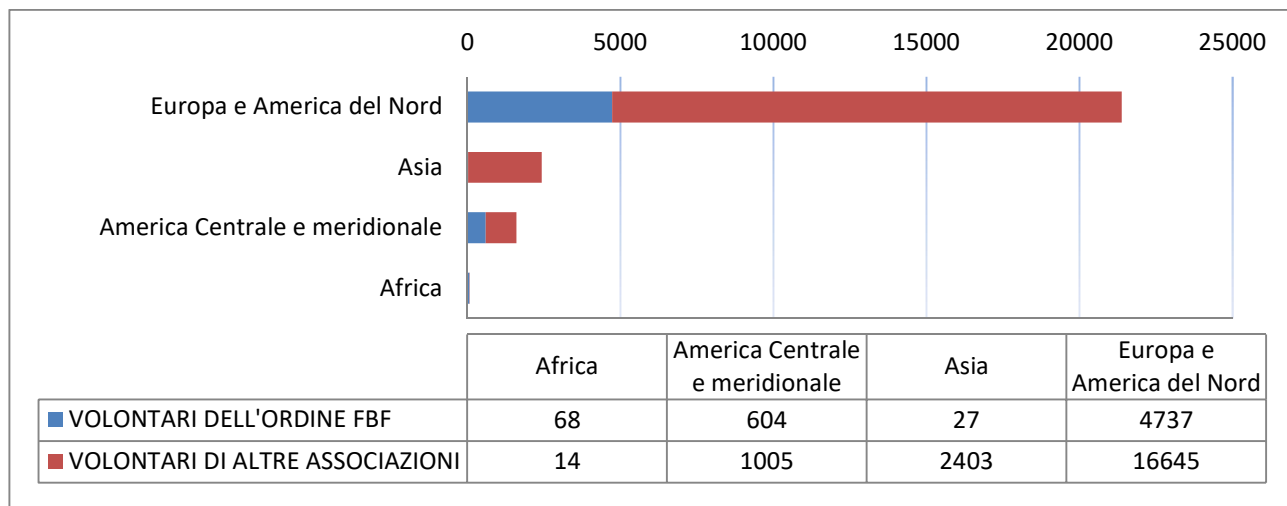
Table 13 Number of volunteers by Province, 2016

PROVINCES	NO, OF VOLUNTEERS OF OH ASSOCIATIONS ONCE OR MORE TIMES PER WEEK	NO, OF VOLUNTEERS OF OTHER ASSOCIATIONS ONCE OR MORE TIMES PER WEEK	NO, OF VOLUNTEERS OF OH ASSOCIATIONS LESS THAN ONCE PER WEEK	NO, OF VOLUNTEERS OF OTHER ASSOCIATIONS LESS THAN ONCE PER WEEK	TOTAL NUMBER OF VOLUNTEERS
GENERAL CURIA	0	10	0	0	10
AFRICAN ST. AUGUSTIN PROVINCE	49	4	0	0	53
ANDALUSIA PROVINCE	1,089	0	446	104	1,639
ARAGON PROVINCE	1,727	0	98	171	1,996
AUSTRIAN PROVINCE	42	124	8	41	215
BAVARIAN PROVINCE	64	99	91	174	428
KOREAN PROVINCE	0	883	0	1474	2,357
UNITES STATES PROVINCE	0	8	0	0	8
GOOD SHEPHERD PROVINCE	32	344	15	14,769	15,160
VIET NAM PROVINCE	0	0	3	0	3
CASTILE PROVINCE	662	42	16	39	759
COLOMBIA PROVINCE	25	48	18	0	91
WEST EUROPEAN PROVINCE	70	37	4	64	175
FRENCH PROVINCE	7	107	17	2	133
INDIAN PROVINCE	13	10	5	2	30
LOMBARDY-VENETO PROVINCE	46	147	65	29	287
MEXICO-CENTRAL AMERICAN PROVINCE	1	0	10	635	646
POLISH PROVINCE	24	131	10	53	218
PORTUGUESE PROVINCE	63	22	16	16	117
ROME PROVINCE	162	154	1	10	327
SOUTHERN SOUTH AMERICAN PROVINCE	85	16	80	0	181
NORTHERN SOUTH AMERICAN PROVINCE	292	95	80	197	664
AFRICAN ST. R. PAMPURI PROVINCE	0	2	0	4	6
Grand total	4,453	2,283	983	17784	25503

