

ORDINE OSPEDALIERO | di
SAN GIOVANNI DI DIO

THE ORDER'S CARE WORK

2020 STATISTICS

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Introduzione

The statistics on the care provided by the Hospitaller Order of St John of God in 2020 were collected by means of questionnaires sent out to 413 centres.

There were 11 Centres fewer than in 2019 due to the amalgamation and reclassification of a few Centres in the Bavarian and Polish Provinces.

Although the Order managed to largely maintain levels of care, the impact of the Covid-19 pandemic was still felt in some areas in 2020.

At the end of the survey, 384 questionnaires were completed. The completion rate (coverage) reached 93%.

Table 1 shows the breakdown by province of the questionnaires returned completed.

Table 1 Breakdown by Province of the data returned completed. 2020

Province	NO. OF CENTRES	NO REPLY	REPLIES	% COMPLETED
GENERAL CURIA	4		4	100%
G.D. MEXICO-C. AMERICA	7		7	100%
AFRICAN PROV. ST. RICHARD PAMPURI	6		6	100%
AFRICAN PROV. ST. AUGUSTINE	18	1	17	94%
ANDALUSIA PROVINCE	28		28	100%
ARAGON PROVINCE	20		20	100%
AUSTRIAN PROVINCE	41	4	37	90%
BAVARIAN PROVINCE	31		31	100%
KOREAN PROVINCE	13		13	100%
UNITED STATES PROVINCE	6		6	100%
GOOD SHEPHERD PROVINCE	42		42	100%
VIET NAM PROVINCE	6		6	100%
CASTILE PROVINCE	19		19	100%
COLOMBIA PROVINCE	12	2	10	83%
WEST EUROPEAN PROVINCE	41	15	26	63%
FRENCH PROVINCE	8	1	7	88%
INDIAN PROVINCE	12		12	100%
LOMBARDY-VENETO PROVINCE	17		17	100%
POLISH PROVINCE	29		29	100%
PORTUGUESE PROVINCE	14	4	10	71%
ROME PROVINCE	14		14	100%
SOUTHERN S.A. PROVINCE	11	1	10	91%
NORTHERN S.A. PROVINCE	13		13	100%
Grand total	412	28	384	93%

For 354 centres, we have data on the type of ownership/management, the distribution of which overlaps with that of 2019, with a slight decrease in ownership by the Order and a slight increase in management on behalf of another entity

- 87% belong to the Order,
- 4% are jointly owned with other entities,
- 9% are being managed on behalf of another entity.

Of the structures owned by the Order, 74% (a slightly higher percentage than in 2019) entrust the general management of care services to a lay person, 13% (the same percentage as in 2019) to another Brother of the Order, and for the remaining structures (13%) to the Prior of the Community (15% in 2019). Of the structures jointly-owned managed with other entities, 7% (only 1 centre) entrust the general management of care services to another Brother of the Order and 93% to a lay person, in both cases the percentages are very similar to those of 2019. Finally, of the 31 Centres (32 in 2019) managed on behalf of another entity, 87% (91% in 2019) are managed by a lay person and 10% (9% in 2019) by the Community Prior.

These 412 facilities deliver their services in the following care categories:

- 80 hospitals (77 questionnaires returned)
- 52 non-hospital (primary health care) facilities) (50 questionnaires returned)
- 64 Centres for people with mental disabilities (61 questionnaires returned)
- 68 Centres for people with physical, mental, sensorial disabilities (58 questionnaires returned)
- 43 Centres for the elderly (37 questionnaires returned)
- 75 miscellaneous social-welfare facilities (72 questionnaires returned)
- 30 Formation Centres (29 questionnaires returned).

Diagram 1 Care facilities by care category, 2020

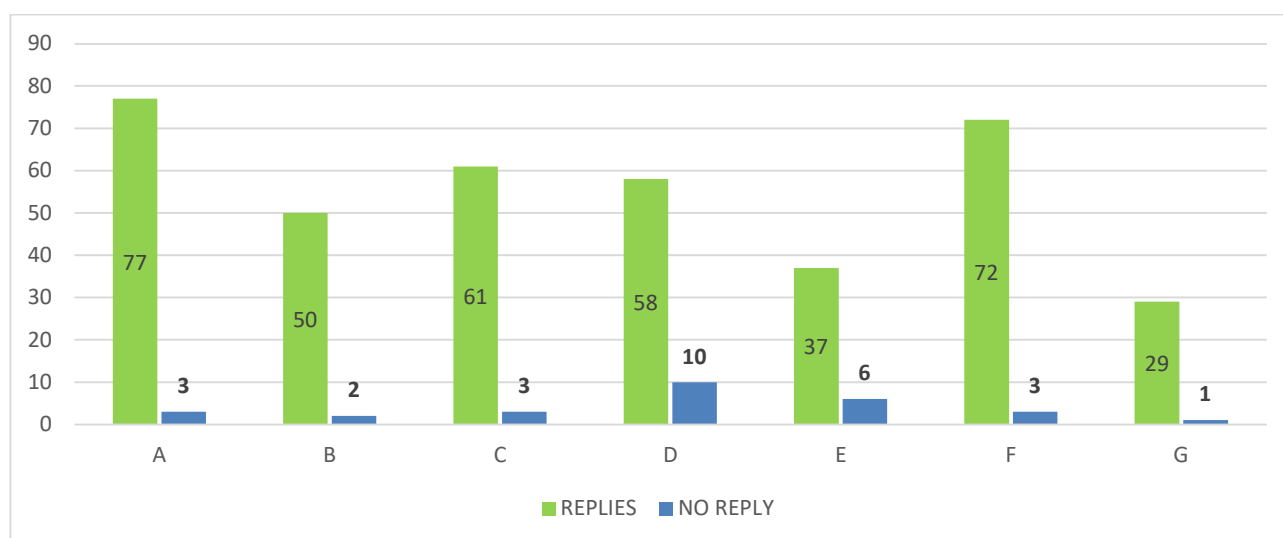
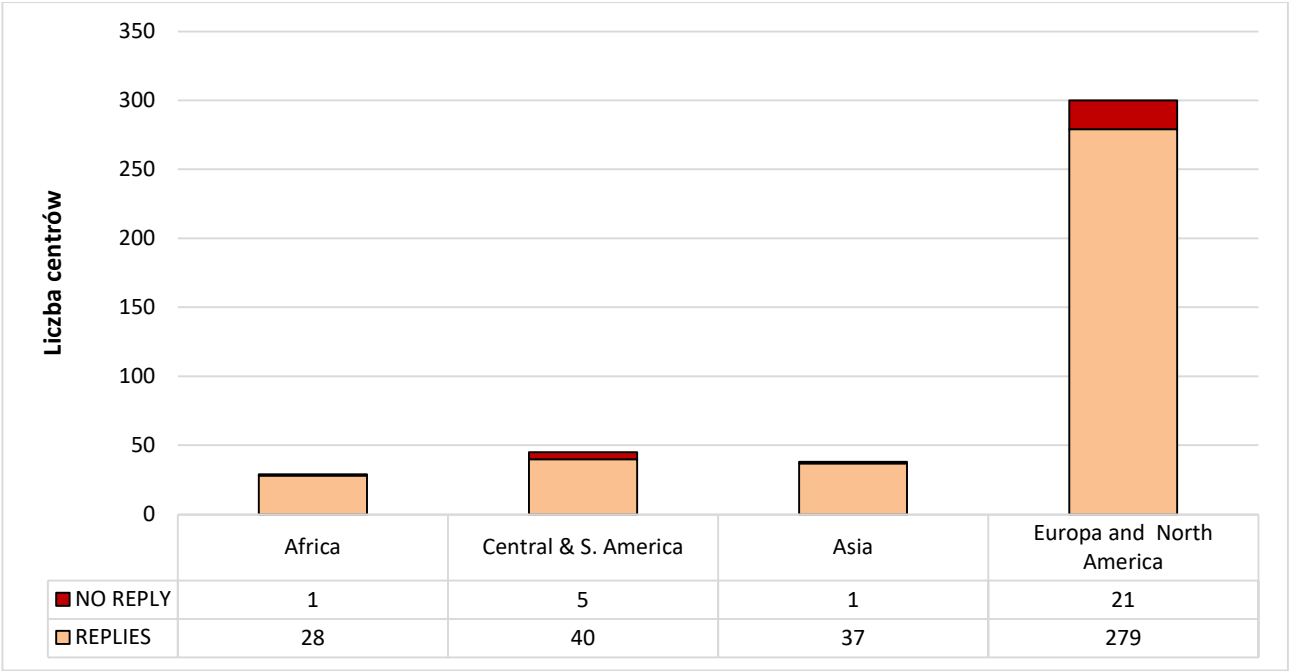


