

ORDINE OSPEDALIERO | di
SAN GIOVANNI DI DIO

THE ORDER'S CARE WORK

2021 STATISTICS

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Introduction

The statistics on the care provided by the Hospitaller Order of St John of God in 2021 were collected by means of questionnaires sent out to 405 centres. Since 2020 (with 412 centres) 12 care facilities had closed down and 5 new facilities had been opened. At the end of the survey, 383 questionnaires had been completed. The completion rate (coverage) reached 95%. [Table 1 shows the breakdown by province of the questionnaires returned and the percentage completed.](#)

[Table 1 Breakdown by Province of the data returned completed. 2021](#)

Province	NO. OF CENTRES	NO REPLY	REPLIES	% COMPLETED
GENERAL CURIA	1		1	100%
AFRICAN PROV. ST. RICHARD PAMPURI	6	1	5	83%
AFRICAN PROV. ST. AUGUSTINE	18	1	17	94%
LATIN AMERICA & CARIBBEAN PROVINCE	45	2	43	
ANDALUSIA PROVINCE	28		28	100%
ARAGON PROVINCE	20		20	100%
AUSTRIAN PROVINCE	41	3	38	93%
BAVARIAN PROVINCE	30		30	100%
KOREAN PROVINCE	13		13	100%
UNITED STATES PROVINCE	6	6		0%
GOOD SHEPHERD PROVINCE	42		42	100%
VIET NAM PROVINCE	5		5	100%
CASTILE PROVINCE	19		19	100%
WEST EUROPEAN PROVINCE	44	6	38	86%
FRENCH PROVINCE	7	2	5	71%
INDIAN PROVINCE	12	1	11	92%
LOMBARDY-VENETO PROVINCE	17		17	100%
POLISH PROVINCE	26		26	100%
PORTUGUESE PROVINCE	12		12	100%
ROME PROVINCE	13		13	100%
Grand total	405	22	383	95%

We have data for 318 centres on the type of ownership/management, the distribution of which overlaps with that of 2020, with a slight decrease in co-ownership by the Order and other entities, and a slight increase in the Order's own properties.

- 88% belong to the Order,
- 3% are jointly-owned with other entities,
- 9% are being managed on behalf of another entity.

78% of the structures owned by the Order, a slightly higher percentage than in 2020), entrust the general management of their care services to a lay person, 14% (a similar percentage as in 2020) to another Brother of the Order, and the remaining structures (8%) to the Prior of the Community (13% in 2020). 10% of the structures jointly-owned with other entities (only 1 centre) has entrusted the

general management of the care services to another Brother of the Order and 90% to a lay person, in both cases the percentages are very similar to those of 2020. Lastly, 93% of the 29 Centres (31 in 2020) managed on behalf of another entity (compared with 87% in 2020) are managed by a lay manager and 7% (10% in 2020) by the Community Prior.

These 405 facilities deliver their services in the following care categories:

- 79 hospitals (76 questionnaires returned)
- 47 non-hospital (primary health care) facilities) (45 questionnaires returned)
- 65 Centres for people with mental disabilities (60 questionnaires returned)
- 67 Centres for people with physical, mental, sensorial disabilities (64 questionnaires returned)
- 40 Centres for the elderly (36 questionnaires returned)
- 78 miscellaneous social-welfare facilities (75 questionnaires returned)
- 29 Formation Centres (27 questionnaires returned).

Diagram 1 Care facilities by care category, 2021

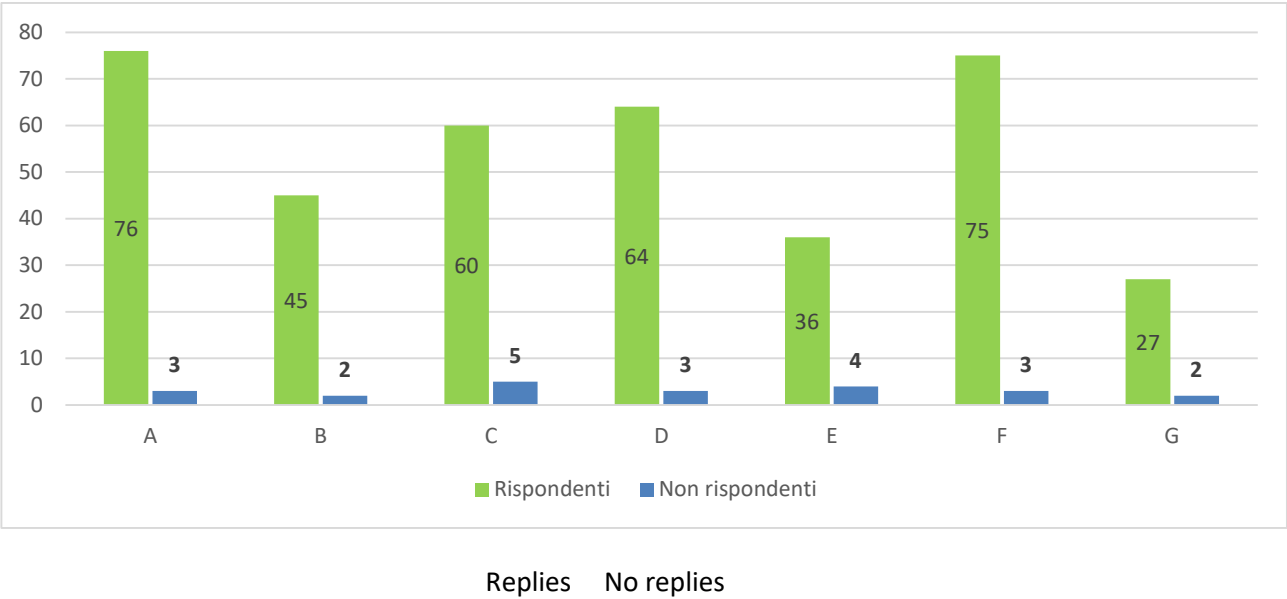
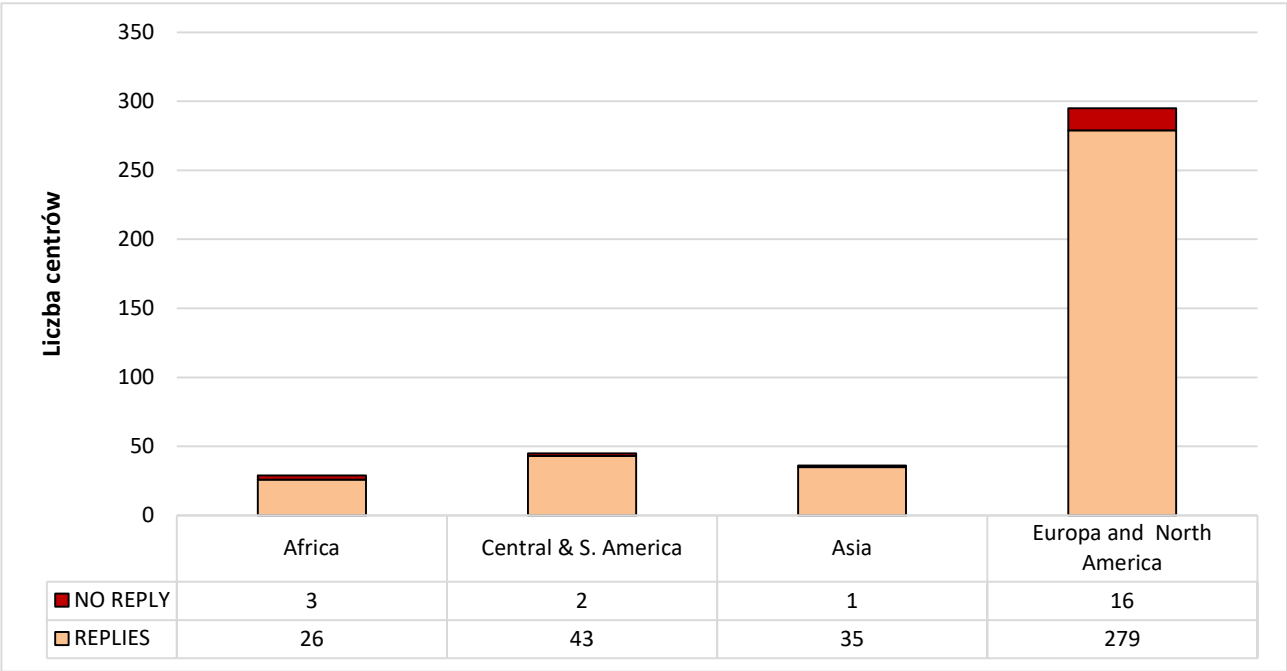


