

ORDINE OSPEDALIERO | di
SAN GIOVANNI DI DIO

THE ORDER'S CARE WORK

2017 STATISTICS

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Introduction

The statistics on the care provided by the Hospitaller Order of St John of God in 2017 were collected by means of questionnaires sent out to 387 centres (-16 compared with 2016, because some have since closed down). Eventually 381 questionnaires, or 98%, were compiled and returned. The provincial breakdown of the completed questionnaires returned is shown in Table 1

Table 1 Breakdown by Province of the data returned completed. 2017

PROVINCE	NUMBER OF CENTRES	NO REPLY	REPLIES	% COMPLETED
GENERAL CURIA	3		3	100%
G.D. MEXICO-C. AMERICA	6	1	5	83%
AFRICAN PROV.ST. R. PAMPURI	5		5	100%
AFRICAN PROV. ST. AUGUSTINE	16		16	100%
ANDALUSIA PROVINCE	28		28	100%
ARAGON PROVINCE	20		20	100%
AUSTRIAN PROVINCE	34	1	33	97%
BAVARIAN PROVINCE	26		26	100 %
KOREAN PROVINCE	13		13	100%
UNITED STATES PROVINCE	7		7	100%
GOOD SHEPHERD PROVINCE	40		40	100%
VIET NAM PROVINCE	6		6	100%
CASTILE PROVINCE	20		20	100%
COLOMBIA PROVINCE	10		10	100%
WEST EUROPEAN PROVINCE	30	2	28	93%
FRENCH PROVINCE	8		8	100%
INDIAN PROVINCE	10		10	100%
LOMBARDY-VENETO PROVINCE	16		16	100%
POLISH PROVINCE	39		39	100%
PORTUGUESE PROVINCE	16	2	14	87%
ROME PROVINCE	12		12	100%
SOUTHERN S.A.PROVINCE	9		9	100%
NORTHERN S.A.PROVINCE	13		13	100%
Grand total	387	6	381	98%

354 centres supplied the following information on the type of ownership/management, which coincides with the 216 situation.:

- 86% belong to the Order,
- 4% are jointly owned with other entities,
- 10% are being managed on behalf of another entity.

With regard to properties belonging to the Order, 62% (66% in 2016) are managed by a lay General Manager, while 22% (16% in 2016) are managed by a Hospitaller Brother, and the rest (16%) are managed by the Community Prior (18% in 2016). For the jointly-owned centres 8% (29%

in 2016) the Community Prior or another Hospitaller Brother are the General Managers, and 92% (71% in 2016) have a lay General Manager. Lastly, of the 34 facilities (39 in 2016) managed on behalf of another entity, 67% (82% in 2016) are headed by a lay person, 21% (8% in 2016) by another Hospitaller Brother, and 12% (10% in 2016) by the Community Prior.

The 387 facilities deliver their services in the following care categories:

- 84 hospitals (84 questionnaires returned),
- 59 non-hospital (primary health care) facilities (57 questionnaires returned)
- 64 centres for people with mental disabilities (63 questionnaires returned)
- 68 centres for people with physical, mental, sensorial disabilities (67 questionnaires returned),
- 39 centres for the elderly (38 questionnaires returned),
- 73 miscellaneous social-welfare facilities (72 questionnaires returned).