Table 2 Number of centres by care category.2020

Care Category		No. OF CENTRES	NO REPLY	REPLIED	% COMPLETED
A	A1- General hospital care	48	3	45	94%
	A2- Specialised hospital care	8		8	100%
	A3-Medium/long-term inpatient care	17		17	100%
	A4- Hospice care	7		7	100%
	TOTAL A	80	3	77	96%
B	B1- Nonhospital and/or outpatient care	30	1	29	97%
	B2- Nonhospital rehabilitation centres	1		1	100%
	B3- Pharmacies and herbalists	18		18	100%
	B4-Convalescence and wellness services	3	1	2	67%
	TOTAL B	52	2	50	96%
C	C1- Residential or residential/daycare services for people with mental illness	53	3	50	94%
	C2- Day care services for people with mental illness	6		6	100%
	C3- Integrated territorial services for people with mental illness	5		5	100%
	TOTAL C	64	3	61	95%
D	D1 Residential or residential/daycare services for people with disabilities	38	4	34	89%
	D2- Day care services for people with disabilities	18	3	15	83%
	D3- Integrated territorial services for people with disabilities	12	3	9	75%
	TOTAL D	68	10	58	85%
E	E1- Residential or residential/daycare services for the elderly	41	6	35	85%
	E2- Day care services for the elderly	2		2	100%
	TOTAL E	43	6	37	86%
F	F1- Residential or residential/daycare services for people with financial/social difficulties	41		41	100%
	F2- Day care services for people in financial and social difficulties	8		8	100%
	F3- Services for children with behavioural or family difficulties	1		1	100%
	F4- Therapeutic communities for substance-dependents	9		9	100%
	F5- Holiday homes for our guests	2		2	100%
	F6- Other services	14	3	11	79%
	TOTAL F	75	3	72	96%
G	G1- Formation Centres	30	1	29	97%
	TOTAL G	30	1	29	97%
Grand total		412	28	384	93%

As for the continental breakdown, the 412 facilities were mostly in Europe and North America in 2020 (73%), followed by South and Central America (11%), Asia (9%), and Africa (7%).

Diagram 2 The care centres that replied to the questionnaire by geographic location.2020



Beds, inpatients, and daily stays

In 2020 we had a total of 39,048 beds (an increase of 1,314 over 2019, or 3%) with, with 755,092 admissions (-66,886 fewer than in 2019, -8%) to total 9,633,584 daily stays (1,257,744 fewer than in 2019, -12%). The figure for total daily stays makes it possible to estimate that every day the Order's facilities provide a bed for about 26,000 people worldwide. The reduction in admissions and daily stays, despite the substantially unchanged number of beds, can be put down to the downturn in work reported by some Provinces, or to failure to complete the questionnaire and the specific field. The following tables show the breakdown of the numbers of beds, inpatients and daily stays by Province, care category and geographical location.

Table 3 Number of beds, admissions and daily stays by Province, 2020

PROVINCE	NO. OF CENTRES	REPLIES	BEDS	ADMISSIONS	DAILY STAYS
GENERAL CURIA	4	4	256	13,310	64,853
G.D. OF MEXICO AND CENTRAL AMERICA	7	7	353	1,159	80,036
AFRICAN PROVINCE OF ST. R. PAMPURI	6	6	716	21,606	124,668
AFRICAN PROVINCE OF ST. AUGUSTINE	18	17	907	26,764	145,416
ANDALUSIA PROVINCE	28	28	2,909	30,265	831,311
ARAGON PROVINCE	20	20	5,245	66,092	1,032,954
AUSTRIAN PROVINCE	41	37	4,179	126,123	1,096,352
BAVARIAN PROVINCE	31	31	4,247	97,388	1,204,775
KOREAN PROVINCE	13	13	303	1,908	66,777
UNITED STATES PROVINCE	6	6	330	501	85,330
GOOD SHEPHERD PROVINCE	42	42	2,200	10,457	775,984
VIET NAM PROVINCE	6	6	0	40,198	0
CASTILE PROVINCE	19	19	2,684	55,393	584,464
COLOMBIA PROVINCE	12	10	2,330	69,376	563,356
WEST EUROPEAN PROVINCE	41	26	1,903	2,773	250,738
FRENCH PROVINCE	8	7	925	2,870	139,291
INDIAN PROVINCE	12	12	717	21,384	106,873
LOMBARDY-VENETO PROVINCE	17	17	2,904	45,296	811,032
POLISH PROVINCE	29	29	1,006	24,792	341,466
PORTUGUESE PROVINCE	14	10	1,952	3,518	719,381
ROME PROVINCE	14	14	1,179	43,814	338,681
SOUTHERN SOUTH AMERICAN PROVINCE	11	10	1,009	9,841	222,991
NORTHERN SOUTH AMERICAN PROVINCE	13	13	794	40,264	46,855
Grand total	412	384	39,048	755,092	9,633,584