Table 2 Number of centres by care category.2021

Care Category		No. OF CENTRES	NO REPLY	REPLIED	% COMPLETED
A	A1- General hospital care	47	3	44	94%
	A2- Specialised hospital care	8		8	100%
	A3-Medium/long-term inpatient care	17		17	100%
	A4- Hospice care	7		7	100%
	TOTAL A	79	3	76	96%
B	B1- Nonhospital and/or outpatient care	28	1	27	96%
	B2- Nonhospital rehabilitation services	1		1	100%
	B3- Pharmacies and herbalists	15		15	100%
	B4-Convalescence and wellness services	3	1	2	67%
	TOTAL B	47	2	45	96%
C	C1- Residential or residential/daycare services for people with mental illness	53	3	50	94%
	C2- Day care services for people with mental illness	6		6	100%
	C3- Integrated territorial services for people with mental illness	6	2	4	67%
	TOTAE C	65	5	60	92%
D	D1 Residential or residential/daycare services for people with disabilities	40	1	39	98%
	D2- Day care services for people with disabilities	16		16	100%
	D3- Integrated territorial services for people with disabilities	11	2	9	82%
	TOTAL D	67	3	64	96%
E	E1- Residential or residential/daycare services for the elderly	38	4	34	89%
	E2- Day care services for the elderly	2		2	100%
	TOTAL E	40	4	36	90%
F	F1- Residential or residential/daycare services for people with financial/social difficulties	47		47	100%
	F2- Day care services for people in financial and social difficulties	8		8	100%
	F3- Services for children with behavioural or family difficulties				
	F4- Therapeutic communities for substance-dependents	9	2	7	78%
	F5- Holiday homes for our guests	2		2	100%
	F6- Other services	12	1	11	92%
	TOTAL F	78	3	75	96%
G	G1- Formation Centres	29	2	27	93%
	TOTAL G	29	2	27	93%
Grand total		405	22	383	95%

As for the continental breakdown, the 405 facilities were mostly in Europe and North America in 2021 (73%), followed by South and Central America (11%), Asia (9%), and Africa (7%).

Diagram 1 The care centres that replied to the questionnaire by geographic location.2021



Beds, inpatients, and daily stays

In 2021 we had a total of 35,771 beds (- 3,277 over 2020, or 8%) with 697,981 admissions (-57,111 fewer than in 2020, or -8%) to total 11,068,936 daily stays (+1,435,352 more than in 2020, or +15%). The figure for the total daily stays makes it possible to estimate that every day the Order's facilities provide a bed for about 30,000 people worldwide, similar to 2020. The reduction in admissions and daily stays, despite the substantially unchanged number of beds, may be put down to the downturn in following the loss of Tiber Island Hospital, and the fact that none of the facilities in the United States had returned the questionnaire.

The following tables show the breakdown of the numbers of beds, inpatients and daily stays by Province, care category and geographical location.

Table 3 Number of beds, admissions and daily stays by Province, 2021

PROVINCE	NO. OF CENTRES	REPLIES	BEDS	ADMISSIONS	DAILY STAYS
GENERAL CURIA	1	1	0	0	0
AFRICAN PROV. ST. RICHARD PAMPURI	6	5	720	24,836	136,367
AFRICAN PROV. ST. AUGUSTINE	18	17	879	27,637	133,974
LATIN AMERICA & CARIBBEAN PROVINCE	45	43	1,929	48,557	500,499
ANDALUSIA PROVINCE	28	28	2,878	29,148	792,597
ARAGON PROVINCE	20	20	4,452	76,117	1,815,875
AUSTRIAN PROVINCE	41	38	4,133	127,499	1,085,885
BAVARIAN PROVINCE	30	30	4,591	108,489	1,052,888
KOREAN PROVINCE	13	13	340	2,425	62,912
UNITED STATES PROVINCE	6	0	0	0	0
GOOD SHEPHERD PROVINCE	42	42	2,268	22,023	696,804
VIET NAM PROVINCE	5	5	0	50,968	0
CASTILE PROVINCE	19	19	2,500	21,305	645,910
WEST EUROPEAN PROVINCE	44	38	2,222	3,067	677,939
FRENCH PROVINCE	7	5	803	2,603	188,266
INDIAN PROVINCE	12	11	885	17,683	81,967
LOMBARDY-VENETO PROVINCE	17	17	2,747	54,966	748,415
POLISH PROVINCE	26	26	1,246	27,910	572,106
PORTUGUESE PROVINCE	12	12	2,043	5,393	644,166
ROME PROVINCE	13	13	1,135	47,355	1,232,366
Grand total	405	383	35.771	697.981	11.068.936