Table 14 Number of volunteers by care category, 2016

CARE CATEGORY		CENTRES REPLYING	NO. OF VOLUNTEERS OF OH ORDER'S ASSOCIATIONS ONCE OR MORE A WEEK	NO. OF VOLUNTEERS FROM OTHER ASSOCIATIONS ONCE OR MORE A WEEK	NO. OF VOLUNTEERS OF OH ORDER'S ASSOCIATIONS LESS THAN ONCE A WEEK	NO. OF VOLUNTEERS FROM OTHER ASSOCIATIONS LESS THAN ONCE A WEEK	TOTAL VOLUNTEERS
A	A1- General hospital care	47	573	290	91	41	995
	A2- Specialised hospital care	11	713	49	40	26	828
	A3-Medium/long-term inpatient care	18	687	61	57	27	832
	A4- Hospice care	10	22	120	1	26	169
Total A		86	1995	520	189	120	2824
B	B1- Nonhospital outpatient care	31	7	4	57	2	70
	B2- Nonhospital rehabilitation services	1	0	0	0	0	0
	B3- Pharmacies and herbalists	26	0	0	0	0	0
	B4-Convalescence and wellness services	3	11	3	0	0	14
Total B		61	18	7	57	2	84
C	C1- Residential or residential/daycare services for people with mental illness	55	360	123	170	121	774
	C2- Day care services for people with mental illness	6	18	0	0	0	18
	C3- Integrated territorial services for people with mental illness	4	74	0	0	0	74
Total C		65	452	123	170	121	866
D	D1 Residential or residential/daycare services for people with disabilities	40	381	202	250	333	1166
	D2- Day care services for people with disabilities	24	40	418	2	612	1072
	D3- Integrated territorial services for people with disabilities	8	102	52	20	214	388
Total D		72	523	672	272	1159	2626
E	E1- Residential or residential/daycare services for the elderly	34	228	176	32	234	670
	E2- Day care services for the elderly	4	10	198	4	565	777
Total E		38	238	374	36	799	1447
F	F1- Residential or residential/daycare services for people with financial and social difficulties	41	806	483	213	12858	14360
	F2- Day care services for people in financial and social difficulties	8	341	83	42	20	486
	F3- Services for children with behavioural or family difficulties	4	0	0	0	0	0
	F4- Therapeutic communities for substance-dependents	10	25	16	4	5	50
	F5- Holiday homes for our guests	1	0	0	0	0	0
	F6-other services	13	55	5	0	2,700	2760
Total F		77	1,227	587	259	15583	17656
Grand total		399	4453	2283	983	17784	25503

Diagram 4 Number of volunteers by type (belonging to the Order's and other associations) and by continent, 2016



Education and training

This information refers only to the facilities providing training and education services.

- *A_Hospitals*
- *C_Services for the mentally ill*
- *D_Services for people with physical, mental, psychological and sensorial disabilities*
- *F_Miscellaneous social-welfare services*

The following tables show the data on the various types of educational pathways.

Table 15 Nursing Schools

CARE CATEGORY	FACILITIES WITH A SCHOOL	AVERAGE TRAINING (YEARS)	AVERAGE NUMBER OF TRAINEE PLACES
A	8	3	69
C	2	3.5	240
F	1	2	1

Table 16 Professional Nursing and/or Educators Vocational Training Schools

CARE CATEGORY	FACILITIES WITH A SCHOOL	AVERAGE TRAINING (YEARS)	AVERAGE NUMBER OF TRAINEE PLACES
A	6	3	111
C	4	2	33
D	1	3	12

Table 17 Vocational Training School for Professional Biomedical Technicians

CARE CATEGORY	FACILITIES WITH A SCHOOL	AVERAGE TRAINING (YEARS)	AVERAGE NUMBER OF TRAINEE PLACES
C	1	2	*

(*) No information supplied

Table 18 Vocational Training School for Rehabilitation Technicians

CARE CATEGORY	FACILITIES WITH A SCHOOL	AVERAGE TRAINING (YEARS)	AVERAGE NUMBER OF TRAINEE PLACES
C	1	*	*

(*) No information supplied

Table 19 Vocational Training School for Professional Rehabilitation Technicians

CARE CATEGORY	FACILITIES WITH A SCHOOL	AVERAGE TRAINING (YEARS)	AVERAGE NUMBER OF TRAINEE PLACES
C	1	4	200

Financing

To calculate how care is financed we asked the centres to specify the breakdown of income to cover their 2016 care expenditure. With total expenditures at 100%, they were asked to report the percentage of funding they received from: 1) central, local or other government sources, 2) private clients, companies and private insurance, 3) charity, 4) other sources. Approximately 54% of the funding received by the centres that replied came from central, local or other government sources, while 28% came from private clients, companies, private insurance, 10% from charities, and 8% from other sources.

Note that the average figures vary widely between Provinces and between care categories. Table 20 indicates the average percentages of funding received by care category (columns) and by Province (lines). For simplicity's sake the table only shows public funding. The figures vary between Provinces, even within the same care category: for example, the average government funding for the hospitals in the Good Shepherd Province accounted for 97% of the total, Andalusia received 66% and the African Vice-Province only 7%.