It should be noted that 10 centres in category B1 (outpatient clinics and/or non-hospital outpatient clinics). responding to the question concerning the existence of out-patient rehabilitation services, report beds, in-patients and days of attendance.

Table 4 Number of beds, inpatients and daily stays by care category, 2020

CARE CATEGORY		CENTRES PRESENT	REPLIES	BEDS	INPATIENTS	DAILY STAYS
A	A1- General hospital care	48	45	11,081	498,682	2,648,062
	A2- Specialised hospital care	8	8	975	23,019	274,053
	A3-Medium/long-term inpatient care	17	17	2,242	31,495	575,694
	A4- Hospice care	7	7	197	1,396	53,581
A Total		A Total	77	14,495	554,592	3,551,390
B	B1- Nonhospital outpatient care	30	29	142	45,647	11,862
	B2- Nonhospital rehabilitation services	1	1	0	0	0
	B3-Pharmacies and herbalists	18	18	0	0	0
	B4-Convalescence and wellness services	3	2	92	271	22,965
B Total		B Total	50	234	45,918	34,827
C	C1- Residential or residential/daycare services for people with mental illness	53	50	8,562	79,428	2,552,478
	C2- Day care services for people with mental illness	6	6	1004	43	13,615
	C3- Integrated territorial services for people with mental illness	5	5	1982	5,593	284,295
C Total		C Total	61	11,548	85,064	2,850,388
D	D1 Residential or residential/daycare services for people with disabilities	38	34	3,419	38,741	945,687
	D2- Day care services for people with disabilities	18	15	0	0	0
	D3- Integrated territorial services for people with disabilities	12	9	1967	2298	676,359
D Total		D Total	58	5,386	41,039	1,622,046
E	E1- Residential or residential/daycare services for the elderly	41	35	2,915	4,901	798,604
	E2- Day care services for the elderly	2	2	0	0	0
E Total		E Total	37	2,915	4,901	798,604
F	F1- Residential or residential/daycare services for people with financial and social difficulties	41	41	3,822	10,211	706,993
	F2- Day care services for people in financial and social difficulties	8	8	0	0	0
	F3- Services for children with behavioural or family difficulties	1	1	59	29	14,519
	F4- Therapeutic communities for substance-dependents	9	9	226	795	40,305
	F5- Holiday homes for our guests	2	2	20	38	208
	F6- Other services	14	11	343	12,505	14,304
F Total		F Total	72	4,470	23,578	776,329
G	G1-Formation centres	30	29			
G Total		30	29			
Grand total		412	384	39,048	755,092	9,633,584

Table 5 Number of beds, inpatients, daily stays, and geographic location, 2020

CONTINENT	COUNTRY	CENTRES	REPLIES	BEDS	INPATIENTS	DAILY STAYS
Africa	Benin	3	3	421	14,114	92,210
	Cameroon	3	3	100	4,219	9,280
	Ghana	4	4	357	12,558	59,337
	Kenya	1	1	117	1,873	14,814
	Liberia	2	2	100	3,056	12,952
	Madagascar	2	2	29	526	6,689
	Malawi	2	2	83	475	12,350
	Mauritius	1	1	75	72	25,673
	Mozambique	1	1	41	799	18,277
	Senegal	3	2	99	486	16,009
	Sierra Leone	3	3	93	3,773	14,747
	Togo	3	3	295	7,492	32,458
	Zambia	1	1	0	0	0
Africa Total		29	28	1,810	49,443	314,796
Central and South America	Argentina	5	4	396	6,779	95,129
	Bolivia	4	4	318	2,447	50,996
	Brazil	2	0	0	0	0
	Chile	2	2	295	615	76,866
	Colombia	12	10	2,330	69,376	563,356
	Cuba	3	3	321	268	73,611
	Ecuador	3	3	561	32,680	92
	Honduras	1	1	0	0	0
	Mexico	3	3	32	891	6,425
	Peru	8	8	186	6,966	44,897
	Venezuela	2	2	47	618	1866
Central and South America Total		45	40	4,486	120,640	913,238
Asia	China	2	2	53	177	15,224
	India	11	11	642	21,312	81,200
	Israel	1	1	136	21,456	50,879
	Japan	3	3	134	1,314	1,460
	Philippines	6	6	10	12	212
	South Korea	8	8	116	417	50,093
	Timor-Leste	1	0	0	0	0
	Viet Nam	6	6	0	40,198	0
Asia Total		38	37	1,091	84,886	199,068
Europe and North America	Austria	26	25	3,157	108,288	886,548
	Canada	27	27	1,176	8,322	546,635
	Croatia	1	1	140	1,097	50,478
	Czech Republic	4	4	65	708	18,887
	France	6	5	896	2,344	132,602
	Germany	31	31	4,247	97,388	1,204,775
	Hungary	5	5	835	13,348	167,704
	Ireland	16	7	1614	1592	172,210
	Italy	27	27	4,053	79,855	1,112,997
	Poland	28	28	1,006	24,792	341,466
	Portugal	11	10	1,952	3,518	719,381
	Slovakia	6	3	122	3,779	23,213
	Spain	67	67	10,838	151,750	2,448,729
	Ukraine	1	1	0	0	0
	United Kingdom	23	17	206	706	66,178
	United States	21	21	1,354	2,636	314,679
Europe and North America Total		300	279	31,661	500,123	8,206,482
Grand total		412	384	39,048	755,092	9,633,584

Day Hospitals, Day Surgeries, Day Care, nonhospital care, and pharmacies and herbalists

For care categories A, B and C it is not only possible to count the number of 'ordinary admissions' but also treatments in Day Hospitals, Day Surgeries, Day Care centres and outpatient treatments.