It should be noted that 10 centres in category B1 (outpatient clinics and/or non-hospital outpatient clinics), and 1 B4 Centre, Convalescent and wellness services, answered the question concerning the existence of out-patient rehabilitation services, reporting the number of beds, in-patients and attendances.

Table 4 Number of beds, inpatients and daily stays by care category, 2021

CARE CATEGORY		CENTRES PRESENT	REPLIES	BEDS	INPATIENTS	DAILY STAYS
A	A1- General hospital care	47	44	9,802	463,413	3,283,609
	A2- Specialised hospital care	8	8	1051	22,924	1,025,286
	A3-Medium/long-term inpatient care	17	17	2,003	28,121	534,795
	A4- Hospice care	7	7	217	1,451	63,029
A Total		79	76	13,073	515,909	4,906,719
B	B1- Nonhospital outpatient care	28	27	124	56,436	12,861
	B2- Nonhospital rehabilitation services	1	1	0	0	0
	B3-Pharmacies and herbalists	15	15	0	0	0
	B4-Convalescence and wellness services	3	2	151	453	26,222
B Total		47	45	275	56,889	39,083
C	C1- Residential or residential/daycare services for people with mental illness	53	50	7,831	55,751	2,446,566
	C2- Day care services people with mental illness	6	6	0	0	0
	C3- Integrated territorial services for people with mental illness	6	4	707	9,812	148,492
C Total		65	60	8,538	65,563	2,595,058
D	D1 Residential or residential/daycare services for people with disabilities	40	39	3,993	5,293	1,275,829
	D2- Day care services for people with disabilities	16	16	0	0	0
	D3- Integrated territorial services for disabilities	11	9	1911	1595	440,835
D Total		67	64	5,904	6,888	1,716,664
E	E1- Residential or residential/daycare services for the elderly	38	34	2,432	2,811	633,603
	E2- Day care services for the elderly	2	2	0	0	0
E Total		40	36	2,432	2,811	633,603
F	F1- Residential or residential/daycare services for people with financial and social difficulties	47	47	4.895	25.848	1.108.901
	F2- Day care services for people in financial and social difficulties	8	8	0	0	0
	F3- Services for children with behavioural or family difficulties	0				
	F4- Therapeutic communities for substance-dependents	9	7	224	779	59,153
	F5- Holiday homes for our guests	2	2	20	36	195
	F6- Other services	12	11	410	23,258	9,560
F Total		78	75	5.549	49.921	1.177.809
G	G1-Formation centres	29	27			
G Total		29	27			
Grand total		405	383	35.771	697.981	11.068.936

Table 5 Number of beds, inpatients, daily stays, and geographic location, 2021

CONTINENT	COUNTRY	CENTRES	REPLIES	BEDS	INPATIENTS	DAILY STAYS
Africa	Benin	3	3	424	16,696	100,651
	Cameroon	3	3	100	3,643	9,896
	Ghana	4	4	357	11,727	56,818
	Kenya	1	1	100	2,697	15,870
	Liberia	2	2	100	3,627	14,000
	Madagascar	1	1	29	675	7,656
	Malawi	3	2	83	560	14,700
	Mauritius	1	1	75	80	23,386
	Mozambique	1	1	41	857	13,485
	Senegal	3	2	106	610	5,929
	Sierra Leone	3	3	75	4,476	17,976
	Togo	3	2	296	8,140	35,716
	Zambia	1	1	0	0	0
Africa Total		29	26	1,786	53,788	316,083
Central / South America	Argentina	5	5	358	8,620	93,011
	Bolivia	4	3	40	1,809	5,314
	Brazil	2	1	0	0	0
	Chile	2	2	186	582	43,922
	Colombia	12	12	966	25,670	294,681
	Cuba	3	3	0	0	0
	Ecuador	3	3	0	0	0
	Honduras	1	1	0	0	0
	Mexico	3	3	184	4,474	41,711
	Peru	8	8	153	6,814	19,926
	Venezuela	2	2	42	588	1934
Central and South America Total		45	43	1,929	48,557	500,499
Asia	China	2	2	73	213	14,064
	India	11	10	810	17,603	58,581
	Israel	1	1	145	19,298	79,469
	Japan	3	3	98	1,405	1,460
	Philippines	5	5	0	0	0
	South Korea	8	8	169	807	47,388
	Timor-Leste	1	1	13	52	3528
	Vietnam	5	5	0	50,968	0
Asia Totale		36	35	1,308	90,346	204,490
Europa & North America	Austria	26	25	3,111	112,583	883,182
	Canada	27	27	1,319	19,832	446,132
	Croatia	1	1	140	1,195	46,483
	Czech Republic	4	4	65	729	20,169
	France	6	4	774	1,928	180,610
	Germany	30	30	4,591	108,489	1,052,888
	Hungary	5	5	835	9,642	159,418
	Ireland	16	11	755	923	174,535
	Italy	24	24	3,597	81,828	1,854,829
	Poland	25	25	1,246	27,910	572,106
	Portugal	11	11	2,030	5,341	640,638
	Slovakia	6	4	122	4,545	23,116
	Spain	67	67	9.830	126.570	3.254.382
	Ukraine	1	1	0	0	0
	United Kingdom	25	25	1384	1584	488,704
	United States	21	15	949	2,191	250,672
Europe & North America Total		295	279	30.748	505.290	10.247.864
Grand total		405	383	35.771	6967.981	11.068.936

Day Hospitals, Day Surgeries, Day Care, nonhospital care, and pharmacies and herbalists

For care categories A, B and C it is not only possible to count the number of 'ordinary admissions' but also treatments in Day Hospitals, Day Surgeries, Day Care centres and outpatient centres.