Figure 1 Care facilities by care category, 2017

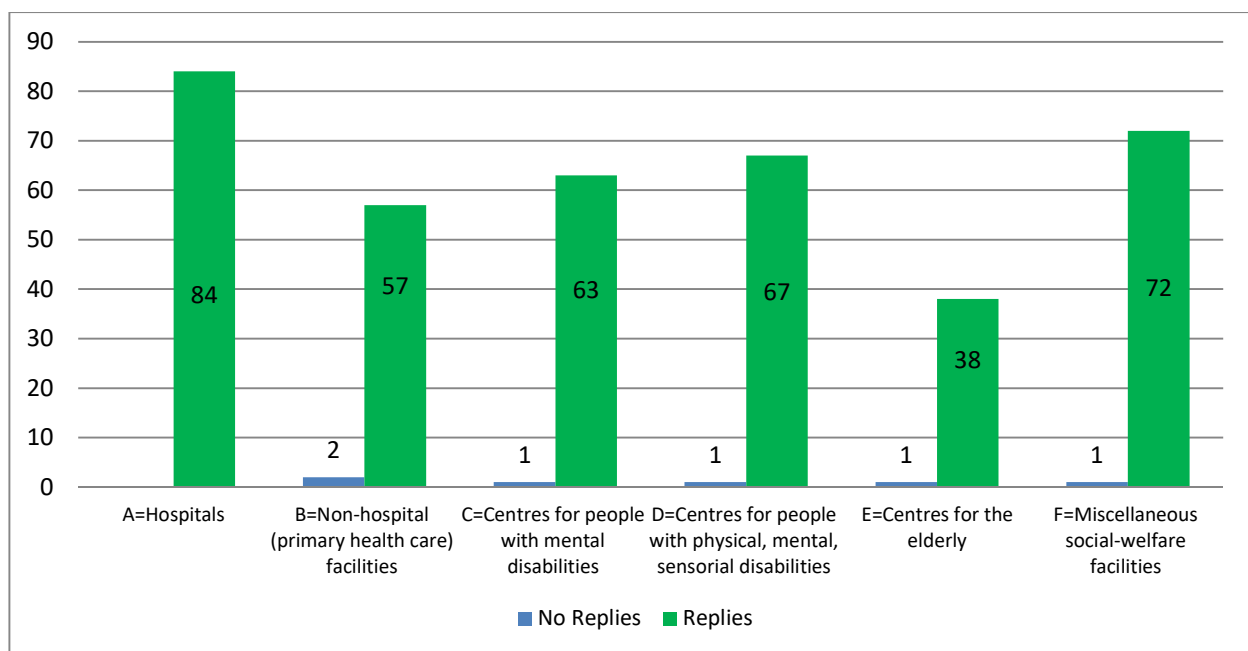
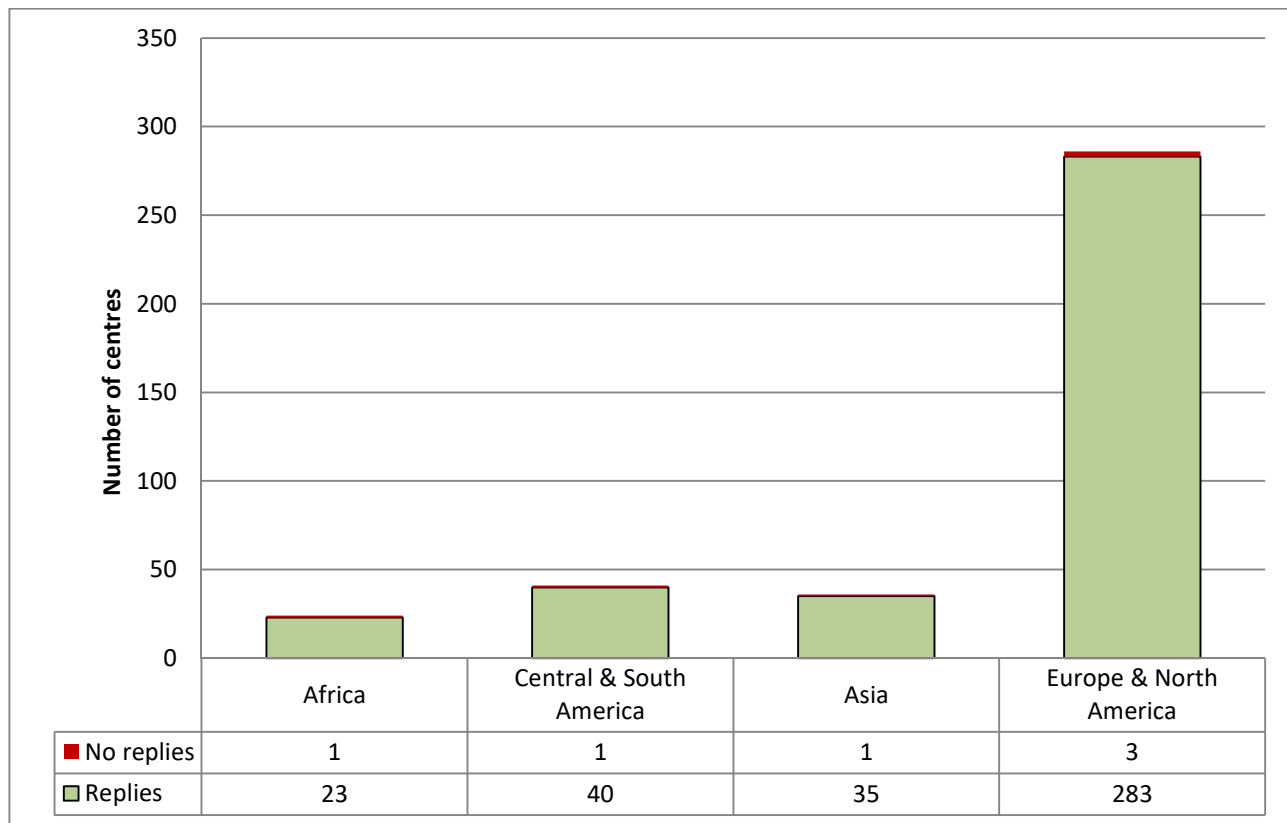


Table 2 Number of centres by care category, 2017

CARE CATEGORY		NO. OF CENTRES
A	A1- General hospital care	47
	A2- Specialised hospital care	10
	A3-Medium/long-term inpatient care	18
	A4- Hospice care	9
	Total A	84
B	B1- Nonhospital and/or outpatient care	31
	B2- Nonhospital rehabilitation centres	1
	B3- Pharmacies and herbalists	24
	B4-Convalescence and wellness services	3
	Total B	59
C	C1- Residential or residential/daycare services for people with mental illness	55
	C2- Day care services for people with mental illness	6
	C3- Integrated territorial services for people with mental illness	3
	Total C	64
D	D1 Residential or residential/daycare services for people with disabilities	35
	D2- Day care services for people with disabilities	25
	D3- Integrated territorial services for people with disabilities	8
	Total D	68
E	E1- Residential or residential/daycare services for the elderly	35
	E2- Day care services for the elderly	4
	Total E	39
F	F1- Residential or residential/daycare services for people in financial/social difficulties	39
	F2- Day care services for people in financial and social difficulties	7
	F3- Services for children with behavioural or family difficulties	3
	F4- Therapeutic communities for substance-dependents	9
	F5- Holiday homes for our guests	1
	F6- Other services	14
	Total F	73
GRAND TOTAL		387

As for the continental breakdown, the 387 facilities were mainly in Europe and North America in 2017 (74%), followed by South and Central America (11%), Asia (9%), and Africa (6%).

Figure 2 The care centres that replied to the questionnaire by geographic location, 2017



Beds, inpatients, and daily presences

In 2017 there were a total of 38,994 beds (a slightest reduction of 180 over 2016, or 0.5%) with 1,009,398 guests (152,589 more than in 2015, or +18%), for a total of 11,259,271 daily presences (+593,052 over 2016, or +6%). We may infer from the figures on the total daily presences that the Order's facilities provide a bed for about 30,000 people worldwide, in line with 2016. The increase in the number of admissions, while the number of beds have remained virtually unchanged, is accounted for by the increase in the work reported by certain Provinces (such as Viet Nam, Africa St Augustine, Andalusia, Good Shepherd).

The following tables give the breakdown of the numbers of beds, inpatients and daily presences by Province, care category and geographical location.