In 2020 the Day Hospitals, Day Surgeries, Day Care centres admitted 321,228 (Table 6), 39,034 fewer than in 2019 (-11%).

12,452,676 outpatient treatments were delivered in 2020 (Table 7), 9,698,754 fewer than in 2019 (-44%). This difference is due to errors made by one Province in previous years' calculations.

Table 6 Number of Day Hospital, Day Surgery and Day Care admissions, by care category 2020

CARE CATEGORY		NO. OF CENTRES	REPLIES	No. OF DH/DS/DAY CARE ADMISSIONS
A	A1- General hospital care	48	45	234,543
	A2- Specialised hospital care	8	8	24,167
	A3-Medium/long-term inpatient care	17	17	21,105
	A4 – Hospice care	7	7	0
A Total		80	77	279,815
B	B1- Nonhospital outpatient care	30	29	33,092
	B2- Nonhospital rehabilitation services	1	1	0
	B3-Pharmacies and herbalists	18	18	0
	B4-Convalescence and wellness services	3	2	156
B Total		52	50	33,248
C	C1- Residential or residential/daycare services for people with mental illness	53	50	7,295
	C2- Day care services for people with mental illness	6	6	32
	C3- Integrated territorial services for people with mental illness	5	5	838
C Total		64	61	8,165
Grand total		196	188	321,228

Table 7 Number of outpatient treatments by care category, 2020

CARE CATEGORY		NO. OF CENTRES	REPLIES	OUTPATIENT TREATMENTS
A	A1- General hospital care	48	45	9,934,437
	A2- Specialised hospital care	8	8	581,364
	A3-Medium/long-term inpatient care	17	17	961,156
	A4- Hospice care	7	7	0
A Total		80	77	11,476,957
B	B1- Nonhospital outpatient care	30	29	537,947
	B2- Nonhospital rehabilitation services	1	1	6,117
	B3-Pharmacies and herbalists	18	18	2,355
	B4-Convalescence and wellness services	3	2	577
B Total		52	50	546,996
C	C1- Residential or residential/daycare services for people with mental illness	53	50	267,294
	C2- Day care services for people with mental illness	6	6	0
	C3- Integrated territorial services for people with mental illness	5	5	161,429
C Total		64	61	428,723
Grand total		196	188	12,452,676

Home care and other services

In 2019 the Order's facilities provided home care to 19,144 people. In 2020 this figure had risen to 23,806 (4,662 more). More specifically, the Order's hospital facilities (category A) provided home care for 22,216 people, 5,301 more (+31%) than in 2019. broken down by care subcategories as shown in Table 8.

Tabella 8 Numero di utenti assistiti con assistenza domiciliare per categoria assistenziale. Anno 2020

Categoria Assistenziale	N° ASSISTITI CON ASSISTENZA DOMICILIARE
A1- General hospital care	11,541
A2- Specialised hospital care	3,155
A3-Medium/long-term inpatient care	4,329
A4- Hospice care	3,191
A Total	22,216
B1 - Nonhospital outpatient care	0
B2 - Nonhospital rehabilitation care	0
B3 – Pharmacies and/or herbal medicine	0
B4 – Convalescence and wellness care services	10
B Total	10
C1 - Residential or residential/daycare services for people with mental illness	373
C2- Day care services for people with mental illness	0
C3 - Integrated territorial services for people with mental illness	500
C Total	873
D1 – Residential or residential/daycare services for people with disabilities	11
D2 – Daycare services for people with mental illness	0
D3 -- Integrated territorial services for people with disabilities	25
D Total	36
E1 - Residential or residential/daycare services for the elderly	0
E2- Day care services for the elderly	108
E Total	108
F1 - Residential or residential/daycare services for people in financial and social difficulties	17
F2 - Day care services for people in financial and social difficulties	546
F3 - Services for children with behavioural or family difficulties	0
F4 – Therapeutic communities for substance-dependent people	0
F5 – Guests' holiday homes	0
F6 – Other services	0
F Total	563
Grand total	23,806

The facilities in categories **C (Services for people with mental disabilities)**, **D (Services for people with physical, psychological and sensorial disabilities)**, **E (Services for the elderly)** and **F (Miscellaneous social-welfare services)**, offer various types of services:

- Basic personal conduct (personal grooming, behaviour, etc.)
- Training and schooling (special education, special vocational training)
- Consultancy and counselling (for home-seekers, job-seekers, etc.)
- Occupational activities (laboratories, workshops, sheltered occupations)
- Day centres
- Canteens

Table 9 shows the number of guests using these services by care category.

Table 9 Number of guests receiving miscellaneous services by care category, 2020

CARE CATEGORY		NO. OF CENTRES	REPLIES	NO. OF USERS OF OTHER TYPES OF SERVICES
C	C1- Residential or residential/daycare services for people with mental illness	53	50	35,062
	C2- Day care services for people with mental illness	6	6	1,663
	C3- Integrated territorial services for people with mental illness	5	5	14,749
C Total		64	61	51,474
D	D1 Residential or residential/daycare services for people with disabilities	38	34	14,211
	D2- Day care services for people with disabilities	18	15	53,403
	D3- Integrated territorial services for people with disabilities	12	9	2,221
D Total		68	58	69,835
E	E1- Residential or residential/daycare services for the elderly	41	35	1,176
	E2- Day care services for the elderly	2	2	663
E Total		43	37	1,839
F	F1- Residential or residential/daycare services for people in financial and social difficulties	41	41	1,649,049
	F2- Day care services for people in financial and social difficulties	8	8	137,811
	F3- Services for children with behavioural or family difficulties	1	1	0
	F4- Therapeutic communities for substance-dependent people	9	9	565
	F5- Holiday homes for our guests	2	2	0
	F6- Other services	14	11	77,105
F Total		75	72	1,864,530
Grand total		250	228	1,987,678

Personnel

The total number of personnel was 65,080 unità (178 fewer than in 2019, +0.1%), broken down as follows: Hospitaller Brothers 351, other Religious 261, lay employees 61,948 and lay consultants 2,520. In addition to the lay employees and consultants in the 175 centres that replied to the questionnaire, 5, people were employed by outsourced companies (5.055 nel 2019). For further information see Tables 10, 11 and 12.