With regard to funding for investments in 2016, the centres that replied declared that 52% of their revenue was self-financed, 24% was from government funding, 10% from private clients, and 14% from contributions from within the Order.

Table 20 Government funding (%)

	Care categories					
	A	B	C	D	E	F
GENERAL CURIA	80%	9%	-	-	-	-
AFRICAN ST. AUGUSTINE PROVINCE	13%	3%	3%	-	-	-
ANDALUSIA PROVINCE	66%	-	78%	73%	26%	49%
ARAGON PROVINCE	89%	-	64%	86%	79%	68%
AUSTRIAN PROVINCE	85%	39%	-	98%	67%	70%
BAVARIAN PROVINCE	82%	54%	88%	99%	44%	59%
KOREAN PROVINCE	1%	0%	90%	81%	60%	81%
UNITES STATES PROVINCE	-	-	-	-	16%	48%
GOOD SHEPHERD PROVINCE	97%	64%	82%	57%	80%	50%
VIET NAM PROVINCE	-	0%	-	-	-	-
CASTILE PROVINCE	60%	-	96%	85%	0%	74%
COLOMBIA PROVINCE	0%	-	26%	-	0%	0%
WEST EUROPEAN PROVINCE	-	80%	39%	72%	32%	83%
FRENCH PROVINCE	87%	0%	89%	100%	80%	90%
INDIAN PROVINCE	0%	0%	0%	20%	29%	10%
LOMBARDY-VENETO PROVINCE	94%	-	98%	66%	49%	45%
MEXICO-CENTRAL AMERICAN PROVINCE	-	-	80%	-	83%	1%
POLISH PROVINCE	87%	15%	51%	78%	0%	52%
PORTUGUESE PROVINCE	70%	73%	85%	-	0%	0%
ROME PROVINCE	94%	23%	95%	0%	-	0%
SOUTHERN SOUTH AMERICAN PROVINCE	0%	-	24%	52%	11%	-
NORTHERN SOUTH AMERICAN PROVINCE	15%	15%	33%	47%	-	20%
AFRICAN ST. R. PAMPURI PROVINCE	7%	2%	0%	-	-	-
GRAND TOTAL	54%	25%	59%	67%	38%	44%

Twinnings

Of the 376 centres which replied to the questionnaire, 12% said that in 2016 they had concluded twinning agreements with other centres of the Order, and 11 centres said that they had concluded twinning arrangements with other Provinces of the Order.

Annual comparisons

The following graphs and tables compare the year-on-year breakdown of the most significant variables.

Table 21 Number of centres by care category. Year-on-year comparisons.

CARE CATEGORIES		2011	2012	2013	2014	2015	2016
A	A1- General hospital care	49	49	51	52	50	47
	A2- Specialised hospital care	12	10	10	10	11	11
	A3-Medium/long-term inpatient care	13	13	14	16	16	18
	A4- Hospice care	7	8	9	10	10	10
	Total A	81	80	84	88	87	86
B	B1- Non-hospital outpatient care	18	21	25	31	32	31
	B2-Non-hospital rehabilitation services	0	0	0	1	1	1
	B3-Pharmacies and herbalists	22	24	24	24	26	29
	B4-Convalescence and wellness services	3	3	3	3	3	3
	Total B	43	48	52	59	62	64
C	C1- Residential or residential/daycare services for people with mental illness	41	46	46	47	56	55
	C2- Day care services for people with mental illness	6	8	7	8	7	6
	C3- Integrated territorial services for people with mental illness	6	6	6	6	5	4
	Total C	53	60	59	61	68	65
D	D1 Residential or residential/daycare services for people with disabilities	44	42	48	54	43	40
	D2- Day care services for people with disabilities	22	24	23	25	24	25
	D3- Integrated territorial services for people with disabilities	6	7	7	5	7	8
	Total D	72	73	78	84	74	73
E	E1- Residential or residential/daycare services for the elderly	34	35	36	37	37	34
	E2- Day care services for the elderly	15	20	17	7	5	4
	Total E	49	55	53	44	42	38
F	F1- Residential or residential/daycare services for people with financial and social difficulties	15	16	16	19	40	41
	F2- Day care services for people in financial and social difficulties	7	8	6	6	7	8
	F3- Services for children with behavioural or family difficulties	1	2	2	2	3	4
	F4- Therapeutic communities for substance-dependents	5	5	5	6	8	10
	F5- Holiday homes for our guests	4	3	3	2	2	1
	F6- Other services	4	6	9	8	9	13
	Total F	36	40	41	43	69	77
GRAND TOTAL		334	356	367	379	402	403

Diagram 5 Number of centres by care category, Annual comparisons