Table 3 Number of beds, admissions and daily presences by Province, 2017

PROVINCE	NO. OF CENTRES	REPLIES	BEDS	ADMISSIONS	DAILY PRESENCES
GENERAL CURIA	3	3	250	18,236	83,933
GENERAL DEL. OF MEXICO AND CENTRAL AMERICA	6	5	589	5,382	131,040
AFRICAN PROVINCE OF ST. R. PAMPURI	5	5	805	22,412	163,580
AFRICAN PROVINCE OF ST. AUGUSTINE	16	16	1,001	53,911	165,768
ANDALUSIA PROVINCE	28	28	3,292	58,735	1,005,021
ARAGON PROVINCE	20	20	3,852	71,836	940,319
AUSTRIAN PROVINCE	34	33	4,355	171,318	1,313,777
BAVARIAN PROVINCE	26	26	4,438	128,341	1,372,313
KOREAN PROVINCE	13	13	504	2,323	102,157
UNITED STATES PROVINCE	7	7	542	2,772	145,994
GOOD SHEPHERD PROVINCE	40	40	2,067	81,149	610,172
VIET NAM PROVINCE	6	6	377	32,202	137,605
CASTILE PROVINCE	20	20	2,677	23,026	754,443
COLOMBIA PROVINCE	10	10	2,261	61,315	528,151
WEST EUROPEAN PROVINCE	30	28	1,193	6,889	423,006
FRENCH PROVINCE	8	8	642	5,724	199,458
INDIAN PROVINCE	10	10	794	24,334	97,102
LOMBARDY-VENETO PROVINCE	16	16	3,037	38,774	797,542
POLISH PROVINCE	39	39	1,062	30,636	290,171
PORTUGUESE PROVINCE	16	14	2,337	5,768	750,726
ROME PROVINCE	12	12	1,277	51,946	400,415
SOUTHERN SOUTH AMERICAN PROVINCE	9	9	1,107	98,100	234,800
NORTHERN SOUTH AMERICAN PROVINCE	13	13	535	8,081	86,555
Grand total	387	381	38,994	1,003,210	10,734,048

Table 4 Number of beds, inpatients and daily presences by care category, 2017

CARE CATEGORY		CENTRES PRESENT	REPLIES	BEDS	INPATIENTS	DAILY PRESENCES
A	A1- General hospital care	47	47	11,562	596,507	3,145,079
	A2- Specialised hospital care	10	10	965	26,088	241,753
	A3-Medium/long-term inpatient care	18	18	2,141	29,362	585,100
	A4- Hospice care	9	9	255	2,232	75,132
A Total		84	84	14,923	654,189	4,047,064
B	B1- Nonhospital outpatient care	31	29	542	51,818	144,993
	B2- Nonhospital rehabilitation services	1	1	-	-	-
	B3-Pharmacies and herbalists	24	24	-	-	-
	B4-Convalescence and wellness services	3	3	504	15,257	135,995
B Total		59	57	1046	67,075	280,988
C	C1- Residential or residential/daycare services for people with mental illness	55	55	9,105	134,850	2,760,002
	C2- Day care services for people with mental illness	6	6	69	771	9,636
	C3- Integrated territorial services for people with mental illness	3	2	853	4,975	265,188
C Total		64	63	10,027	140,596	3,034,826
D	D1 Residential or residential/daycare services for people with disabilities	35	35	3,502	31,931	828,303
	D2- Day care services for people with disabilities	25	25	72	33	8,871
	D3- Integrated territorial services for people with disabilities	8	7	2,316	2,447	819,208
D Total		68	67	5,890	34,411	1,656,382
E	E1- Residential or residential/daycare services for the elderly	35	34	2,944	5,126	924,157
	E2- Day care services for the elderly	4	4	6	6	2,190
E Total		39	38	2,950	5,132	926,347
F	F1- Residential or residential/daycare services for people with financial and social difficulties	39	38	3,192	17,649	647,652
	F2- Day care services for people in financial and social difficulties	7	7	15	2,252	365
	F3- Services for children with behavioural or family difficulties	3	3	56	82	18,780
	F4- Therapeutic communities for substance-dependents	9	9	321	3,183	84,026
	F5- Holiday homes for our guests	1	1	12	192	809
	F6-other services	14	14	562	78,449	36,809
F Total		73	72	4,158	101,807	788,441
Grand total		387	381	38,994	1,003,210	10,734,048

Table 5 Number of beds, inpatients, daily presences, and geographic location, 2017

CONTINENT	COUNTRY	CENTRES PRESENT	REPLIES	BEDS	INPATIENTS	DAILY PRESENCES
Africa	Benin	3	3	488	15,329	117,002
	Cameroon	2	2	96	6,016	6,113
	Ghana	4	4	340	23,864	74,299
	Kenya	1	1	87	386	3,884
	Liberia	2	2	99	3635	16,309
	Madagascar	2	2	31	446	10,183
	Malawi	1	-	-	-	-
	Mauritius	1	1	75	695	27,375
	Mozambique	1	1	48	621	16,586
	Senegal	3	3	213	12,687	36,302
	Sierra Leone	2	2	118	6,702	12,275
	Togo	2	2	317	7,083	46,578
Zambia	1	1	-	-	-	
Africa Total		25	24	1,912	77,464	366,906
Central and South America	Argentina	4	4	466	93,238	124,265
	Bolivia	3	3	358	4,383	55,926
	Brazil	2	2	342	962	97,090
	Chile	2	2	283	479	54,609
	Colombia	10	10	2,261	61,315	528,151
	Cuba	3	2	270	702	75,430
	Ecuador	2	2	178	508	22,873
	Honduras	1	1	-	-	-
	Mexico	2	2	319	4,680	55,610
Peru	8	8	268	6,174	50,133	
Venezuela	3	3	89	1,399	13,549	
Central and South America Total		40	39	4,834	173,840	1,077,636
Asia	China	2	2	55	272	17,089
	India	9	9	719	23,639	69,727
	Israel	1	1	136	18,999	51,845
	Japan	3	3	122	69	1,314
	Philippines	5	5	20	18	18
	South Korea	8	8	327	1,982	83,754
	East Timor	2	1	13	115	395
Viet Nam	6	6	377	32,202	137,605	
Asia Total		36	35	1,769	77,296	361,747
Europe and North America	Austria	22	22	3,333	150,116	1,023,321
	Canada	25	25	1,147	77,214	332,425
	Croatia	1	1	140	1,128	48,053
	Czech Republic	4	4	65	997	21,612
	France	6	6	611	5,278	189,275
	Germany	26	26	4,438	128,341	1,372,313
	Hungary	5	5	835	16,044	240,422
	Ireland	7	6	1,112	2,637	389,781
	Italy	24	24	4,268	88,811	1,181,974
	Poland	38	38	1,062	30,636	290,171
	Portugal	12	11	1,982	4,691	653,241
	Slovakia	3	2	122	4,161	28,422
	Spain	68	68	9,821	153,597	2,699,783
	Ukraine	1	1	-	-	-
United Kingdom	22	22	81	4,252	33,225	
United States	22	22	1,462	6,707	423,741	
Europe and North America Total		286	283	30,479	674,610	8,927,759
Grand Total		387	381	38,994	1,003,210	10,734,048

Day Hospital, Day Surgery, Day Care, nonhospital care, and pharmacies and herbalists

For care categories A, B and C it is not only possible to count the number of 'ordinary admissions' but also treatments in Day Hospitals, Day Surgeries, Day Care centres as well as outpatient treatments.