Table 10 Number of employees by care category. 2020

CARE CATEGORY		CENTRES PRESENT	CENTRES REPLYING	OH BROTHERS	OTHER RELIGIOUS	LAY EMPLOYEES	LAY CONSULTANTS	TOTAL PERSONNEL
A	A1- General hospital care	45	48	77	156	32641	1237	34,111
	A2- Specialised hospital care	8	8	15	6	3860	186	4,067
	A3-Medium/long-term inpatient care	17	17	5	8	3972	237	4,222
	A4- Hospice care	7	7	3	1	205	3	212
A Total		77	80	100	171	40678	1663	42612
B	B1- Nonhospital outpatient care	29	30	59	9	817	222	1,107
	B2- Nonhospital rehabilitation care	1	1	0	0	17	0	17
	B3-Pharmacies and herbalists	18	18	13	0	215	0	228
	B4-Convalescence & wellness services	2	3	0	1	188	7	196
B Total		50	52	72	10	1237	229	1548
C	C1- Residential or residential/daycare services for people with mental illness	50	53	52	26	5568	386	6,032
	C2- Day care services for people with mental illness	6	6	0	0	278	0	278
	C3- Integrated territorial services for people with mental illness	5	5	3	1	2248	0	2,252
C Total		61	64	55	27	8094	386	8562
D	D1 Residential or residential/daycare services for people with disabilities	34	38	31	6	4006	49	4,092
	D2- Day care services for people with disabilities	15	18	9	2	541	21	573
	D3- Integrated territorial services for people with disabilities	9	12	0	0	3582	0	3,582
D Total		58	68	40	8	8129	70	8247
E	E1- Residential or residential/daycare services for the elderly	35	41	23	29	1845	34	1,931
	E2- Day care services for the elderly	2	2	1	0	50	15	66
E Total		37	43	24	29	1895	49	1997
F	F1- Residential or residential/daycare services for people with financial and social difficulties	41	41	23	8	904	21	956
	F2- Day care services for people in financial and social difficulties	8	8	7	1	52	0	60
	F3- Services for children with behavioural or family difficulties	1	1	1	1	51	0	53
	F4- Therapeutic communities for substance-dependents	9	9	4	0	247	0	251
	F5- Holiday homes for our guests	2	2	0	0	2	0	2
	F6-other services	11	14	6	0	128	0	134
F Total		72	75	41	10	1384	21	1456
G Formation centres total		29	30	19	6	531	102	658
Grand total		384	412	351	261	61948	2520	65080

Diagram 3 Number of employees by care category, 2020

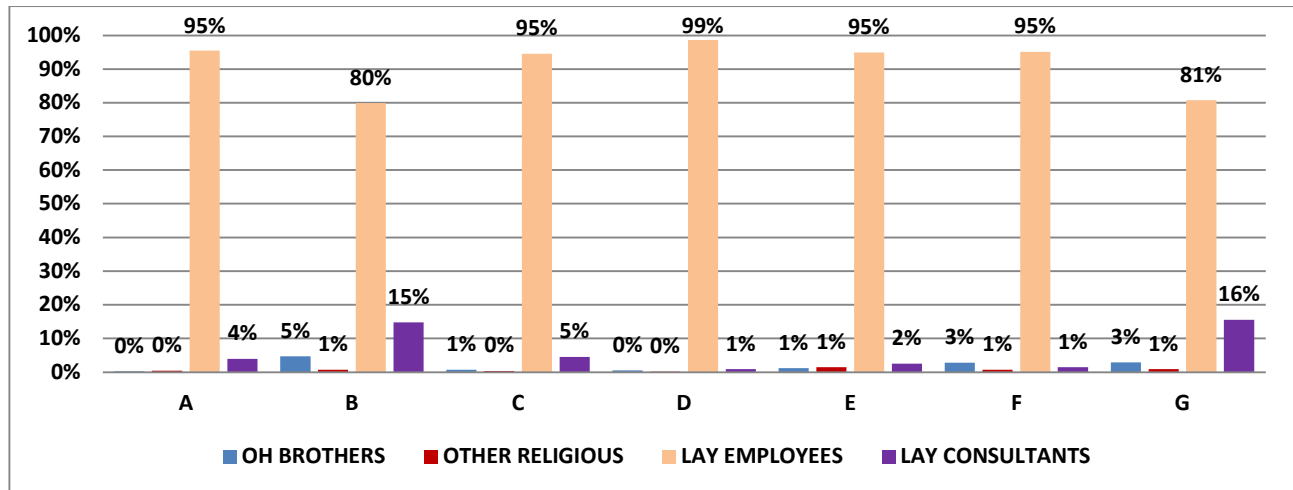


Table 11 Number of employees by Province. 2020

PROVINCE	NO. OF CENTRES	NO. OF CENTRES REPLYING	OH BROTHERS	OTHER RELIGIOUS	LAY EMPLOYEES	LAY CONSULTANTS	TOTAL PERSONNEL
GENERAL CURIA	4	4	7	19	843	167	1036
G.D.MEXICO-C.A	7	7	2	0	563	0	565
AFRICAN PROV.ST. R. PAMPURI	6	6	25	30	656	9	720
AFRICAN PROV. ST. AUGUSTINE	17	18	16	3	1686	0	1705
ANDALUSIA PROVINCE	28	28	27	16	3842	207	4092
ARAGON PROVINCE	20	20	13	6	10364	81	10464
AUSTRIAN PROVINCE	37	41	21	42	8425	9	8497
BAVARIAN PROVINCE	31	31	10	30	9943	13	9996
KOREAN PROVINCE	13	13	10	1	606	42	659
UNITED STATES PROVINCE	6	6	0	0	350	0	350
GOOD SHEPHERD PROVINCE	42	42	13	2	925	1	941
VIET NAM PROVINCE	6	6	42	1	84	127	254
CASTILE PROVINCE	19	19	30	9	2534	363	2936
COLOMBIA PROVINCE	10	12	7	1	5106	75	5189
WEST EUROPEAN PROVINCE	26	41	2	0	1983	0	1985
FRENCH PROVINCE	7	8	1	1	1188	1	1191
INDIAN PROVINCE	12	12	17	28	574	7	626
LOMBARDY-VENETO PROV.	17	17	23	19	2730	381	3153
POLISH PROVINCE	29	29	33	37	2238	374	2682
PORTUGUESE PROVINCE	10	14	9	2	1052	5	1068
ROME PROVINCE	14	14	16	8	2369	202	2595
SOUTHERN S.A. PROVINCE	10	11	18	3	2314	247	2582
NORTHERN S.A. PROVINCE	13	13	9	3	1573	209	1794
Grand total	384	412	351	261	61,948	2,520	65,080