In 2021, the Day Hospitals, Day Surgeries, Day Care centres admitted 482,385 people (Table 6), +39,034 more than in 2020 (+50%).

13,113,569 outpatient treatments were delivered in 2021 (Table 7), an increase of 660,891 over 2020 (+5,30%).

Table 6 Number of Day Hospital, Day Surgery and Day Care admissions, by care category **2021**

CARE CATEGORY		NO. OF CENTRES	REPLIES	No. OF DH/DS/DAY CARE ADMISSIONS
A	A1- General hospital care	47	44	223,122
	A2- Specialised hospital care	8	8	136,805
	A3-Medium/long-term inpatient care	17	17	29,670
	A4 – Hospice care	7	7	0
A Total		79	76	389,597
B	B1- Nonhospital outpatient care	28	27	2,504
	B2- Nonhospital rehabilitation services	1	1	0
	B3-Pharmacies and herbalists	15	15	0
	B4-Convalence and wellness services	3	2	1
B Total		47	45	2,505
C	C1- Residential or residential/daycare services for people with mental illness	53	50	71,340
	C2- Day care services for people with mental illness	6	6	38
	C3- Integrated territorial services for people with mental illness	6	4	18,905
C Total		65	60	90,283
Grand total		191	181	482,385

Table 7 Number of outpatient treatments by care category, 2021

CARE CATEGORY		NO. OF CENTRES	REPLIES	OUTPATIENT TREATMENTS
A	A1- General hospital care	47	44	9,953,652
	A2- Specialised hospital care	8	8	946,800
	A3-Medium/long-term inpatient care	17	17	1,007,204
	A4- Hospice care	7	7	72
A Total		79	76	11,907,728
B	B1- Nonhospital outpatient care	28	27	720,777
	B2- Nonhospital rehabilitation services	1	1	7,807
	B3-Pharmacies and herbalists	15	15	0
	B4-Convalescence and wellness services	3	2	2,943
B Total		47	45	731,527
C	C1- Residential or residential/daycare services for people with mental illness	53	50	311,285
	C2- Day care services for people with mental illness	6	6	38
	C3- Integrated territorial services for people with mental illness	6	4	162,991
C Total		65	60	474,314
Grand total		191	181	13,113,569

Home care and other services

In 2020 the Order's facilities provided home care to 23,806 people. In 2021 this figure had risen to 29,240 (5,434 more). More specifically, the Order's non-hospital facilities (category B) provided home care for 9,989 people, compared with 10 in 2020, broken down by care subcategories as shown in Table 8.

Tabella 8 Number of persons receiving home care services by care category. Anno 2021

Care Category	No of persons receiving home care services
A1- General hospital care	4,814
A2- Specialised hospital care	3,190
A3-Medium/long-term inpatient care	9,395
A4- Hospice care	93
A Total	17,492
B1 - Nonhospital outpatient care	9,980
B2 - Nonhospital rehabilitation care	0
B3 – Pharmacies and/or herbal medicine	0
B4 – Convalescence and wellness care services	9
B Total	9,989
C1 - Residential or residential/daycare services for people with mental illness	644
C2- Day care services for people with mental illness	6
C3 - Integrated territorial services for people with mental illness	306
C Total	956
D1 – Residential or residential/daycare services for people with disabilities	40
D2 – Daycare services for people with mental illness	0
D3 -- Integrated territorial services for people with disabilities	1
D Total	41
E1 - Residential or residential/daycare services for the elderly	0
E2- Day care services for the elderly	108
E Total	108
F1 - Residential or residential/daycare services for people in financial and social difficulties	133
F2 - Day care services for people in financial and social difficulties	480
F3 - Services for children with behavioural or family difficulties	0
F4 – Therapeutic communities for substance-dependent people	41
F5 – Guests' holiday homes	0
F6 – Other services	0
F Total	654
Grand total	29,240

The facilities in categories **C (Services for people with mental disabilities)**, **D (Services for people with physical, psychological and sensorial disabilities)**, **E (Services for the elderly)** and **F (Miscellaneous social-welfare services)**, offer a range of different types of services:

- Basic educational activities (personal grooming, behaviour, etc.)
- Training and schooling (special education, special vocational training)
- Consultancy and counselling (for home-seekers, job-seekers, etc.)
- Occupational activities (laboratories, workshops, sheltered occupations)
- Day centres
- Canteens

The following Table 9 shows the number of persons using these services by care category.

Table 9 Number of guests receiving miscellaneous services by care category, 2021

CARE CATEGORY		NO. OF CENTRES	REPLIES	NO. OF USERS OF OTHER TYPES OF SERVICES
C	C1- Residential or residential/daycare services for people with mental illness	53	50	24,444
	C2- Day care services for people with mental illness	6	6	1,242
	C3- Integrated territorial services for people with mental illness	6	4	1,155
C Total		65	60	26,841
D	D1 Residential or residential/daycare services for people with disabilities	40	39	115,508
	D2- Day care services for people with disabilities	16	16	222,387
	D3- Integrated territorial services for people with disabilities	11	9	1,066
D Total		67	64	338,961
E	E1- Residential or residential/daycare services for the elderly	38	34	502
	E2- Day care services for the elderly	2	2	428,313
E Total		40	36	428,815
F	F1- Residential or residential/daycare services for people in financial and social difficulties	47	47	1,154,165
	F2- Day care services for people in financial and social difficulties	8	8	56,379
	F3- Services for children with behavioural or family difficulties	0	0	0
	F4- Therapeutic communities for substance-dependent people	9	7	159,332
	F5- Holiday homes for our guests	2	2	0
	F6- Other services	12	11	27,022
F Total		78	75	1,396,898
Grand total		250	235	2,191,515

Personnel

The total number of personnel was 65,780 (700 more than in 2020, or +1%), broken down as follows: Hospitaller Brothers 377, other Religious 278, lay employees 61,330 and lay consultants 3,795. In addition to the lay co-workers and consultants employed in the 177 centres that replied to the questionnaire, another 3,803 people were employed by outsourced companies (5,230 in 2020).

For further information see Tables 10, 11 and 12.