In 2017, the Day Hospitals, Day Surgeries, Day Care centres admitted 349,578 patients (Tab. 6), 121,770 fewer than in 2016 (-26%).

19,898,143 outpatient treatments were provided in 2017 (Tale 7), 278,820 fewer than in 2016 (-1%).

Table 6 Number of Day Hospital, Day Surgery and Day Care admissions, by care category.2017

CARE CATEGORY		NO. OF CENTRES	REPLIES	NUMBER OF DH/DS/DAY CARE ADMISSIONS
A	A1- General hospital care	47	47	223,381
	A2- Specialised hospital care	10	10	29,063
	A3-Medium/long-term inpatient care	18	18	59,936
	A1- General hospital care	9	9	-
A Total		84	84	312,380
B	B1- Nonhospital outpatient care	31	29	3,201
	B2- Nonhospital rehabilitation services	1	1	-
	B3- Pharmacies and herbalists	24	24	-
	B4- Convalescence and wellness services	3	3	23
B Total		59	57	3,224
C	C1- Residential or residential/daycare services for people with mental illness	55	55	32,978
	C2- Day care services for people with mental illness	6	6	78
	C3- Integrated territorial services for people with mental illness	3	2	918
C Total		64	63	33,974
Grand total		207	204	349,578

Table 7 Number of outpatient treatments by care category.2017

CARE CATEGORY		NO. OF CENTRES	OUTPATIENT TREATMENTS
A	A1- General hospital care	47	9,861,122
	A2- Specialised hospital care	10	716,838
	A3-Medium/long-term inpatient care	18	1,177,803
	A4- Hospice care	9	166
A Total		84	11,755,929
B	B1- Nonhospital outpatient care	31	7,664,796
	B2- Nonhospital rehabilitation services	1	12,289
	B3-Pharmacies and herbalists	24	-
	B4-Convalence and wellness services	3	-
B Totale		59	7,677,085
C	C1- Residential or residential/daycare services for people with mental illness	55	329,705
	C2- Day care services for people with mental illness	6	-
	C3- Integrated territorial services for people with mental illness	3	135,424
C Total		64	465,129
Grand total		207	19,898,143

Home care and other services

In 2016 the Order's facilities provided home care to 12,792 persons. people. By 2017 this figure had risen further to 14,997 (an increase of 2,205 guests, +17%). The Order's hospital facilities (category A) provided home care for 12,499 people, a 2,557 increase (+26%) over 2016, broken down by care subcategories as shown in Table 8.

Table 8 Number of guests receiving home care by care category. 2017

CARE CATEGORY	N° OF GUESTS RECEIVING HOME CARE
A1- General hospital care	6,286
A2- Specialised hospital care	356
A3-Medium/long-term inpatient care	2,863
A4- Hospice care	2,994
A Total	12,499
B1 - Nonhospital outpatient care	-
B2 - Nonhospital rehabilitation care	-
B3 – Pharmacies and/or herbal medicine	-
B4 – Convalescence and wellness care services	7
B Total	7
C1 - Residential or residential/daycare services for people with mental illness	581
C2- Day care services for people with mental illness	-
C3 - Integrated territorial services for people with mental illness	-
C Total	581
D1 – Residential or residential/daycare services for people with disabilities	9
D2 – Daycare services for people with mental illness	251
D3 -- Integrated territorial services for people with disabilities	61
D Total	321
E1 - Residential or residential/daycare services for the elderly	-
E2- Day care services for the elderly	343
E Total	343
F1 - Residential or residential/daycare services for people in financial and social difficulties	62
F2- Day care services for people in financial and social difficulties	583
F3 - Services for children with behavioural or family difficulties	-
F4 – Therapeutic communities for substance-dependent people	601
F5 – Guests' holiday homes	-
F6 – Other services	-
F Total	1246
Grand total	14,997

The facilities in categories *C (services for people with mental disabilities)*, *D (Services for people with physical, psychological and sensorial disabilities)*, *E (Services for the elderly)* and *F (Miscellaneous social-welfare services)*, offer various types of services:

- Basic personal conduct (personal grooming, behaviour, etc.)
- Training and schooling (special education, special vocational training)
- Consultancy and counselling (for home-seekers, job-seekers, etc.)
- Occupational activities (laboratories, workshops, sheltered occupations)
- Day centres
- Canteens

Table 9 shows the number of guests using these services by care category.

Table 9 Number of guests receiving miscellaneous care by care category. 2017

CARE CATEGORY		NO. OF CENTRES	REPLIES	NO. OF USERS OF OTHER TYPES OF SERVICES
C	C1- Residential or residential/daycare services for people with mental illness	55	55	61,146
	C2- Day care services for people with mental illness	6	6	1,410
	C3- Integrated territorial services for people with mental illness	3	2	4,173
C Total		64	63	66,729
D	D1 Residential or residential/daycare services for people with disabilities	35	35	5,085
	D2- Day care services for people with disabilities	25	25	32,318
	D3- Integrated territorial services for people with disabilities	8	7	2,364
D Total		68	67	39,767
E	E1- Residential or residential/daycare services for the elderly	35	34	684
	E2- Day care services for the elderly	4	4	25,380
E Total		39	38	26,064
F	F1- Residential or residential/daycare services for people in financial and social difficulties	39	38	1,661,518
	F2- Day care services for people in financial and social difficulties	7	7	168,245
	F3- Services for children with behavioural or family difficulties	3	3	-
	F4- Therapeutic communities for substance-dependent people	9	9	4,971
	F5- Holiday homes for our guests	1	1	-
	F6- Other services	14	14	79,946
F Total		73	72	1,914,680
Grand total		244	240	2,047,240

Personnel

The total number of personnel was 63,076 (an increase of 1,218 over 2016, +2%), (an increase of 4,244 over 2015, +7%), broken down as follows: Hospitaller Brothers 439, other Religious 451, lay employees 57,510 and lay consultants 4,676. In addition to the lay employees and consultants in the 381 centres that replied to the questionnaire 5,389 people were employed by outsourced companies (in 2016 4,433).

For further information see Tables 10, 11 and 12.