Table 12 Number of employees by geographic area, 2020

CONTINENT	COUNTRY	NO. OF CENTRES	NO. OF CENTRES REPLYING	OH BROTHERS	OTHER RELIGIOUS	LAY EMPLOYEES	LAY CONSULTANTS	TOTAL PERSONALE
Africa	Benin	3	3	6	25	380	3	414
	Cameroon	3	3	0	3	77	0	80
	Ghana	4	4	5	0	1,011	0	1,016
	Kenya	1	1	2	0	99	0	101
	Liberia	2	2	0	0	154	0	154
	Madagascar	2	2	1	0	40	1	42
	Malawi	2	2	2	0	306	0	308
	Mauritius	1	1	3	0	37	0	40
	Mozambique	1	1	1	0	111	0	112
	Senegal	2	3	3	0	71	0	74
	Sierra Leone	3	3	5	0	137	0	142
	Togo	3	3	19	5	276	6	306
	Zambia	1	1	0	0	26	0	26
Africa Total		28	29	47	33	2,725	10	2,815
Central and South America	Argentina	4	5	2	0	1,792	36	1,830
	Bolivia	4	4	7	0	215	207	429
	Brazil	0	2	0	0	0	0	0
	Chile	2	2	9	3	307	4	323
	Colombia	10	12	7	1	5,106	75	5,189
	Cuba	3	3	0	0	357	0	357
	Ecuador	3	3	4	1	253	0	258
	Honduras	1	1	2	0	44	0	46
	Mexico	3	3	0	0	162	0	162
	Peru	8	8	2	2	1,129	37	1,170
	Venezuela	2	2	3	0	191	172	366
Central and South America Total		40	45	36	7	9,556	531	10,130
Asia	China	2	2	3	1	44	0	48
	India	11	11	14	28	537	7	586
	Israel	1	1	0	0	550	73	623
	Japan	3	3	0	0	174	5	179
	Philippines	6	6	15	1	21	0	37
	South Korea	8	8	7	0	388	37	432
	Timor-Leste	0	1	0	0	0	0	0
	Viet Nam	6	6	42	1	84	127	254
Asia Total		37	38	81	31	1,798	249	2,159
E Europe and North America	Austria	25	26	15	32	7,149	9	7,205
	Canada	27	27	2	2	538	1	543
	Croatia	1	1	1	2	100	11	114
	Czech Republic	4	4	0	0	97	0	97
	France	5	6	0	1	1,148	0	1,149
	Germany	31	31	10	30	9,943	13	9,996
	Hungary	5	5	1	0	814	0	815
	Ireland	7	16	0	0	1,382	0	1,382
	Italy	27	27	30	43	5,271	666	6,010
	Poland	28	28	29	37	2,234	374	2,674
	Portugal	10	11	9	2	1,052	5	1,068
	Slovakia	3	6	5	10	365	0	380
	Spain	67	67	70	31	16,740	651	17,492
	Ukraine	1	1	4	0	4	0	8
	United Kingdom	17	23	0	0	295	0	295
	United States	21	21	11	0	737	0	748
Europe and North America Total		279	300	187	190	47,869	1,730	49,976
Grand total		384	412	351	261	61,948	2,520	65,080

Volunteers

The Order's centres have a total of 5,967 volunteers. Overall, there was a sharp reduction compared to 2019 (-19,420, -76%). Specifically, there was a significant reduction in the Good Shepherd Province (-12,570 compared to 2019, -95%) and the Korean Province (-4,097, -93%). Tables 13 and 14 show the distribution of volunteers by province and by care category.

The centres which replied reported that a total of 4,367 volunteers were present at least once a week, making a grand total of 1,600 volunteers.

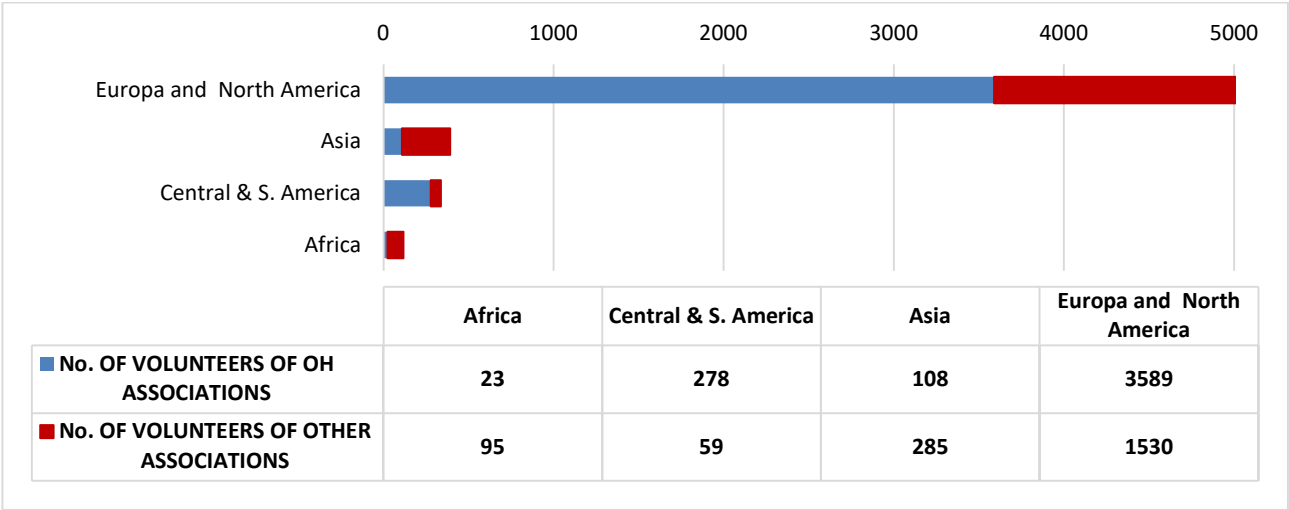
Table 13 Number of volunteers by Province.2020