Table 10 Number of employees by care category. 2021

CARE CATEGORY		CENTRES PRESENT	CENTRES REPLYING	OH BROTHERS	OTHER RELIGIOUS	LAY EMPLOYEES	LAY CONSULTANTS	TOTAL PERSONNEL
A	A1- General hospital care	47	44	99	131	30.525	2,002	32.757
	A2- Specialised hospital care	8	8	10	9	4,507	210	4,736
	A3-Medium/long-term inpatient care	17	17	12	11	3,988	524	4,535
	A4- Hospice care	7	7	3	1	205	4	213
A Total		79	76	124	152	39.225	2,740	42.241
B	B1- Nonhospital outpatient care	28	27	56	4	820	233	1,113
	B2- Nonhospital rehabilitation care	1	1	0	0	26	0	26
	B3-Pharmacies and herbalists	15	15	6	12	443	150	611
	B4-Convalence & wellness services	3	2	0	1	161	6	168
B Total		47	45	62	17	1,450	389	1,918
C	C1- Residential or residential/daycare services for people with mental illness	53	50	51	26	5,732	412	6,221
	C2- Day care services for people mental illness	6	6	0	0	315	0	315
	C3- Integrated territorial services for people with mental illness	6	4	9	1	1,461	0	1,471
C Total		65	60	60	27	7,508	412	8,007
D	D1 Residential or residential/daycare services for people with disabilities	40	39	37	8	5,261	119	5,425
	D2- Day care services for people disabilities	16	16	6	3	557	31	597
	D3- Integrated territorial services for people with disabilities	11	9	2	0	2,700	0	2,702
D Total		67	64	45	11	8,518	150	8,724
E	E1- Residential/daycare services for elderly	38	34	33	41	1,855	36	1,965
	E2- Day care services for the elderly	2	2	1	0	50	1	52
E Total		40	36	34	41	1,905	37	2,017
F	F1- Residential or residential/daycare services for people with financial and social difficulties	47	47	29	5	1,009	57	1,100
	F2- Day care services for people in financial and social difficulties	8	8	2	0	35	0	37
	F3- Services for children with behavioural or family difficulties	0	0	0	0	0	0	0
	F4- Therapeutic communities for substance-dependents	9	7	0	0	314	1	315
	F5- Holiday homes for our guests	2	2	0	0	2	0	2
	F6-other services	12	11	8	0	167	0	175
F Total		78	75	39	5	1,527	58	1,629
G Total formation centres		29	27	13	25	1,197	9	1,244
Grand total		405	383	377	278	61.330	3,795	65.780

Diagram 2 Number of employees by care category, 2021

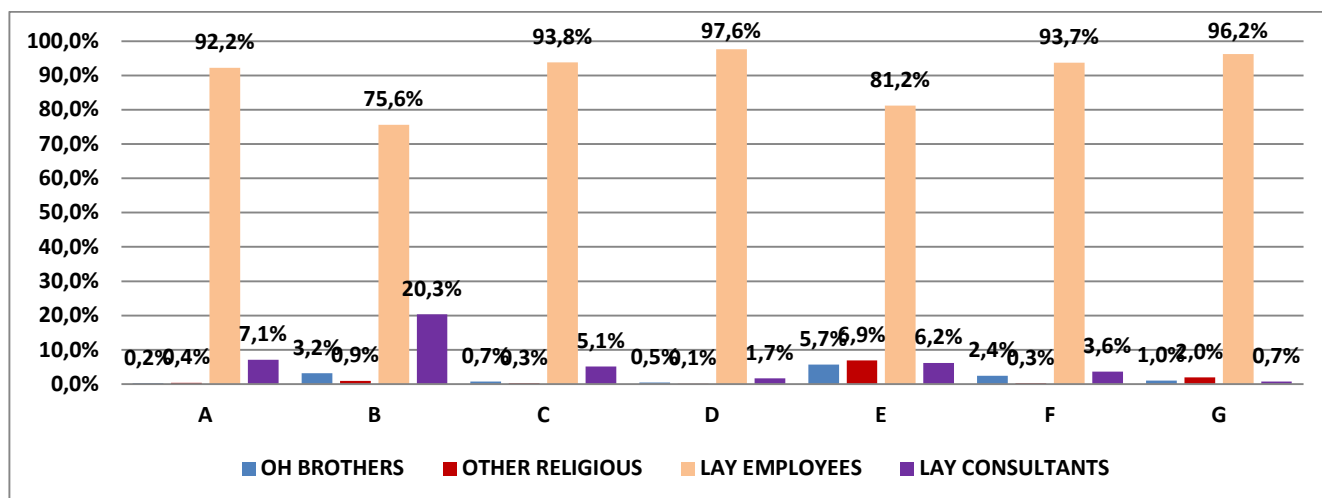


Table 11 Number of employees by Province. 2021

PROVINCE	NO. OF CENTRES	NO. OF CENTRES REPLYING	OH BROTHERS	OTHER RELIGIOUS	LAY EMPLOYEES	LAY CONSULTANTS	TOTAL PERSONNEL
GENERAL CURIA	1	1	1	0	6	0	7
AFRICA PROV. ST RICHARD. PAMPURI	6	5	51	8	486	26	571
AFRICA PROV ST. AUGUSTINE	18	17	18	0	1744	0	1762
ANDALUSIA PROVINCE	28	28	22	9	4129	203	4363
ARAGON PROVINCE	20	20	11	6	10415	46	10478
AUSTRIAN PROVINCE	41	38	13	58	8399	9	8479
BAVARIAN PROVINCE	30	30	11	31	10187	12	10241
KOREAN PROVINCE	13	13	8	2	592	21	623
UNITED STATES PROVINCE	6	0	0	0	0	0	0
GOOD SHEPHERD PROVINCE	42	42	11	1	827	3	842
VIET NAM PROVINCE	5	5	38	0	80	118	236
CASTILE PROVINCE	19	19	34	10	2503	401	2948
WEST EUROPEAN PROVINCE	44	38	14	2	3441	0	3457
FRENCH PROVINCE	7	5	1	1	668	13	683
INDIAN PROVINCE	12	11	30	55	532	12	629
LOMBARDY-VENETO PROV.	17	17	25	24	2977	346	3372
POLISH PROVINCE	26	26	30	51	2285	804	3170
PORTUGUESE PROVINCE	12	12	15	3	1082	5	1105
ROME PROVINCE	13	13	9	3	2350	311	2673
L.A. & CARIBBEAN PROVINCE	45	43	35	14	8.627	1465	10.141
Grand total	405	383	377	278	61.330	3,795	65.780