Table 10 Number of employees by care category. 2017

CARE CATEGORY		CENTRES PRESENT	CENTRES REPLYING	OH BROTHERS	OTHER RELIGIOUS	LAY EMPLOYEES	LAY CONSULTANTS	TOTAL PERSONNEL
A	A1- General hospital care	47	47	104	163	28,992	2,894	32.153
	A2- Specialised hospital care	10	10	10	11	3,562	67	3.650
	A3-Medium/long-term inpatient care	18	18	21	10	3,779	376	4.186
	A4- Hospice care	9	9	16	7	304	3	330
A Total		86	84	84	151	191	36,637	3,340
B	B1- Nonhospital outpatient care	31	29	48	5	634	109	796
	B2- Nonhospital rehabilitation care	1	1	0	0	12	0	12
	B3-Pharmacies and herbalists	24	24	14	5	300	16	335
	B4-Convalescence & wellness services	3	3	1	0	273	12	286
B Total		59	57	63	10	1.219	137	1,429
C	C1- Residential or residential/daycare services for people with mental illness	55	55	78	27	6,447	283	6.835
	C2- Day care services for people with mental illness	6	6	1	0	211	0	212
	C3- Integrated territorial services for people with mental illness	3	2	0	4	1,504	0	1.508
C Total		64	63	79	31	8.162	283	8,555
D	D1 Residential or residential/daycare services for people with disabilities	35	35	40	7	3,795	200	4.042
	D2- Day care services for people with disabilities	25	25	10	3	968	392	1.373
	D3- Integrated territorial services for people with disabilities	8	7	2	1	3,434	35	3.472
D Total		68	67	52	11	8.197	627	8,887
E	E1- Residential or residential/daycare services for the elderly	35	34	46	193	1,836	203	2.278
	E2- Day care services for the elderly	4	4	1	0	137	40	178
E Total		39	38	47	193	1.973	243	2,456
F	F1- Residential or residential/daycare services for people with financial and social difficulties	39	38	30	11	839	45	925
	F2- Day care services for people in financial and social difficulties	7	7	3	0	33	0	36
	F3- Services for children with behavioural or family difficulties	3	3	0	1	46	0	47
	F4- Therapeutic communities for substance-dependents	9	9	6	0	202	0	208
	F5- Holiday homes for our guests	1	1	0	0	0	0	0
	F6-other services	14	14	8	3	202	1	214
F Total		73	72	47	15	1.322	46	1,430
Grand total		387	381	439	451	57.510	4,676	63,076