PROVINCES	No. OF VOLUNTEERS OF OH ASSOCIATIONS ONCE OR MORE TIMES PER WEEK	No. OF VOLUNTEERS OF OTHER ASSOCIATIONS ONCE OR MORE TIMES PER WEEK	No. OF VOLUNTEERS OF OH ASSOCIATIONS LESS THAN ONCE PER WEEK	No. OF VOLUNTEERS OF OTHER ASSOCIATIONS LESS THAN ONCE PER WEEK	TOTAL NUMBER OF VOLUNTEERS
GENERAL CURIA	19	0	0	0	19
G.D.MEXICO-CENTRAL AMERICA	0	0	10	0	10
AFRICAN PROV.ST. R. PAMPURI	0	3	0	0	3
AFRICAN PROV. ST. AUGUSTINE	18	14	0	0	32
ANDALUSIA PROVINCE	683	0	347	0	1030
ARAGON PROVINCE	1659	20	62	0	1741
AUSTRIAN PROVINCE	7	78	2	68	155
BAVARIAN PROVINCE	54	80	101	78	313
KOREAN PROVINCE	1	92	16	193	302
UNITED STATES PROVINCE	0	2	1	2	5
GOOD SHEPHERD PROVINCE	0	358	0	246	604
VIET NAM PROVINCE	0	0	0	0	0
CASTILE PROVINCE	487	48	13	0	548
COLOMBIA PROVINCE	30	7	37	0	74
WEST EUROPEAN PROVINCE	28	63	0	98	189
FRENCH PROVINCE	9	54	4	56	123
INDIAN PROVINCE	5	13	1	0	19
LOMBARDY-VENETO PROV.	91	64	1	16	172
POLISH PROVINCE	1	83	0	82	166
PORTUGUESE PROVINCE	25	5	29	2	61
ROME PROVINCE	56	92	0	0	148
SOUTHERN S.A. PROVINCE	35	0	20	25	80
NORTHERN S.A. PROVINCE	69	14	77	13	173
Grand total	3.277	1.090	721	879	5.967

Table 14 Number of volunteers by care category. 2020

CARE CATEGORY		CENTRES REPLYING	NO. OF VOLUNTEERS OF OH ORDER'S ASSOCIATIONS ONCE OR MORE A WEEK	NO. OF VOLUNTEERS FROM OTHER ASSOCIATIONS ONCE OR MORE A WEEK	NO. OF VOLUNTEERS OF OH ORDER'S ASSOCIATIONS LESS THAN ONCE A WEEK	NO. OF VOLUNTEERS FROM OTHER ASSOCIATIONS LESS THAN ONCE A WEEK	TOTAL VOLUNTEERS
A	A1- General hospital care	48	625	143	165	25	958
	A2- Specialised hospital care	8	650	67	35	0	752
	A3-Medium/long-term inpatient care	17	583	16	61	1	661
	A4- Hospice care	7	0	59	0	36	95
A Total		80	1,858	285	261	62	2,466
B	B1- Nonhospital outpatient care	30	0	11	27	46	84
	B2- Nonhospital rehabilitation services	1	0	0	0	0	0
	B3- Pharmacies and herbalists	18	0	1	0	0	1
	B4-Convalescence and wellness services	3	0	5	0	0	5
B Total		52	0	17	27	46	90
C	C1- Residential or residential/daycare services for people with mental illness	53	172	51	129	16	368
	C2- Day care services for people with mental illness	6	41	0	11	0	52
	C3- Integrated territorial services for people with mental illness	5	113	58	0	0	171
C Total		64	326	109	140	16	591
D	D1 Residential or residential/daycare services for people with disabilities	38	158	77	131	94	460
	D2- Day care services for people with disabilities	18	1	22	16	138	177
	D3- Integrated territorial services for people with disabilities	12	65	20	0	142	227
D Total		68	224	119	147	374	864
E	E1- Residential or residential/daycare services for the elderly	41	106	66	12	66	250
	E2- Day care services for the elderly	2	0	80	0	67	147
E Total		43	106	146	12	133	397
F	F1- Residential or residential/daycare services for people in financial/social difficulties	41	427	121	101	244	893
	F2- Day care services for people in financial and social difficulties	8	257	44	27	0	328
	F3- Services for children with behavioural or family difficulties	1	0	0	0	0	0
	F4- Therapeutic communities for substance-dependents	9	32	2	5	2	41
	F5- Holiday homes for our guests	2	0	0	0	0	0
	F6- Other services	14	47	247	1	1	296
F Total		75	763	414	134	247	1,558
G Totale		30	0	0	0	1	1
Totale complessivo		412	3,277	1,090	721	879	5,967

Diagram 4 Number of volunteers by type (belonging to the OH and other associations) and by continent 2020



Formation and education/training

You may remember that In 2018 we introduced category G for centres providing formation and education/training services.

12 centres are academic nursing schools, with an average length of 3.3 years, an average number of 160 places and an average enrolment of 183.

Nelle seguenti tabelle vengono riportati i dati relative alle diverse tipologie di percorsi formativi

Table 15 Academic professional nursing schools

FACILITIES WITH A SCHOOL	AVERAGE TRAINING (YEARS)	AVERAGE NUMBER OF TRAINEE PLACES	AVERAGE NUMBER OF REGISTRATIONS
12	3.3	160	183

Table 16 Vocational training schools for Nurses and/or teachers

FACILITIES WITH A SCHOOL	AVERAGE TRAINING (YEARS)	AVERAGE NUMBER OF TRAINEE PLACES	AVERAGE NUMBER OF REGISTRATIONS
8	2.5	108	123

Table 17 Academic professional schools for biomedical technicians

FACILITIES WITH A SCHOOL	AVERAGE TRAINING (YEARS)	AVERAGE NUMBER OF TRAINEE PLACES	AVERAGE NUMBER OF REGISTRATIONS
1	2	52	52

Table 18 Vocational schools for rehabilitation technicians

STRUTTURE CON SCUOLA	DURATA MEDIA	NUMERO MEDIO POSTI FORMATIVI	NUMERO MEDIO DI ISCRITTI
1	2	66	66

Tabella 19 Academic professional schools for rehabilitation technicians

STRUTTURE CON SCUOLA	DURATA MEDIA	NUMERO MEDIO POSTI FORMATIVI	NUMERO MEDIO DI ISCRITTI
1	4	220	157

Tabella 20 Vocational school for rehabilitation technician

STRUTTURE CON SCUOLA	DURATA MEDIA	NUMERO MEDIO POSTI FORMATIVI	NUMERO MEDIO DI ISCRITTI
2	1.5	58	60

Funding

In order to calculate how care activities were financed, we asked for the percentage funding breakdown of 2020 expenditure. Having set the total at 100%, each centre needed to indicate the percentage of income received from: 1) central or local government or other public bodies, 2) Paying guests, businesses and private insurances, 3) Charities, 4) Other sources, About 48% of the funding received by the responding facilities came from central or local government or other public bodies, while 24% came from paying guests, businesses, private insurances, 10% came from charities, and 8% from Other sources.