Table 12 Number of employees by geographic area, 2021

CONTINENT	COUNTRY	NO. OF CENTRES	NO. OF CENTRES REPLYING	OH BROTHERS	OTHER RELIGIOUS	LAY EMPLOYEES	LAY CONSULTANTS	TOTAL PERSONALE
Africa	Benin	3	3	36	2	335	24	397
	Cameroon	3	3	1	0	79	0	80
	Ghana	4	4	2	0	1,074	0	1,076
	Kenya	1	1	0	0	92	0	92
	Liberia	2	2	1	0	143	0	144
	Madagascar	1	1	0	1	40	13	54
	Malawi	3	2	11	2	489	0	502
	Mauritius	1	1	3	0	37	0	40
	Mozambique	1	1	2	0	112	0	114
	Senegal	3	2	4	0	85	0	89
	Sierra Leone	3	3	8	0	128	0	136
	Togo	3	2	15	6	151	2	174
	Zambia	1	1	0	0	31	0	31
Africa Total		29	26	83	11	2,796	39	2,929
Central and South America	Argentina	5	5	0	0	1,167	588	1,755
	Bolivia	4	3	3	0	169	155	327
	Brazil	2	1	0	1	61	1	63
	Chile	2	2	9	2	329	0	340
	Colombia	12	12	4	1	4,844	92	4,941
	Cuba	3	3	2	2	387	0	391
	Ecuador	3	3	5	1	256	45	307
	Honduras	1	1	3	0	166	0	169
	Mexico	3	3	8	0	8	0	16
	Peru	8	8	1	3	1,045	383	1,432
	Venezuela	2	2	0	4	195	201	400
Central and South America Total		45	43	35	14	8,627	1,465	10,141
Asia	China	2	2	2	2	42	0	46
	India	11	10	27	55	495	12	589
	Israel	1	1	0	0	835	68	903
	Japan	3	3	0	0	173	15	188
	Philippines	5	5	8	2	14	0	24
	South Korea	8	8	6	0	377	6	389
	Timor-Leste	1	1	3	0	20	1	24
	Vietnam	5	5	38	0	80	118	236
Asia Total		36	35	84	59	2,036	220	2,399
Europe and North America	Austria	26	25	13	32	7,176	9	7,230
	Canada	27	27	2	1	490	3	496
	Croatia	1	1	0	7	106	3	116
	Czech Republic	4	4	0	0	97	0	97
	France	6	4	1	0	628	0	629
	Germany	30	30	11	31	10,187	12	10,241
	Hungary	5	5	0	0	753	0	753
	Ireland	16	11	3	0	2,380	0	2,383
	Italy	24	24	27	18	4,378	586	5,009
	Poland	25	25	26	51	2,280	804	3,161
	Portugal	11	11	12	3	1,062	4	1,081
	Slovakia	6	4	0	26	373	0	399
	Spain	67	67	67	25	17,047	650	17,789
	Ukraine	1	1	4	0	5	0	9
	United Kingdom	25	25	0	0	572	0	572
	United States	21	15	9	0	337	0	346
Europe and North America Total		295	279	175	194	47,871	2,071	50,311
Grand Total		405	383	3777	278	61,330	3,795	65,780

Volunteers

The Order's centres have a total of 5,410 volunteers. Overall, there was a sharp reduction compared to 2020 (-557, or -9%). There was a reduction in the Andalusia Province (-202 compared with 2020, or -20%) and the Aragon Province (-4,06, compared with 2020, or -23%), but an increase in the Good Shepherd Province (+533 compared with 2020, or +88%). Tables 13 and 14 show the breakdown of volunteers by province and by care category.

The centres which replied to the questionnaire reported that a total of 3,618 volunteers were present at least once a week, and 1,792 were present less than once a week.

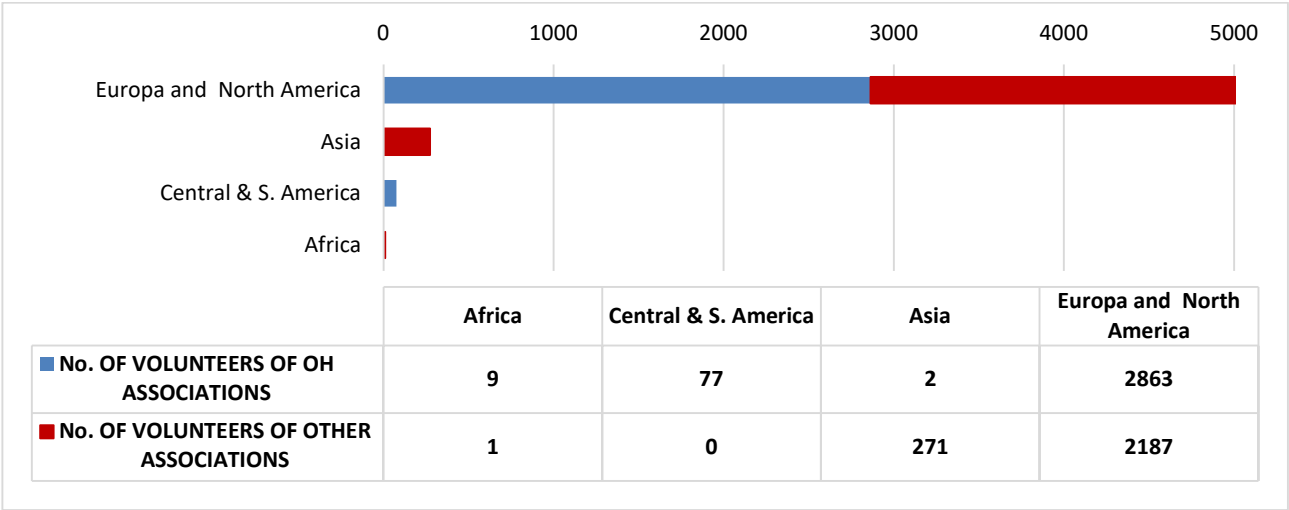
Table 13 Number of volunteers by Province.2021