Figure 3 Number of employees by care category. 2017

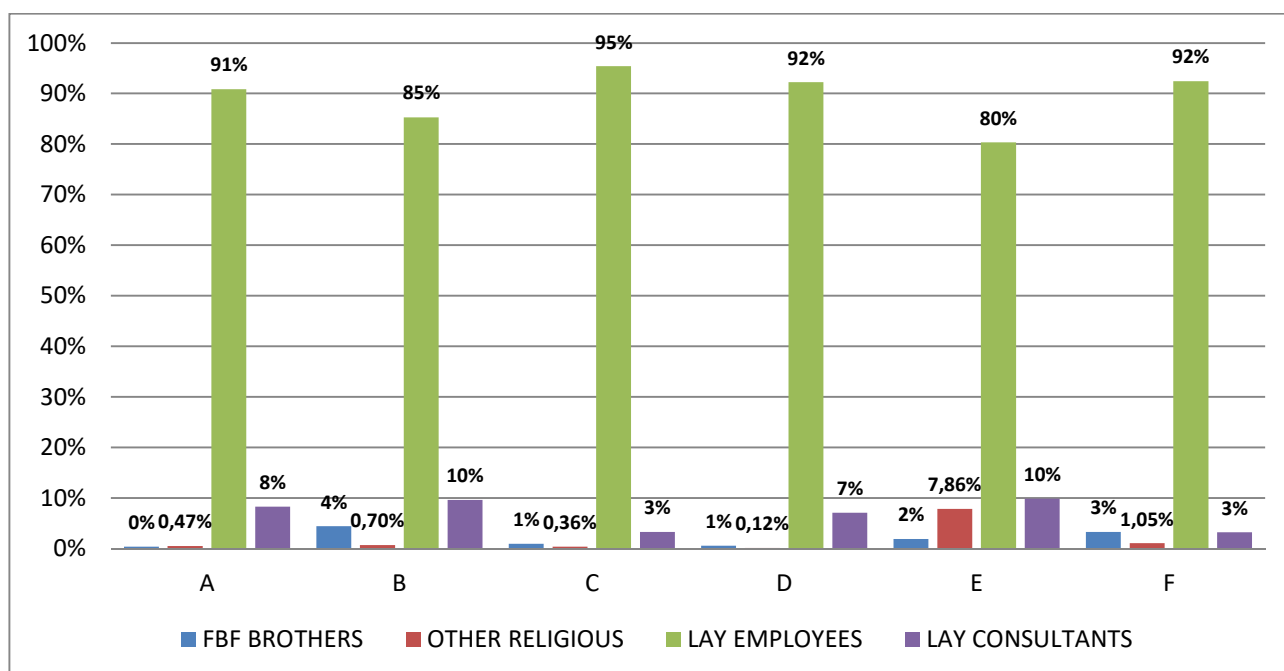


Table 11 Number of employees by Province. 2017

PROVINCE	NO. OF CENTRES	NO. OF CENTRES REPLYING	OH BROTHERS	OTHER RELIGIOUS	LAY EMPLOYEES	LAY CONSULTANTS	TOTAL PERSONNEL
GENERAL CURIA	3	3	6	21	905	231	1,163
G.D.MEXICO-CENTRAL AMERICA	6	5	13	2	488	1	504
AFRICAN PROV.ST. R. PAMPURI	5	5	29	19	513	7	568
AFRICAN PROV. ST. AUGUSTINE	16	16	10	1	1,358	0	1,369
ANDALUSIA PROVINCE	28	28	33	10	3,608	203	3,854
ARAGON PROVINCE	20	20	14	9	8,723	65	8,811
AUSTRIAN PROVINCE	34	33	35	39	7,943	12	8,029
BAVARIAN PROVINCE	26	26	9	36	8,960	26	9,031
KOREAN PROVINCE	13	13	18	2	534	2	556
UNITED STATES PROVINCE	7	7	5	1	362	0	368
GOOD SHEPHERD PROVINCE	40	40	13	3	771	9	796
VIET NAM PROVINCE	6	6	31	2	76	0	109
CASTILE PROVINCE	20	20	39	11	2,347	394	2,791
COLOMBIA PROVINCE	10	10	4	1	4,059	1,342	5,406
WEST EUROPEAN PROVINCE	30	28	4	1	2,616	438	3,059
FRENCH PROVINCE	8	8	4	157	1,328	210	1,699
INDIAN PROVINCE	10	10	48	37	603	0	688
LOMBARDY-VENETO PROV.	16	16	22	27	2,718	265	3,032
POLISH PROVINCE	39	39	44	45	1,880	394	2,363
PORTUGUESE PROVINCE	16	14	16	4	1,301	53	1,374
ROME PROVINCE	12	12	3	12	2,274	324	2,613
SOUTHERN S.A. PROVINCE	9	9	27	10	1,716	188	1,941
NORTHERN S.A. PROVINCE	13	13	12	1	2,427	512	2,952
Grand total	387	381	439	451	57,510	4,676	63,076

Table 12 Number of employees by geographic area. 2017

CONTINENT	COUNTRY	CENTRES PRESENT	CENTRES REPLYING	OH BROTHERS	OTHER RELIGIOUS	LAY EMPLOYEES	LAY CONSULTANTS	TOTAL PERSONNEL
Africa	Benin	3	3	16	13	257	7	293
	Cameroon	2	2	1	1	44	-	46
	Ghana	4	4	4	-	775	-	779
	Kenya	1	1	-	-	61	-	61
	Liberia	2	2	2	-	195	-	197
	Madagascar	2	2	2	0	27	1	2
	Malawi	1	-	-	-	-	-	-
	Mauritius	1	1	4	1	30	-	35
	Mozambique	1	1	0	-	66	-	66
	Senegal	3	3	2	-	79	-	81
	Sierra Leone	2	2	1	-	138	-	139
Togo	2	2	13	6	256	-	275	
Zambia	1	1	-	-	-	-	-	
Africa Total		25	24	45	21	1,928	8	2,002
Central and South America	Argentina	4	4	13	3	1,098	90	1,204
	Bolivia	3	3	4	4	325	97	430
	Brazil	2	2	1	2	254	4	261
	Chile	2	2	10	3	293	1	307
	Colombia	10	10	4	1	4,059	1,342	5,406
	Cuba	3	2	6	2	197	0	205
	Ecuador	2	2	0	1	250	2	253
	Honduras	1	1	3	0	53	1	57
	Mexico	2	2	4	0	238	0	242
	Peru	8	8	10	0	1,746	510	2,266
	Venezuela	3	3	2	0	431	0	433
Central and South America Total		40	39	57	16	8,944	2,047	11,064
Asia	China	2	2	5	1	52	0	58
	India	9	9	44	36	573	0	653
	Israel	1	1	0	0	533	53	586
	Japan	3	3	1	0	185	0	186
	Philippines	5	5	3	1	23	1	28
	South Korea	8	8	12	1	297	2	312
	East Timor	2	1	1	1	22	0	24
	Vietnam	6	6	31	2	76	0	109
Asia Total		36	35	97	42	1,761	56	1,956
Europe and North America	Austria	22	22	22	39	6,664	12	6,737
	Canada	25	25	4	3	463	4	474
	Croatia	1	1	1	2	108	12	123
	Czech Republic	4	4	0	0	94	0	94
	France	6	6	2	157	1,301	209	1,669
	Germany	26	26	9	36	8,960	26	9,031
	Hungary	5	5	0	0	861	0	861
	Ireland	7	6	4	1	2,218	39	2,262
	Italy	24	24	27	57	5,233	754	6,071
	Poland	38	38	40	45	1,876	394	2,355
	Portugal	12	11	14	1	1,025	49	1,089
	Slovakia	3	2	13	0	324	0	337
	Spain	68	68	86	30	14,678	662	15,456
	Ukraine	1	1	4	0	4	0	8
United Kingdom	22	22	0	0	398	399	797	
United States	22	22	14	1	670	5	690	
Europe and North America total		286	283	240	372	44,877	2,565	48,054
Grand total		387	381	439	451	57,510	4,676	63,076

Volunteers

The Order's centres have a total of 23,049 volunteers. Once again, a substantial percentage are provided by the Good Shepherd Province. Tables 13 and 14 show the breakdown of the number of volunteers by Province and care category.

The centres which replied reported that 7,612 volunteers were present at least once a week, making a total of 15,437 volunteers.

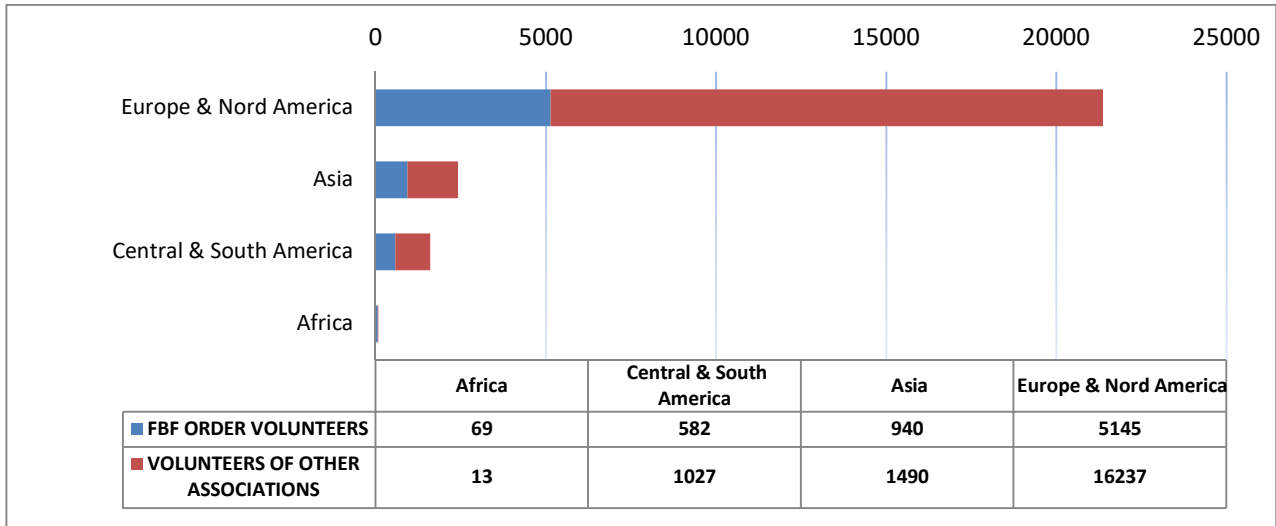
Table 13 Number of volunteers by Province. 2017