It should be noted that the averages given may vary considerable between Provinces as well as between care categories. Table 20 therefore shows the average funding figures by care category (in columns) and by Province (in rows). To simplify things, the table only shows the funding provided by public entities and government. The table clearly reveals the variability between Provinces and also within the same care category: by way of example, the average percentage of public financing of the centres in the Good Shepherd Province was 62%, while the same breakdown for Andalusia Province was 43%, and Africa St R.Pampuri Province was 2%.

With regard to the financing of investments decided in 2020, the replying facilities report that 37% came from self-financing by the service, 10% from central or local government or other public bodies, 4% from private contributions, and 9% from grants provided by the Order.

Table 21 Financing provided by government and public entities (%)

	CARE CATEGORY						
PROVINCE	A	B	C	D	E	F	G
GENERAL CURIA	77%	10%	0%	0%	0%	0%	0%
G.D.MEXICO-CENTRAL AMERICA	0%	0%	79%	0%	37%	11%	0%
AFRICAN PROV.ST. R. PAMPURI	11%	0%	0%	0%	0%	0%	0%
AFRICAN PROV. ST. AUGUSTINE	19%	15%	0%	0%	0%	0%	0%
ANDALUSIA PROVINCE	58%	0%	84%	72%	30%	47%	11%
ARAGON PROVINCE	89%	0%	36%	49%	88%	69%	0%
AUSTRIAN PROVINCE	86%	39%	0%	96%	83%	63%	64%
BAVARIAN PROVINCE	83%	54%	100%	96%	53%	32%	86%
KOREAN PROVINCE	0%	0%	31%	79%	84%	0%	0%
UNITED STATES PROVINCE	0%	0%	0%	0%	16%	100%	0%
GOOD SHEPHERD PROVINCE	79%	75%	78%	64%	81%	54%	0%
VIET NAM PROVINCE	0%	0%	0%	0%	0%	0%	0%
CASTILE PROVINCE	62%	0%	94%	85%	0%	74%	0%
COLOMBIA PROVINCE	0%	0%	6%	0%	0%	0%	0%
WEST EUROPEAN PROVINCE	0%	0%	73%	84%	0%	100%	0%
FRENCH PROVINCE	0%	0%	45%	47%	85%	91%	0%
INDIAN PROVINCE	0%	0%	0%	22%	20%	10%	0%
LOMBARDY-VENETO PROV.	99%	0%	99%	92%	43%	50%	0%
POLISH PROVINCE	95%	14%	73%	86%	2%	26%	0%
PORTUGUESE PROVINCE	91%	0%	88%	0%	0%	0%	0%
ROME PROVINCE	96%	20%	100%	0%	0%	0%	0%
SOUTHERN S.A. PROVINCE	0%	0%	43%	61%	0%	0%	38%
NORTHERN S.A. PROVINCE	16%	10%	34%	47%	0%	18%	0%
Grand total	42%	10%	46%	43%	27%	32%	9%

Twinnings

Of the 351 responding facilities, 6.6% stated that they had twinned with other centres of the Order in 2019, 2.6% of the facilities stated that they had twinned with other Provinces of the Order.

Year-by-year comparisons

The following graphs and tables compare the distributions of the main relevant variables over the years.

Table 22 Number of centres by care category. Year-by-year comparisons.

CARE CATEGORY E		2011	2012	2013	2014	2015	2016	2017	2018	2019	2020
A	A1- General hospital care	49	49	51	52	50	47	47	47	48	48
	A2- Specialised hospital care	12	10	10	10	11	11	10	11	9	8
	A3-Medium/long-term inpatient care	13	13	14	16	16	18	18	18	17	17
	A4- Hospice care	7	8	9	10	10	10	9	9	8	7
	A Total	81	80	84	88	87	86	84	85	82	80
B	B1- Nonhospital outpatient care	18	21	25	31	32	31	31	31	31	30
	B2- Nonhospital rehabilitation services	0	0	0	1	1	1	1	1	1	1
	B3- Pharmacies and herbalists	22	24	24	24	26	29	24	22	21	18
	B4-Convalescence and wellness services	3	3	3	3	3	3	3	3	3	3
	B Total	43	48	52	59	62	64	59	57	56	52
C	C1- Residential or residential/daycare services for people with mental illness	41	46	46	47	56	55	55	53	52	53
	C2- Day care services for people with mental illness	6	8	7	8	7	6	6	6	6	6
	C3- Integrated territorial services for people with mental illness	6	6	6	6	5	4	3	5	5	5
	C Total	53	60	59	61	68	65	64	64	63	64
D	D1 Residential or residential/daycare services for people with disabilities	44	42	48	54	43	40	35	41	44	38
	D2- Day care services for people with disabilities	22	24	23	25	24	25	25	26	26	18
	D3- Integrated territorial services for people with disabilities	6	7	7	5	7	8	8	7	7	12
	D Total	72	73	78	84	74	73	68	74	77	68
E	E1- Residential or residential/daycare services for the elderly	34	35	36	37	37	34	35	35	34	41
	E2- Day care services for the elderly	15	20	17	7	5	4	4	4	4	2
	E Total	49	55	53	44	42	38	39	39	38	43
F	F1- Residential or residential/daycare services for people in financial/social difficulties	15	16	16	19	40	41	39	39	39	41
	F2- Day care services for people in financial and social difficulties	7	8	6	6	7	8	7	8	8	8
	F3- Services for children with behavioural or family difficulties	1	2	2	2	3	4	3	3	3	1
	F4- Therapeutic communities for substance-dependents	5	5	5	6	8	10	9	9	9	9
	F5- Holiday homes for our guests	4	3	3	2	2	1	1	2	2	2
	F6- Other services	4	6	9	8	9	13	14	16	16	14
	F Total	36	40	41	43	69	77	73	77	77	75
G	G Total – Formation Centres	-	-	-	-	-	-	-	30	30	30
TOTAL		334	356	367	379	402	403	387	426	423	412

Diagram 5 Number of centres by care category. Year-by-year comparisons.