PROVINCES	No. OF VOLUNTEERS OF OH ASSOCIATIONS ONCE OR MORE TIMES PER WEEK	No. OF VOLUNTEERS OF OTHER ASSOCIATIONS ONCE OR MORE TIMES PER WEEK	No. OF VOLUNTEERS OF OH ASSOCIATIONS LESS THAN ONCE PER WEEK	No. OF VOLUNTEERS OF OTHER ASSOCIATIONS LESS THAN ONCE PER WEEK	TOTAL NUMBER OF VOLUNTEERS
GENERAL CURIA	0	0	0	0	0
AFRICAN PROV.ST. R. PAMPURI	0	1	0	0	1
AFRICAN PROV. ST. AUGUSTINE	9	0	0	0	9
ANDALUSIA PROVINCE	512	0	305	11	828
ARAGON PROVINCE	1,131	16	142	46	1,335
AUSTRIAN PROVINCE	3	104	0	54	161
BAVARIAN PROVINCE	43	77	100	53	273
KOREAN PROVINCE	0	125	0	113	238
UNITED STATES PROVINCE	0	0	0	0	0
GOOD SHEPHERD PROVINCE	0	625	0	512	1,137
VIET NAM PROVINCE	0	0	0	0	0
CASTILE PROVINCE	396	100	51	4	551
WEST EUROPEAN PROVINCE	52	113	0	115	280
FRENCH PROVINCE	10	58	6	59	133
INDIAN PROVINCE	2	30	0	3	35
LOMBARDY-VENETO PROV.	10	40	31	31	112
POLISH PROVINCE	3	19	9	134	165
PORTUGUESE PROVINCE	52	5	5	1	63
ROME PROVINCE	2	10	0	0	12
L.A. & CARIBBEAN PROVINCE	70	0	7	0	77
Grand total	2,295	1,323	656	1,136	5,410

Table 14 Number of volunteers by care category. 2021

CARE CATEGORY		CENTRES REPLYING	NO, OF VOLUNTEERS OF OH ORDER'S ASSOCIATION S ONCE OR MORE A WEEK	NO, OF VOLUNTEER S FROM OTHER ASSOCIATIO NS ONCE OR MORE A WEEK	NO, OF VOLUNTEERS OF OH ORDER'S ASSOCIATION S LESS THAN ONCE A WEEK	NO, OF VOLUNTEER S FROM OTHER ASSOCIATIO NS LESS THAN ONCE A WEEK	TOTAL VOLUNT EERS
A	A1- General hospital care	44	314	109	75	64	562
	A2- Specialised hospital care	8	371	13	13	100	497
	A3-Medium/long-term inpatient care	17	364	0	88	22	474
	A4- Hospice care	7	0	42	0	23	65
A Total		76	1,049	164	176	209	1,598
B	B1- Nonhospital outpatient care	27	2	0	0	0	2
	B2- Nonhospital rehabilitat. services	1	0	0	0	0	0
	B3- Pharmacies and herbalists	15	0	0	0	0	0
	B4-Convalescence and wellness services	2	0	7	0	1	8
B Total		45	2	7	0	1	10
C	C1- Residential or residential/daycare services for people mental illness	50	179	48	52	9	288
	C2- Day care services for people with mental illness	6	54	0	9	0	63
	C3- Integrated territorial services for people with mental illness	4	41	8	0	0	49
C Total		60	274	56	61	9	400
D	D1 Residential or residential/daycare services for people with disabilities	39	96	83	119	102	400
	D2- Day care services for people with disabilities	16	1	46	1	86	134
	D3- Integrated territorial services for people with disabilities	9	37	45	50	85	217
D Total		64	134	174	170	273	751
E	E1- Residential or residential/daycare services for the elderly	34	39	122	28	81	270
	E2- Day care services for the elderly	2	0	84	0	29	113
E Total		36	39	206	28	110	383
F	F1- Residential or residential/daycare services for financial/social difficult.	47	483	257	138	347	1,225
	F2- Day care services for people in financial and social difficulties	8	213	1	28	0	242
	F3- Services for children with behavioural or family difficulties	0	0	0	0	0	0
	F4- Therapeutic communities for substance-dependents	7	42	35	4	0	81
	F5- Holiday homes for our guests	2	0	0	0	0	0
	F6- Other services	11	48	423	1	187	659
F Total		75	786	716	171	534	2,207
G Total		27	11	0	50	0	61
Grand total		383	2,295	1,323	656	1,136	5,410

Diagram 3 Number of volunteers by type (belonging to the OH and other associations) and by continent 2021



Formation and education/training

You may remember that in 2018 we introduced a category G for centres providing formation and education/training services.

8 centres are academic nursing schools, with an average course length of 3.5 years, an average number of 256 places and an average enrolment of 252.

The following tables show the data for the different types of training courses

Table 15 Academic professional nursing colleges

FACILITIES WITH A SCHOOL	AVERAGE COURSE LENGTH	AVERAGE NUMBER OF TRAINEE PLACES	AVERAGE NUMBER OF REGISTRATIONS
8	3.5	256	252

Table 16 Vocational training schools for Nurses and/or teachers

FACILITIES WITH A SCHOOL	AVERAGE COURSE LENGTH	AVERAGE NUMBER OF TRAINEE PLACES	AVERAGE NUMBER OF REGISTRATIONS
8	2.6	147	109

Table 17 Academic training school for biomedical technicians

FACILITIES WITH A SCHOOL	AVERAGE COURSE LENGTH	AVERAGE NUMBER OF TRAINEE PLACES	AVERAGE NUMBER OF REGISTRATIONS
1	2	66	61

Table 18 Vocational training school for rehabilitation technicians

FACILITIES WITH A SCHOOL	AVERAGE COURSE LENGTH	AVERAGE NUMBER OF TRAINEE PLACES	AVERAGE NUMBER OF REGISTRATIONS
1	2	66	59

Table 19 Academic professional schools for rehabilitation technicians

FACILITIES WITH A SCHOOL	AVERAGE COURSE LENGTH	AVERAGE NUMBER OF TRAINEE PLACES	AVERAGE NUMBER OF REGISTRATIONS
2	3	102	101

Table 20 Vocational training school for rehabilitation technicians

FACILITIES WITH A SCHOOL	AVERAGE COURSE LENGTH	AVERAGE NUMBER OF TRAINEE PLACES	AVERAGE NUMBER OF REGISTRATIONS
1	2	50	36

Funding

In order to calculate how care activities were financed, we asked for the percentage funding breakdown of 2021 expenditure. Having set the total at 100%, each centre needed to indicate the percentage of income received from: 1) central or local government or other public bodies, 2) Paying guests, corporates and private insurances, 3) Charities, 4) Other sources, About 44% of the funding received by the facilities which replied came from central or local government or other public bodies, while 20% came from paying guests, corporates and private insurances, 10% came from charities, and 5% from Other sources.