PROVINCES	NO. OF VOLUNTEERS OF OH ASSOCIATIONS ONCE OR MORE TIMES PER WEEK	NO, OF VOLUNTEERS OF OTHER ASSOCIATIONS ONCE OR MORE TIMES PER WEEK	NO, OF VOLUNTEERS OF OH ASSOCIATIONS LESS THAN ONCE PER WEEK	NO, OF VOLUNTEERS OF OTHER ASSOCIATIONS LESS THAN ONCE PER WEEK	TOTAL NUMBER OF VOLUNTEERS
GENERAL CURIA	0	0	0	0	0
G.D.MEXICO-CENTRAL AMERICA	1	0	12	647	660
AFRICAN PROV.ST. R. PAMPURI	0	1	0	0	1
AFRICAN PROV. ST. AUGUSTINE	23	30	0	0	53
ANDALUSIA PROVINCE	1,100	0	443	84	1,627
ARAGON PROVINCE	1,929	12	174	26	2,141
AUSTRIAN PROVINCE	39	123	3	50	215
BAVARIAN PROVINCE	53	101	93	115	362
KOREAN PROVINCE	0	1,141	0	1,881	3,022
UNITED STATES PROVINCE	0	5	0	0	5
GOOD SHEPHERD PROVINCE	0	1,015	0	11,175	12,190
VIET NAM PROVINCE	0	0	0	0	0
CASTILE PROVINCE	616	70	12	60	758
COLOMBIA PROVINCE	29	34	23	0	86
WEST EUROPEAN PROVINCE	24	35	2	210	271
FRENCH PROVINCE	2	67	1	47	117
INDIAN PROVINCE	5	15	0	10	30
LOMBARDY-VENETO PROV.	40	148	25	37	250
POLISH PROVINCE	9	126	42	73	250
PORTUGUESE PROVINCE	70	20	25	3	118
ROME PROVINCE	150	202	0	0	352
SOUTHERN S.A. PROVINCE	100	8	50	0	158
NORTHERN S.A. PROVINCE	265	4	84	30	383
Grand total	4,455	3,157	989	14,448	23,049

Table 14 Number of volunteers by care category. 2017

CARE CATEGORY		CENTRES REPLYING	NO. OF VOLUNTEERS OF OH ORDER'S ASSOCIATIONS ONCE OR MORE A WEEK	NO. OF VOLUNTEERS FROM OTHER ASSOCIATIONS ONCE OR MORE A WEEK	NO. OF VOLUNTEERS OF OH ORDER'S ASSOCIATIONS LESS THAN ONCE A WEEK	NO. OF VOLUNTEERS FROM OTHER ASSOCIATIONS LESS THAN ONCE A WEEK	TOTAL VOLUNTEERS
A	A1- General hospital care	47	679	267	128	42	1,116
	A2- Specialised hospital care	10	965	13	87	30	1,095
	A3-Medium/long-term inpatient care	18	693	10	103	18	824
	A4- Hospice care	9	22	136	0	18	176
A Total		84	2,359	426	318	108	3,211
B	B1- Nonhospital outpatient care	29	7	36	0	3	46
	B2- Nonhospital rehabilitation services	1	0	0	0	0	0
	B3- Pharmacies and herbalists	24	0	0	0	0	0
	B4-Convalescence and wellness services	3	0	10	0	0	10
B Total		57	7	46	0	3	56
C	C1- Residential or residential/daycare services for people with mental illness	55	297	196	113	136	742
	C2- Day care services for people with mental illness	6	23	0	0	0	23
	C3- Integrated territorial services for people with mental illness	2	64	0	0	0	64
C Total		63	384	196	113	136	829
D	D1 Residential or residential/daycare services for people with disabilities	35	340	160	223	179	902
	D2- Day care services for people with disabilities	25	52	848	1	734	1,635
	D3- Integrated territorial services for people with disabilities	7	93	19	14	257	383
D Total		67	485	1,027	238	1,170	2,920
E	E1- Residential or residential/daycare services for the elderly	34	193	164	19	358	734
	E2- Day care services for the elderly	4	0	254	0	530	784
E Total		38	193	418	19	888	1,518
F	F1- Residential or residential/daycare services for people in financial/social difficulties	38	591	423	228	12,142	13,384
	F2- Day care services for people in financial and social difficulties	7	341	52	73	0	466
	F3- Services for children with behavioural or family difficulties	3	0	0	0	0	0
	F4- Therapeutic communities for substance-dependents	9	28	10	0	0	38
	F5- Holiday homes for our guests	1	0	0	0	0	0
	F6-other services	14	67	559	0	1	627
F Total		72	1,027	1,044	301	12,143	14,515
Grand total		381	4,455	3,157	989	14,448	23,049

Figure 4 Number of volunteers by type (belonging to the OH and other associations) and by continent. 2017



Education and training

This section only refers to facilities providing training and education services.

- *A Hospitals*
- *C Services for the mentally ill*
- *D Services for people with physical, mental, psychological and sensorial disabilities*
- *F Miscellaneous social-welfare services*

The following tables show the data on the various types of educational pathways.

Table 15 Nursing Schools

CARE CATEGORY	FACILITIES WITH A SCHOOL	AVERAGE TRAINING (YEARS)	AVERAGE NUMBER OF TRAINEE PLACES
A	6	2.8	100
C	2	0.5	7
D	1	4.0	480

Table 16 Professional Nursing and/or Teacher Training Schools

CARE CATEGORY	FACILITIES WITH A SCHOOL	AVERAGE TRAINING (YEARS)	AVERAGE NUMBER OF TRAINEE PLACES
A	6	3	128
C	2	0.5	7
D	2	2.5	62

Table 17 Vocational Training School for Professional Biomedical Technicians

CARE CATEGORY	FACILITIES WITH A SCHOOL	AVERAGE TRAINING (YEARS)	AVERAGE NUMBER OF TRAINEE PLACES
C	1	*	*
F	1	*	*

(*)No information supplied

Table 18 Vocational Training School for Rehabilitation Technicians

CARE CATEGORY	FACILITIES WITH A SCHOOL	AVERAGE TRAINING (YEARS)	AVERAGE NUMBER OF TRAINEE PLACES
C	1	*	*

(*) No information supplied

Table 19 Vocational Training School for Professional Rehabilitation Technicians

CARE CATEGORY	FACILITIES WITH A SCHOOL	AVERAGE TRAINING (YEARS)	AVERAGE NUMBER OF TRAINEE PLACES
C	1	*	*
D	3	2	59

Financing

To calculate how care is financed we asked the centres to specify the breakdown of income to cover their 2017 care expenditure. Taking total expenditures as 100%, they were asked to report the percentage of funding they received from: 1) central, local or other government sources, 2) private clients, companies and private insurance, 3) charity, 4) other sources. Approximately 44% of the funding received by the centres that replied came from central, local or other government sources, while 34% proviene da utenti paganti, imprese, assicurazioni private, il 12% came from private clients, companies, private insurance, 10% from charities, and 5% from other sources.

Please bear in mind that the average figures vary widely between Provinces and between care categories. Table 20 therefore gives the average percentages of funding received by care category (columns) and by Province (rows). For simplicity's sake the table only shows public funding. The figures vary between Provinces, even within the same care category: for example, the average government funding for the hospitals in the Good Shepherd Province accounted for 87% of the total, Andalusia received 64% and the African Province of St Richard Pampuri only 5%.

With regard to funding for investments in 2017, the centres that replied declared that 48% of their revenue was self-financed, 9% came from government funding, 5% from private clients, and 12% from contributions from within the Order.

Table 20 Government funding (%)

	Care categories					
	A	B	C	D	E	F
GENERAL CURIA	80%	58%	-	-	-	-
G.D.MEXICO-CENTRAL AMERICA	-	-	81%	-	70%	7%
AFRICAN PROV.ST. R. PAMPURI	5%	0%	0%	-	-	-
AFRICAN PROV. ST. AUGUSTINE	13%	8%	8%	0%	-	-
ANDALUSIA PROVINCE	64%	0%	76%	72%	32%	40%
ARAGON PROVINCE	89%	0%	65%	95%	81%	71%
AUSTRIAN PROVINCE	85%	47%	-	97%	79%	84%
BAVARIAN PROVINCE	81%	52%	100%	98%	67%	75%
KOREAN PROVINCE	1%	100%	30%	70%	80%	89%
UNITED STATES PROVINCE	-	0%	-	-	16%	63%
GOOD SHEPHERD PROVINCE	87%	51%	77%	76%	79%	50%
VIET NAM PROVINCE	0%	0%	-	-	-	-
CASTILE PROVINCE	61%	0%	96%	86%	0%	73%
COLOMBIA PROVINCE	0%	0%	21%	-	0%	7%
WEST EUROPEAN PROVINCE	-	70%	1%	75%	34%	83%
FRENCH PROVINCE	86%	0%	45%	90%	88%	86%
INDIAN PROVINCE	0%	0%	0%	20%	15%	10%
LOMBARDY-VENETO PROV.	97%	0%	97%	66%	48%	49%
POLISH PROVINCE	62%	12%	54%	83%	0%	29%
PORTUGUESE PROVINCE	70%	46%	74%	-	0%	0%
ROME PROVINCE	95%	20%	95%	0%	-	0%
SOUTHERN S.A. PROVINCE	0%	0%	26%	53%	50%	-
NORTHERN S.A. PROVINCE	41%	9%	31%	2%	-	40%
TOTALS	51%	22%	52%	62%	43%	47%

Twinnings

11% of the 371 centres that replied to the questionnaire said that in 2017 they had concluded twinning agreements with other centres of the Order, and 3% of 355 centres that replied said that they had concluded twinning arrangements with other Provinces of the Order.

Annual comparisons

The following graphs and tables compare the year-on-year breakdown of the most significant variables.

Table 21 Number of centres by care category. Year-on-year comparisons

CARE CATEGORIES		2011	2012	2013	2014	2015	2016	2017
A	A1- General hospital care	49	49	51	52	50	47	47
	A2- Specialised hospital care	12	10	10	10	11	11	10
	A3-Medium/long-term inpatient care	13	13	14	16	16	18	18
	A4- Hospice care	7	8	9	10	10	10	9
	Total A	81	80	84	88	87	86	84
B	B1- Non-hospital outpatient care	18	21	25	31	32	31	31
	B2-Non-hospital rehabilitation services	0	0	0	1	1	1	1
	B3-Pharmacies and herbalists	22	24	24	24	26	29	24
	B4-Convalescence and wellness services	3	3	3	3	3	3	3
	Total B	43	48	52	59	62	64	59
C	C1- Residential or residential/daycare services for people with mental illness	41	46	46	47	56	55	55
	C2- Day care services for people with mental illness	6	8	7	8	7	6	6
	C3- Integrated territorial services for people with mental illness	6	6	6	6	5	4	3
	Total C	53	60	59	61	68	65	64
D	D1 Residential or residential/daycare services for people with disabilities	44	42	48	54	43	40	35
	D2- Day care services for people with disabilities	22	24	23	25	24	25	25
	D3- Integrated territorial services for people with disabilities	6	7	7	5	7	8	8
	Total D	72	73	78	84	74	73	68
E	E1- Residential or residential/daycare services for the elderly	34	35	36	37	37	34	35
	E2- Day care services for the elderly	15	20	17	7	5	4	4
	Total E	49	55	53	44	42	38	39
F	F1- Residential or residential/daycare services for people in financial and social difficulty	15	16	16	19	40	41	39
	F2- Day care services for people in financial and social difficulties	7	8	6	6	7	8	7
	F3- Services for children with behavioural or family difficulties	1	2	2	2	3	4	3
	F4- Therapeutic communities for substance-dependents	5	5	5	6	8	10	9
	F5- Holiday homes for our guests	4	3	3	2	2	1	1
	F6- Other services	4	6	9	8	9	13	14
	Total F	36	40	41	43	69	77	73
GRAND TOTAL		334	356	367	379	402	403	387

Figure 5 Number of centres by care category, Annual comparisons