It should be noted that the averages given may vary considerably between Provinces as well as between care categories. Table 20 therefore shows the average funding figures by care category (in columns) and by Province (in rows). To simplify things, the table only shows the funding provided by public entities. The table clearly reveals the variability between Provinces and also within the same care category.

With regard to the financing of investments decided in 2021, the replying facilities report that 33% came from self-financing by the service, 10% from central or local government or other public bodies, 3% from private contributions, and 10% from grants provided by the Order.

Table 21 Financing provided by government and public entities (%) in 2021

PROVINCE	CARE CATEGORY						
	A	B	C	D	E	F	G
GENERAL CURIA	0%	0%	0%	0%	0%	0%	0%
AFRICAN PROV.ST. R. PAMPURI	18%	15%	0%	2%	0%	0%	0%
AFRICAN PROV. ST. AUGUSTINE	61%	0%	78%	59%	12%	34%	0%
ANDALUSIA PROVINCE	0%	0%	33%	0%	0%	15%	0%
ARAGON PROVINCE	95%	45%	0%	96%	95%	49%	49%
AUSTRIAN PROVINCE	89%	53%	100%	99%	56%	10%	80%
BAVARIAN PROVINCE	0%	0%	50%	87%	77%	0%	0%
KOREAN PROVINCE	0%	77%	50%	48%	0%	47%	0%
UNITED STATES PROVINCE	0%	0%	0%	0%	0%	0%	0%
GOOD SHEPHERD PROVINCE	90%	0%	99%	0%	0%	69%	0%
VIET NAM PROVINCE	0%	0%	73%	100%	0%	92%	18%
CASTILE PROVINCE	0%	0%	0%	95%	85%	100%	0%
WEST EUROPEAN PROVINCE	78%	0%	99%	92%	43%	0%	0%
FRENCH PROVINCE	95%	25%	79%	89%	0%	63%	0%
INDIAN PROVINCE	0%	0%	61%	0%	0%	0%	0%
LOMBARDY-VENETO PROV.	98%	0%	95%	0%	0%	0%	0%
POLISH PROVINCE	1%	0%	15%	50%	25%	0%	0%
PORTUGUESE PROVINCE	50%	20%	51%	83%	26%	47%	29%
ROME PROVINCE	96%	20%	100%	0%	0%	0%	0%
L.A. & CARIBBEAN PROVINCE	1%	0%	15%	50%	25%	0%	0%
Grand total	34%	11%	44%	444%	22%	26%	8%

Twinnings

Of the 350 responding facilities, 5.1% reported that they had twinned with other centres of the Order in 2020, 4% of the said they had twinned with other Provinces of the Order.

Year-on-year comparisons

The following graphs and tables compare the distributions of the main relevant variables over the years.

Table 22 Number of centres by care category. Year-by-year comparisons.

CATEGORIA ASSISTENZIALE		2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021
A	A1- General hospital care	49	49	51	52	50	47	47	47	48	48	47
	A2- Specialised hospital care	12	10	10	10	11	11	10	11	9	8	8
	A3-Medium/long-term inpatient care	13	13	14	16	16	18	18	18	17	17	17
	A4- Hospice care	7	8	9	10	10	10	9	9	8	7	7
	Total A	81	80	84	88	87	86	84	85	82	80	79
B	B1- Nonhospital outpatient care	18	21	25	31	32	31	31	31	31	30	28
	B2- Nonhospital rehabilitation services	0	0	0	1	1	1	1	1	1	1	1
	B3- Pharmacies and herbalists	22	24	24	24	26	29	24	22	21	18	15
	B4-Convalescence and wellness services	3	3	3	3	3	3	3	3	3	3	3
	Total B	43	48	52	59	62	64	59	57	56	52	47
C	C1- Residential or residential/daycare services for people with mental illness	41	46	46	47	56	55	55	53	52	53	53
	C2- Day care services for people with mental illness	6	8	7	8	7	6	6	6	6	6	6
	C3- Integrated territorial services for people with mental illness	6	6	6	6	5	4	3	5	5	5	6
	Total C	53	60	59	61	68	65	64	64	63	64	65
D	D1 Residential or residential/daycare services for people with disabilities	44	42	48	54	43	40	35	41	44	38	40
	D2- Day care services for people with disabilities	22	24	23	25	24	25	25	26	26	18	16
	D3- Integrated territorial services for people with disabilities	6	7	7	5	7	8	8	7	7	12	11
	Total D	72	73	78	84	74	73	68	74	77	68	67
E	E1- Residential or residential/daycare services for the elderly	34	35	36	37	37	34	35	35	34	41	38
	E2- Day care services for the elderly	15	20	17	7	5	4	4	4	4	2	2
	Totale E	49	55	53	44	42	38	39	39	38	43	40
F	F1- Residential or residential/daycare services for people in financial/social difficulties	15	16	16	19	40	41	39	39	39	41	47
	F2- Day care services for people in financial and social difficulties	7	8	6	6	7	8	7	8	8	8	8
	F3- Services for children with behavioural or family difficulties	1	2	2	2	3	4	3	3	3	1	0
	F4- Therapeutic communities for substance-dependents	5	5	5	6	8	10	9	9	9	9	9
	F5- Holiday homes for our guests	4	3	3	2	2	1	1	2	2	2	2
	F6- Other services	4	6	9	8	9	13	14	16	16	14	12
	Total F	36	40	41	43	69	77	73	77	77	75	78
G	Total G- Formation centres	-	-	-	-	-	-	-	30	30	30	29
TOTAL		334	356	367	379	402	403	387	426	423	412	405

Diagram 4 Number of centres by care category. Year-by-year comparisons.

